

WHAT HAPPENS WHEN A MATERIAL CHANGE IN A PLAN'S NETWORK OCCURS?

A material change is a reduction of 10% or more of a specific type of provider in a plan, the removal of a major health system, or any other change that would cause the plan's network to violate the Network Transparency and Adequacy Act. 215 ILCS 124/5.

When a Material Change Occurs:

Consumer Protections

Notice of Nonrenewal or Cancellation
Sent to insureds at least 60 days before contract terminates.

Continuity of Care is provided for:

- 1) 90 days from the date of the Notice of Nonrenewal or Cancellation for an ongoing course of treatment; and
- 2) insureds in their third trimester for coverage to continue with that provider through postpartum care.

If a plan's network is inadequate for a provider type, and the insured makes a good faith effort to access an in-network provider, the insurer will provide coverage for an out-of-network provider at an in-network rate to an impacted insured. 215 ILCS 124/10(b)(6).

Company Requirements

Notice of Nonrenewal or Cancellation
Sent to providers and insureds at least 60 days before contract terminates.

File updated network filings with the Department within 15 days after a material change occurs.

Update impacted plans' provider directories.

Provide an adequate network even after a material change.