# 2019 MEDICAL PROFESSIONAL LIABILITY CLAIMS STUDY



# ILLINOIS DEPARTMENT OF INSURANCE

October 2019

JB Pritzker Governor Robert H. Muriel Director



## **Illinois Department of Insurance**

JB PRITZKER Governor

ROBERT H. MURIEL Director

October 1, 2019

The Honorable JB Pritzker Governor 207 State House Springfield, IL 62706

The Honorable John J. Cullerton President of the Senate 327 State House Springfield, IL 62706

The Honorable Michael J. Madigan Speaker of the House 300 State House Springfield, IL 62706

## Re: 2019 Medical Professional Liability Claims Study

Dear Governor Pritzker, President Cullerton, and Speaker Madigan:

Section 155.19 of the Illinois Insurance Code (215 ILCS 5/155.19) requires the Department of Insurance to periodically release a medical professional liability claims study. I am pleased to release this study, which encompasses closed claims information that is filed with the Department by insurance companies with medical professional liability claims in Illinois.

Very Truly Yours,

Robert H. Muriel

Director

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## **Introduction**

To assist the Director of Insurance in monitoring the long-tailed and volatile line of medical professional liability insurance, Section 155.19 of the Illinois Insurance Code (215 ILCS 5/155.19) requires licensed insurance companies to report Illinois medical professional liability claims or suits. Section 155.19 also requires the Director to periodically release statistical reports based on the reported data. This study is based on medical professional liability claims reported against defendant physicians and surgeons, which were closed between January 1, 2012, and December 31, 2017. These claims include, but are not limited to, lawsuits and direct patient claims.

This study primarily provides an analysis of the following areas:

- "Indemnity Paid" the total amount of loss settlement dollars paid by the insurance company.
- "Amounts Paid to Defense Counsel" defense attorney fees paid by the insurance company.
- "Adjusting and Other Expenses" (AOE) the amount incurred by the insurance company to settle a claim.

With any dataset, outliers are usually an unavoidable fact and the dataset used to conduct this study is no different. When comparing median and average, there are a couple of things to keep in mind:

- When the average and median are similar, they are reflective of the typical amount in a particular category.
- If the median is lower than the average, the difference is likely to be attributed to a few large amounts that raise the average.
- Similarly, if the median is larger than the average, the difference is likely to be attributed to a few small amounts that tend to lower the average.

Therefore, averages tend to be sensitive to outliers since a few small or large amounts could lower or raise the average to the point where it does not reflect the typical amount. Median on the other hand is not affected by outliers since it looks at the midpoint of all the data points, so it better reflects the typical amount for that particular variable.

## Limitation

When reviewing this report, the reader should keep in mind the following limitations of the underlying data and the final report:

- <u>Portions of this report cannot be compared to previous report results</u> For this report, the Department changed the methodology of compiling the data for some sections. The differences incorporated impact items such as the amounts of indemnity paid and the medical provider specialty groupings. Prior studies have not been reformatted or revised. Therefore, it is important for reviewers not to conduct improper data comparisons of this report to prior reports in these areas.
- Report does not evaluate medical professional liability insurance rates This report does not attempt to evaluate past or current medical professional liability insurance rates, nor is it predictive of future trends in medical professional liability insurance rates.
- Report provides only a partial analysis of the overall Illinois medical professional liability insurance marketplace This report provides only a partial analysis of the Illinois medical professional liability insurance marketplace for several reasons:
  - Data pertains to claims closed against physicians and surgeons only. This report does not include closed claim information for other health care providers such as dentists, nurses, optometrists, chiropractors, podiatrists/chiropodists, hospitals, nursing homes, pharmacies, clinics or corporations.
  - The medical professional liability insurance marketplace consists of many entities that provide medical professional liability insurance to health care providers. When the Reform Law was in effect (pre-2007), various entities other than licensed insurance companies were also required to report data such as Self-Insured Hospitals, Stop Loss Insurer, Captive Insurers, Risk Retention Groups, County Risk Retention Trust, Religious or Charitable Risk Pooling Trust, and Surplus Lines Insurers. Under the current version of the Law, only licensed insurance companies are required to report data and the additional entities may voluntarily report data.
  - Report does not provide information about the number of active insurers writing medical professional liability insurance for physicians and surgeons and whether that number has increased or decreased over the report period, or whether insurers have made business decisions to increase or decrease their medical professional liability writings in certain classifications and/or territories.
- <u>Data may contain anomalies</u> The Department makes every possible effort to ensure the accuracy, consistency, and completeness of the data. The Department provides all insurers with the same set of instructions and filing requirements, and Department personnel attempt to follow up on incomplete reports or anomalies in data. The accuracy of the report still depends largely on the accuracy of the data reported by insurers. Individual insurers and individual data entry personnel employed by those insurers may interpret data fields differently. As a result, errors and inconsistencies may still occur. Due to time constraints and limited resources, the Department cannot verify the accuracy of

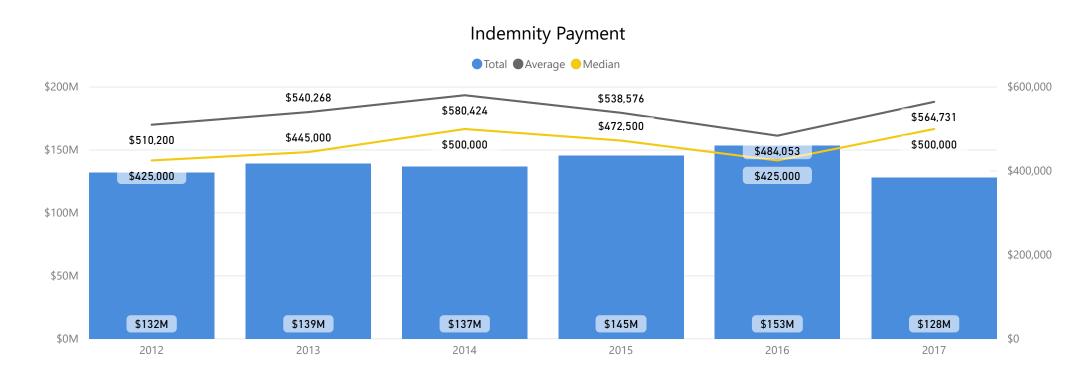
certain claim data reported and must rely solely on the accuracy of the reporting insurer. In addition, some sections within the study may have individual claims omitted if presentation would allow identification of a specific claim, i.e., only one claim is in a particular category.

- <u>Data is not adjusted for economic differences over time</u> The data has not been adjusted for economic differences occurring during the report period, such as inflation and cost of medical care. According to Consumer Price Index (CPI), the average inflation rate for years 2012 to 2017 in Chicago-Gary-Kenosha, IL-IN-WI area was 1.02%. Further information on CPI can be found at http://www.bls.gov/cpi/
- <u>Data does not distinguish between policies and coverage amounts</u> The report does not analyze the data by type of policy (e.g. primary, excess, prior acts or extended reporting period), limits of insurance purchased, or size of deductibles to determine whether these factors affect the frequency or severity of claims.
- <u>Data is reported separately for each insured physician or surgeon</u> If a claim is made against more than one physician or surgeon for the same incident, the data is reported separately for each defendant according to his/her individual policy information. While some may argue that this method overstates the frequency of "incidents" and understates the severity of an "incident," this method keeps further inconsistencies/inaccuracies to a minimum by avoiding incomplete and/or inaccurate data reporting by insurers for co-defendants they do not insure.
- Report does not include information about open claims This report analyzes only closed claims data. Any claims that are still open, such as claims that are in settlement negotiations or on trial, are not included in this study. The analysis of closed claims information is valuable; however, open claims information may be more indicative of the current environment.
- <u>Illinois County Population</u> For the slides that break down the data based on regions, population estimates as of July 1, 2017 are provided for the respective regions. Further information on population can be found at https://factfinder.census.gov

# **Indemnity Payment**

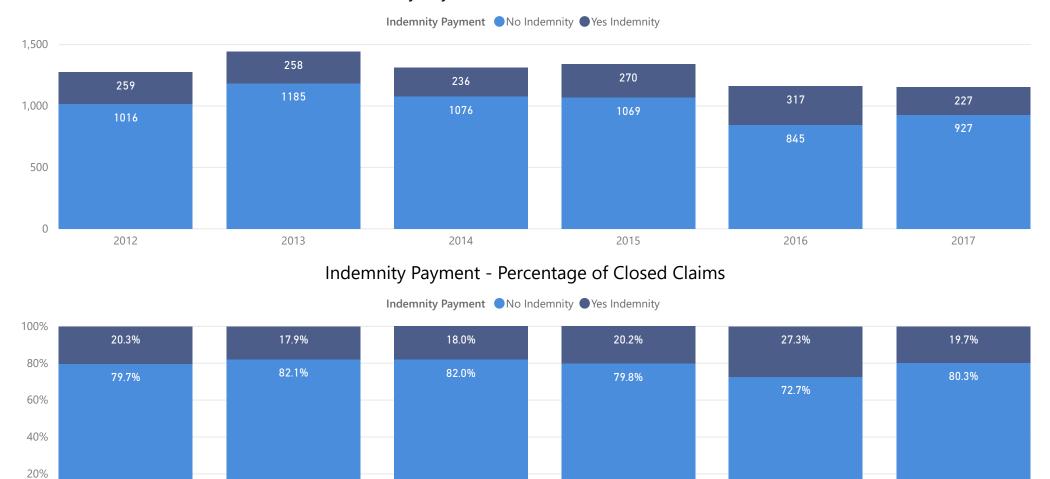
Year	Total Number of Closed Claims	Number of Claims with Indemnity Payment	Percent of Claims with Indemnity Payment	Total Indemnity Payment	Average Indemnity of Paid Claims	Median Indemnity of Paid Claims	Year
2012	1275	259	20.3%	\$132,141,919	\$510,200	\$425,000	2012
2013	1443	258	17.9%	\$139,389,027	\$540,268	\$445,000	2013
2014	1312	236	18.0%	\$136,980,176	\$580,424	\$500,000	2014
2015	1339	270	20.2%	\$145,415,590	\$538,576	\$472,500	2015
2016	1162	317	27.3%	\$153,444,857	\$484,053	\$425,000	2016
2017	1154	227	19.7%	\$128,194,029	\$564,731	\$500,000	2017
Total	7685	1567	20.4%	\$835,565,598	\$533,226	\$475,000	

There is an increase in total number of closed claims from 2012 to 2013, and then a generally decreasing pattern through 2017. There is no consistent pattern in the number of closed claims with indemnity payment. However, the percentage of closed claims with indemnity payment has hovered in the 17.5% - 20.5% range for all years except for 2016, where it rose to 27.3%. In 2016, the number and percent of claims with indemnity were both above the average for other years in this study, and could be considered an outlier in the data.



The median indemnity of paid claims is lower than the average for all years, which means a few large paid claims raise the average above the typical payment. The median is not affected by large variability which tends to distort an average. The average and median increase and decrease in unison, with both rising from 2012 through 2014 and then decreasing in 2015 and 2016, while 2017 shows another increase.

## Indemnity Payment - Number of Closed Claims



The two graphs above represent the same data; the top graph shows the data in count format, and the bottom graph shows the data in percentage format.

2016 is a true outlier in terms of both the number of claims closed with indemnity payment and percentage of closed claims that included indemnity payment. Aside from 2016, between 17.5% and 20.5% of closed claims included indemnity payment for all other years included in the study.

0%

## **Defense Counsel Payment**

**Total Defense Counsel Payments** 

Year	No. of Claims	Total	Average	Median
2012	971	\$55,950,167	\$57,621	\$34,881
2013	1100	\$65,070,849	\$59,155	\$40,338
2014	936	\$57,004,325	\$60,902	\$42,052
2015	1042	\$69,600,119	\$66,795	\$47,093
2016	930	\$67,296,340	\$72,362	\$47,384
2017	922	\$43,571,907	\$47,258	\$21,239
Total	5901	\$358,493,707	\$60,751	\$39,261

Defense Counsel Payments Only

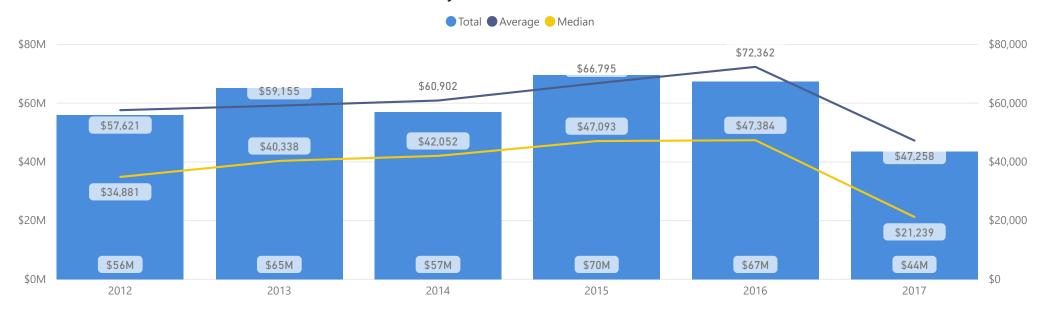
Year	No. of	Total	Average	Median
•	Claims			
2012	736	\$37,167,074	\$50,499	\$26,698
2013	858	\$43,579,318	\$50,792	\$31,532
2014	712	\$36,642,161	\$51,464	\$34,051
2015	785	\$42,882,526	\$54,627	\$37,483
2016	647	\$37,883,698	\$58,553	\$31,309
2017	716	\$26,556,853	\$37,091	\$11,075
Total	4454	\$224,711,629	\$50,452	\$29,289

Indemnity & Defense Counsel Payments

Year	No. of Claims	Total	Average	Median
2012	235	\$18,783,093	\$79,928	\$60,165
2013	242	\$21,491,531	\$88,808	\$66,765
2014	224	\$20,362,164	\$90,903	\$69,283
2015	257	\$26,717,593	\$103,960	\$82,320
2016	283	\$29,412,642	\$103,932	\$80,028
2017	206	\$17,015,054	\$82,597	\$55,087
Total	1447	\$133,782,078	\$92,455	\$70,710

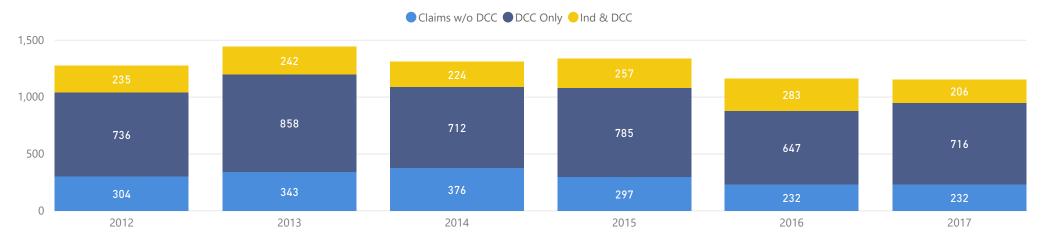
A large portion of defense counsel payments are for claims with defense counsel payments only. However, average and median defense counsel payments for claims with no indemnity payment are lower compared to claims with indemnity payments.

## Total Payment to Defense Counsel

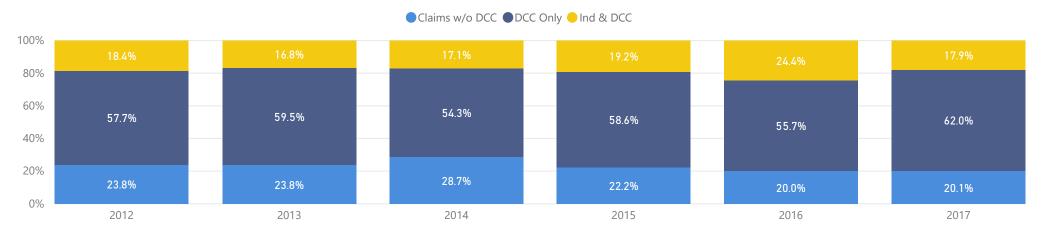


The median and average total defense counsel payments show a year-to-year increase from 2012 through 2016 and then a sharp decrease in 2017. Similar to indemnity payments, the median defense counsel payment is lower than the average for all years. From 2012 to 2017, averages range from \$47,000 to \$73,000, while medians range from \$21,000 to \$48,000.

## Defense Counsel Payment - Number of Closed Claims



Defense Counsel Payment - Percentage of Closed Claims



The two graphs above represent the same data; the top graph shows the data in count format, and the bottom graph shows the data in percentage format.

Each year, 54% to 62% of claims have only defense counsel payments, and 16% to 25% of claims have both defense counsel and indemnity payments.

# **Adjusting and Other Expenses (AOE)**

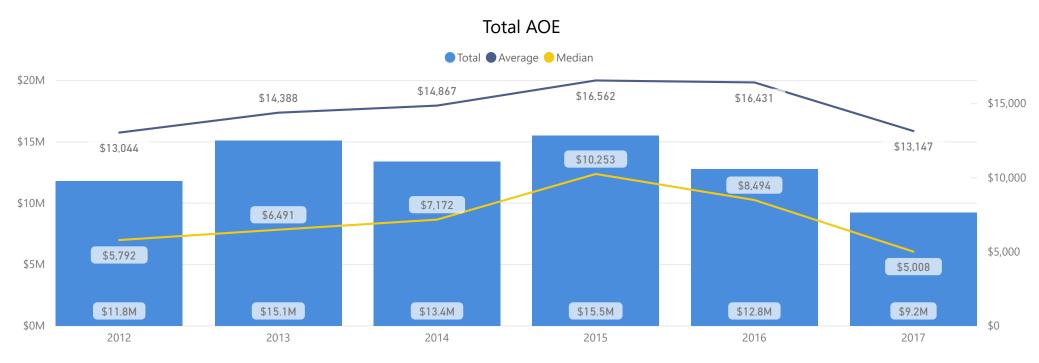
	Total AOE										
Year	No. of Claims	Total	Average	Median							
2012	905	\$11,804,836	\$13,044	\$5,792							
2013	1049	\$15,093,200	\$14,388	\$6,491							
2014	901	\$13,395,326	\$14,867	\$7,172							
2015	936	\$15,502,491	\$16,562	\$10,253							
2016	778	\$12,782,973	\$16,431	\$8,494							
2017	701	\$9,215,984	\$13,147	\$5,008							
Total	5270	\$77,794,809	\$14,762	\$7,230							

AOE Only										
Year	No. of Claims	Total	Average	Median						
2012	696	\$7,845,617	\$11,272	\$3,800						
2013	830	\$9,281,774	\$11,183	\$4,758						
2014	688	\$7,757,642	\$11,276	\$5,036						
2015	702	\$9,749,378	\$13,888	\$7,479						
2016	521	\$6,869,054	\$13,184	\$6,463						
2017	535	\$5,357,306	\$10,014	\$3,372						
Total	3972	\$46,860,772	\$11,798	\$4,970						

indefinity and AOL											
Year	No. of	Total	Average	Median							
	Claims		_								
2012	209	\$3,959,219	\$18,944	\$13,094							
2013	219	\$5,811,426	\$26,536	\$18,140							
2014	213	\$5,637,684	\$26,468	\$14,826							
2015	234	\$5,753,113	\$24,586	\$18,147							
2016	257	\$5,913,918	\$23,011	\$15,069							
2017	166	\$3,858,677	\$23,245	\$12,183							
Total	1298	\$30,934,037	\$23,832	\$15,785							

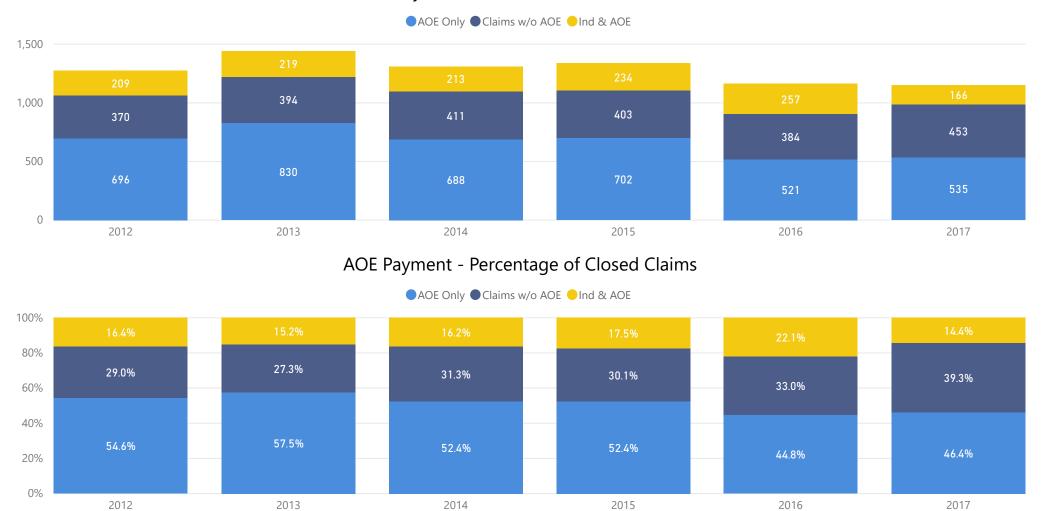
Indemnity and AOF

Sixty-nine percent (69%) of all closed claims from 2012 through 2017 have had AOE payments. The number of claims with AOE payments have generally shown a decreasing trend from 2013 to 2017. The average and median AOE payment for claims that include both indemnity payment and AOE payment is higher than the average and median for closed claims that have AOE payment without indemnity payment.



The median AOE payment is lower than the average for all years studied. From 2012 through 2017, average AOE payments ranged from \$13,000 to \$17,000, while median AOE payments ranged from \$5,000 to \$11,000.

## **AOE Payment - Number of Closed Claims**



The two graphs above represent the same data; the top graph shows the data in count format, and the bottom graph shows the data in percentage format.

The number and percentage of claims with both Indemnity and AOE payments remained consistent between 2012 and 2014 before increasing in both 2015 and 2016 and then falling sharply in 2017. The number and percentage of claims with only AOE payments increased from 2012–2013, then showed a generally decreasing pattern from 2013–2016, with a slight uptick in 2017.

# **Indemnity Payment by Size of Loss**

Year	Indomnity Dange							
	Indemnity Range	No. of Claims with Indemnity	Percent of Claims with Indemnity	Total Indemnity	Percent of Total Indemnity	Average Indemnity	Median Indemnity	
		Payment	Payment	Payment	Payment	Payment	Payment	
2012	\$1-\$99,999	45	17.37%	\$2,223,750	1.68%	\$49,417	\$50,000	
2012	\$100,000-\$399,999	81	31.27%	\$18,086,402	13.69%	\$223,289	\$216,667	
2012	\$400,000-\$699,999	40	15.44%	\$20,333,000	15.39%	\$508,325	\$500,000	
2012	\$700,000-\$999,999	41	15.83%	\$34,009,500	25.74%	\$829,500	\$800,000	
2012	>\$1,000,000	52	20.08%	\$57,489,268	43.51%	\$1,105,563	\$1,000,000	
Total		259	100.00%	\$132,141,919	100.00%	\$510,200	\$425,000	
Year	Indemnity Range	No. of Claims with Indemnity Payment	Percent of Claims with Indemnity Payment	Total Indemnity Payment	Percent of Total Indemnity Payment	Average Indemnity Payment	Median Indemnity Payment	
2013	\$1-\$99,999	34	13.18%	\$1,422,499	1.02%	\$41,838	\$40,000	
2013	\$100,000-\$399,999	79	30.62%	\$19,203,239	13.78%	\$243,079	\$250,000	
2013	\$400,000-\$699,999	45	17.44%	\$22,617,983	16.23%	\$502,622	\$500,000	
2013	\$700,000-\$999,999	53	20.54%	\$44,395,305	31.85%	\$837,647	\$810,105	
2013	>\$1,000,000	47	18.22%	\$51,750,000	37.13%	\$1,101,064	\$1,000,000	
Total		258		\$139,389,027	100.00%	\$540,268	\$445,000	
Year	Indemnity Range	No. of Claims	Percent of Claims	Total	Percent of Total	Average	Median	
		with Indemnity Payment	with Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment	
	\$1-\$99.999	with Indemnity Payment	with Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment	
2014	\$1-\$99,999 \$100,000-\$399,999	with Indemnity Payment	with Indemnity	Indemnity Payment \$1,042,452	Indemnity	Indemnity Payment \$37,230	Indemnity Payment \$40,000	
2014	\$1-\$99,999 \$100,000-\$399,999 \$400,000-\$699,999	with Indemnity Payment	with Indemnity Payment 11.86%	Indemnity Payment	Indemnity Payment 0.76%	Indemnity Payment	Indemnity Payment \$40,000 \$250,000	
2014	\$100,000-\$399,999	with Indemnity Payment  28 65	with Indemnity Payment  11.86%  27.54%	Indemnity Payment \$1,042,452 \$15,881,812	Indemnity Payment 0.76% 11.59%	Indemnity Payment \$37,230 \$244,336	\$40,000 \$250,000 \$500,000	
2014 2014 2014	\$100,000-\$399,999 \$400,000-\$699,999	with Indemnity Payment  28  65  53	with Indemnity Payment  11.86%  27.54%  22.46%	Indemnity Payment \$1,042,452 \$15,881,812 \$27,388,575	Indemnity Payment 0.76% 11.59% 19.99%	\$37,230 \$244,336 \$516,766	Indemnity Payment \$40,000 \$250,000	
2014 2014 2014 2014	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999	with Indemnity Payment  28  65  53  33	with Indemnity Payment  11.86% 27.54% 22.46% 13.98%	Indemnity Payment \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815	Indemnity Payment 0.76% 11.59% 19.99% 19.99%	\$37,230 \$244,336 \$516,766 \$829,661	\$40,000 \$250,000 \$500,000 \$825,000	
2014 2014 2014 2014 2014	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999	with Indemnity Payment  28 65 53 33 57	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15%	Indemnity Payment \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522	Indemnity Payment  0.76%  11.59%  19.99%  47.66%	\$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000	
2014 2014 2014 2014 2014 <b>Total</b>	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999 >\$1,000,000	with Indemnity Payment  28 65 53 33 57 236  No. of Claims with Indemnity	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15% 100.00%  Percent of Claims with Indemnity	Indemnity Payment \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522 \$136,980,176 Total Indemnity	Indemnity Payment  0.76%  11.59%  19.99%  47.66%  100.00%  Percent of Total Indemnity	\$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413 \$580,424 Average Indemnity	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000 \$500,000 Median Indemnity	
2014 2014 2014 2014 2014 <b>Total</b> Year	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999 >\$1,000,000	with Indemnity Payment  28 65 53 33 57 236  No. of Claims with Indemnity Payment	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15%  100.00%  Percent of Claims with Indemnity Payment	Indemnity Payment  \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522 \$136,980,176  Total Indemnity Payment	Indemnity Payment  0.76%  11.59%  19.99%  47.66%  100.00%  Percent of Total Indemnity Payment	\$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413 <b>\$580,424</b> Average Indemnity Payment	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000 \$500,000 Median Indemnity Payment	
2014 2014 2014 2014 2014 <b>Total</b> Year	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999 >\$1,000,000 Indemnity Range	with Indemnity Payment  28 65 53 33 57 236  No. of Claims with Indemnity Payment  36	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15% 100.00%  Percent of Claims with Indemnity Payment  13.33%	Indemnity Payment \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522 <b>\$136,980,176</b> Total Indemnity Payment \$1,350,720	Indemnity Payment  0.76%  11.59%  19.99%  47.66%  100.00%  Percent of Total Indemnity Payment  0.93%	Indemnity Payment  \$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413 \$580,424  Average Indemnity Payment  \$37,520	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000 \$500,000 Median Indemnity Payment \$31,250	
2014 2014 2014 2014 2014 <b>Total</b> Year	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999 >\$1,000,000 Indemnity Range \$1-\$99,999 \$100,000-\$399,999	with Indemnity Payment  28 65 53 33 57 236  No. of Claims with Indemnity Payment  36 83	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15%  100.00%  Percent of Claims with Indemnity Payment  13.33% 30.74%	Indemnity Payment  \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522 \$136,980,176  Total Indemnity Payment  \$1,350,720 \$20,755,357	Indemnity Payment  0.76%  11.59%  19.99%  47.66%  100.00%  Percent of Total Indemnity Payment  0.93%  14.27%	Indemnity Payment  \$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413 \$580,424  Average Indemnity Payment  \$37,520 \$250,065	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000 \$500,000 Median Indemnity Payment \$31,250 \$250,000	
2014 2014 2014 2014 <b>Total</b> Year 2015 2015	\$100,000-\$399,999 \$400,000-\$699,999 \$700,000-\$999,999 >\$1,000,000 Indemnity Range \$1-\$99,999 \$100,000-\$399,999 \$400,000-\$699,999	with Indemnity Payment  28 65 53 33 57 236  No. of Claims with Indemnity Payment  36 83 51	with Indemnity Payment  11.86% 27.54% 22.46% 13.98% 24.15% 100.00%  Percent of Claims with Indemnity Payment  13.33% 30.74% 18.89%	Indemnity Payment  \$1,042,452 \$15,881,812 \$27,388,575 \$27,378,815 \$65,288,522 \$136,980,176  Total Indemnity Payment  \$1,350,720 \$20,755,357 \$26,382,013	Indemnity Payment  0.76%  11.59%  19.99%  47.66%  100.00%  Percent of Total Indemnity Payment  0.93%  14.27%  18.14%	Indemnity Payment  \$37,230 \$244,336 \$516,766 \$829,661 \$1,145,413 \$580,424  Average Indemnity Payment  \$37,520 \$250,065 \$517,294	\$40,000 \$250,000 \$500,000 \$825,000 \$1,000,000 \$500,000 Median Indemnity Payment \$31,250 \$250,000 \$500,000	

Year	Indemnity Range	No. of Claims with Indemnity Payment	with Indemnity with Indemnity Indemnity Indemnity		Average Indemnity Payment	Median Indemnity Payment	
2016	\$1-\$99,999	75	23.66%	\$3,146,854	2.05%	\$41,958	\$45,000
2016	\$100,000-\$399,999	78	24.61%	\$17,435,828	11.36%	\$223,536	\$207,500
2016	\$400,000-\$699,999	58	18.30%	\$30,098,316	19.62%	\$518,936	\$500,000
2016	\$700,000-\$999,999	44	13.88%	\$36,613,859	23.86%	\$832,133	\$833,333
2016	>\$1,000,000	62	19.56%	\$66,150,000	43.11%	\$1,066,935	\$1,000,000
Total		317	100.00%	\$153,444,857	100.00%	\$484,053	\$425,000
V	1 1 ': B						
Year	Indemnity Range	No. of Claims with Indemnity Payment	Percent of Claims with Indemnity Payment	Total Indemnity Payment	Percent of Total Indemnity Payment	Average Indemnity Payment	Median Indemnity Payment
2017	\$1-\$99,999	with Indemnity	with Indemnity	Indemnity	Indemnity	Indemnity	Indemnity
	, ,	with Indemnity Payment	with Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment	Indemnity Payment
2017	\$1-\$99,999	with Indemnity Payment	with Indemnity Payment 22.47%	Indemnity Payment \$1,742,977	Indemnity Payment 1.36%	Indemnity Payment \$34,176	Indemnity Payment \$25,000
2017	\$1-\$99,999 \$100,000-\$399,999	with Indemnity Payment 51	with Indemnity Payment  22.47%  18.06%	Indemnity Payment \$1,742,977 \$9,009,811	Indemnity Payment 1.36% 7.03%	Indemnity Payment \$34,176 \$219,751	Indemnity Payment \$25,000 \$205,000
2017 2017 2017	\$1-\$99,999 \$100,000-\$399,999 \$400,000-\$699,999	with Indemnity Payment 51 41 38	with Indemnity Payment  22.47%  18.06%  16.74%	Indemnity Payment \$1,742,977 \$9,009,811 \$19,139,417	Indemnity Payment 1.36% 7.03% 14.93%	Indemnity Payment  \$34,176 \$219,751 \$503,669	\$25,000 \$205,000 \$499,750

## **Travel Time**

Year	Count	Injury to Report Average	Injury to Report Median	Report to Close Average	Report to Close Median	Injury to Close Average	Injury to Close Median
2012	259	1.75	1.69	4.28	3.78	6.03	5.67
2013	258	1.87	1.82	4.16	3.75	6.03	5.65
2014	236	1.73	1.75	4.61	4.04	6.33	5.59
2015	270	1.64	1.67	4.41	3.99	6.05	5.59
2016	317	1.66	1.65	4.08	3.73	5.74	5.36
2017	227	1.84	1.87	4.19	3.86	6.03	5.59
Total	1567	1.74	1.75	4.28	3.86	6.02	5.54

#### Time is calculated in years.

1.69

2012

2013

It has taken a little less than 2 years on average for a claim to be reported and approximately 4 additional years for the claim to closed. On average, an MPL claim will span 6 years from the time of injury to closure of the claim.



Since travel time has stayed consistent over the years for both the median and average, only the median is displayed in the graph above. The median time from injury to close date is approximately 4–9 months shorter than what appears for the average.

2015

2014

1.65

2016

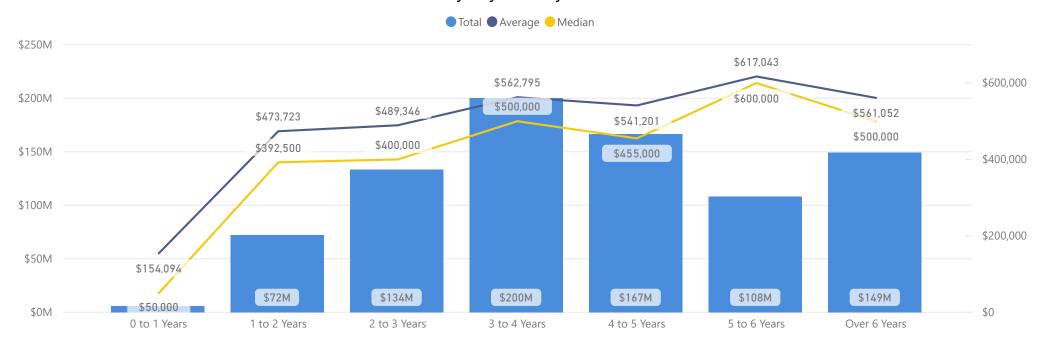
2017

# **Indemnity, Defense Costs and AOE by Travel Time**

Total	Total Indemnity Payment				Defense Costs				AOE							
Report To Close Range	No. of Claims	Report To Close Range	No. of Claims	Total	Average	Median	Report To Close Range	No. of Claims	Total	Average	Median	Report To Close Range	No. of Claims	Total	Average	Median
0 to 1 Years	1755	0 to 1 Years	37	\$5,701,469	\$154,094	\$50,000	0 to 1 Years	922	\$5,118,470	\$5,551	\$3,162	0 to 1 Years	789	\$604,723	\$766	\$264
1 to 2 Years	1309	1 to 2 Years	152	\$72,005,822	\$473,723	\$392,500	1 to 2 Years	826	\$18,052,192	\$21,855	\$15,645	1 to 2 Years	716	\$2,992,543	\$4,180	\$2,155
2 to 3 Years	1212	2 to 3 Years	273	\$133,591,374	\$489,346	\$400,000	2 to 3 Years	952	\$41,160,216	\$43,236	\$33,254	2 to 3 Years	853	\$7,744,797	\$9,079	\$5,459
3 to 4 Years	1175	3 to 4 Years	356	\$200,354,860	\$562,795	\$500,000	3 to 4 Years	1066	\$69,065,880	\$64,790	\$52,052	3 to 4 Years	931	\$13,399,900	\$14,393	\$10,414
4 to 5 Years	877	4 to 5 Years	308	\$166,689,827	\$541,201	\$455,000	4 to 5 Years	825	\$66,770,323	\$80,934	\$64,882	4 to 5 Years	748	\$14,146,291	\$18,912	\$14,012
5 to 6 Years	499	5 to 6 Years	175	\$107,982,525	\$617,043	\$600,000	5 to 6 Years	471	\$49,767,950	\$105,664	\$85,325	5 to 6 Years	431	\$10,705,330	\$24,838	\$19,603
Over 6 Years	858	Over 6 Years	266	\$149,239,721	\$561,052	\$500,000	Over 6 Years	839	\$108,558,676	\$129,391	\$103,774	Over 6 Years	802	\$28,201,225	\$35,164	\$24,957
Total	7685	Total	1567	\$835,565,598	\$533,226	\$475,000	Total	5901	\$358,493,707	\$60,751	\$39,261	Total	5270	\$77,794,809	\$14,762	\$7,230

The claims with travel times between two and five years make up 60% of all claims with an indemnity payment and make up 60% of the total indemnity payment.

## Indemnity Payment by Travel Time



Median and average indemnity payments increase with the travel time up until the 3–4 year mark and then fluctuate for the longer time frames. The peak severity occurs in the 5–6 year time frame, though the number of claims in that group is less than those in the surrounding groupings.

# **Indemnity, Defense Costs and AOE by Severity of Injury**

#### Total

### **Indemnity Payment**

Severity	No. of Claims	Percent of Claims	Severity	No. of Claims	Percent of Claims	Total	Average	Median
Emotional Only	450	5.86%	Emotional Only	24	1.53%	\$2,178,320	\$90,763	\$20,000
Insignificant Temporary	390	5.07%	Insignificant Temporary	45	2.87%	\$3,616,956	\$80,377	\$25,000
Minor Temporary	1173	15.26%	Minor Temporary	166	10.59%	\$36,431,791	\$219,469	\$100,000
Major Temporary	796	10.36%	Major Temporary	148	9.44%	\$61,640,729	\$416,491	\$300,000
Minor Permanent	908	11.82%	Minor Permanent	194	12.38%	\$81,142,603	\$418,261	\$306,250
Significant Permanent	565	7.35%	Significant Permanent	151	9.64%	\$100,963,681	\$668,634	\$675,000
Major Permanent	686	8.93%	Major Permanent	176	11.23%	\$141,721,394	\$805,235	\$960,000
Grave	167	2.17%	Grave	54	3.45%	\$45,183,936	\$836,740	\$1,000,000
Death	2550	33.18%	Death	609	38.86%	\$362,686,189	\$595,544	\$500,000
Total	7685	100.00%	Total	1567	100.00%	\$835,565,598	\$533,226	\$475,000

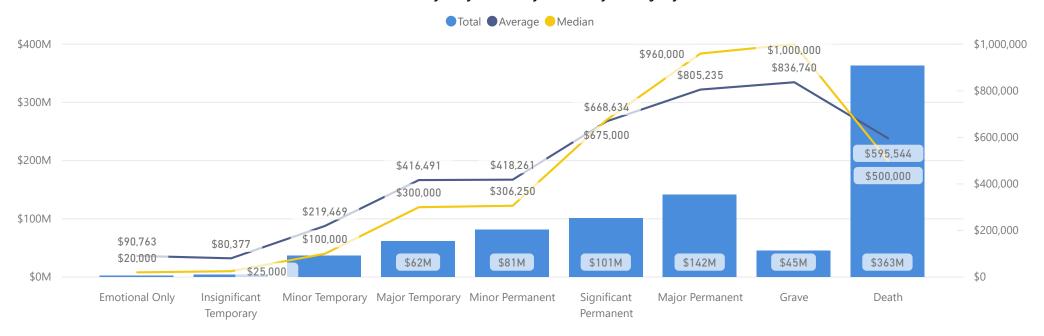
#### **Defense Costs**

#### AOE

Severity	No. of Claims	Percent of Claims	Total	Average	Median	Severity	No. of Claims	Percent of Claims	Total	Average	Median
Emotional Only	146	2.47%	\$5,379,791	\$36,848	\$15,731	Emotional Only	82	1.56%	\$708,498	\$8,640	\$2,647
Insignificant Temporary	155	2.63%	\$4,093,291	\$26,408	\$6,524	Insignificant Temporary	105	1.99%	\$424,912	\$4,047	\$1,112
Minor Temporary	680	11.52%	\$27,404,703	\$40,301	\$20,348	Minor Temporary	581	11.02%	\$4,932,756	\$8,490	\$2,291
Major Temporary	625	10.59%	\$32,827,456	\$52,524	\$28,844	Major Temporary	546	10.36%	\$6,816,473	\$12,484	\$5,072
Minor Permanent	725	12.29%	\$40,788,040	\$56,259	\$35,094	Minor Permanent	681	12.92%	\$8,826,508	\$12,961	\$5,715
Significant Permanent	505	8.56%	\$35,003,155	\$69,313	\$46,460	Significant Permanent	438	8.31%	\$8,514,257	\$19,439	\$12,493
Major Permanent	608	10.30%	\$40,439,941	\$66,513	\$40,651	Major Permanent	583	11.06%	\$9,997,349	\$17,148	\$8,019
Grave	154	2.61%	\$13,598,722	\$88,303	\$62,431	Grave	149	2.83%	\$4,050,874	\$27,187	\$9,675
Death	2303	39.03%	\$158,958,606	\$69,022	\$48,675	Death	2105	39.94%	\$33,523,183	\$15,926	\$9,142
Total	5901	100.00%	\$358,493,707	\$60,751	\$39,261	Total	5270	100.00%	\$77,794,809	\$14,762	\$7,230

Defense cost and AOE payments each have significantly higher averages than medians at each severity level, indicating that there are a relatively small number of claims with very high payments. Indemnity payments are showing the opposite trend for the higher severity claims (excluding death), indicating that most claims at high severities have high indemnity payments. However, there are a few claims at these high severities that are settled for a relatively small indemnity amount.

## Indemnity Payment by Severity of Injury



The average and median indemnity payments increase as the severity of injury increases, with the exception of Death.

# **Indemnity, Defense Costs and AOE by Age of Injured Party**

## **Age of Injured Party**

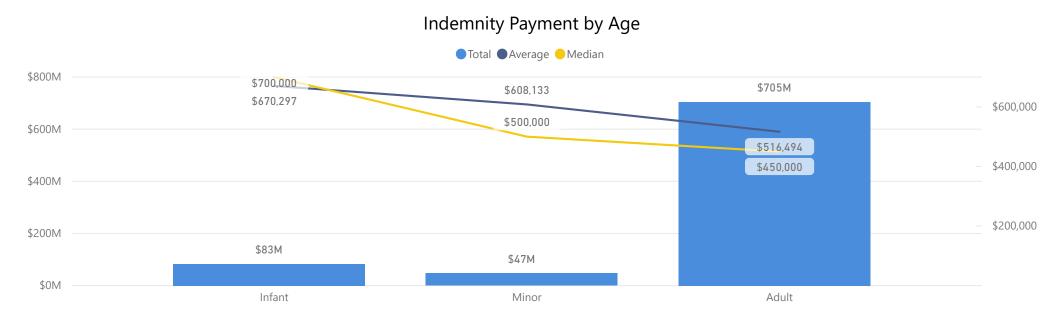
Infant – Ages 0 through 3

Minor – Ages 4 through 17

Adult - Ages 18 and older

	Indemnity Payment				Defense Costs					AOE						
Age of Injured Party	No. of Claims	Age	No. of Claims	Total	Average	Median	Age	No. of Claims	Total	Average	Median	Age	No. of Claims	Total	Average	Median
Infant	517	Infant	124	\$83,116,832	\$670,297	\$700,000	Infant	430	\$31,718,192	\$73,763	\$53,682	Infant	374	\$7,964,654	\$21,296	\$11,912
Minor	242	Minor	78	\$47,434,346	\$608,133	\$500,000	Minor	204	\$14,903,871	\$73,058	\$44,908	Minor	195	\$3,494,096	\$17,918	\$9,259
Adult	6926	Adult	1365	\$705,014,420	\$516,494	\$450,000	Adult	5267	\$311,871,644	\$59,212	\$38,374	Adult	4701	\$66,336,060	\$14,111	\$6,858
Total	7685	Total	1567	\$835,565,598	\$533,226	\$475,000	Total	5901	\$358,493,707	\$60,751	\$39,261	Total	5270	\$77,794,809	\$14,762	\$7,230

The average and median payments for indemnity, defense costs, and AOE are all highest for the Infant grouping.



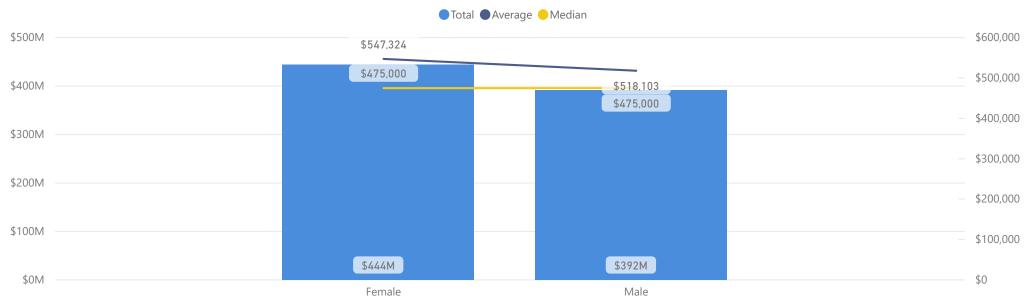
While the median indemnity payment is higher than the average for the Infant grouping, the average is greater than the median for both the Minor and Adult groupings.

# **Indemnity, Defense Costs and AOE by Gender of Injured Party**

	Indemnity Payment					Defense Costs					AOE					
Gender	Count	Gender	Count	Total	Average	Median	Gender	Count	Total	Average	Median	Gender	Count	Total	Average	Median
Female	3786	Female	811	\$443,879,478	\$547,324	\$475,000	Female	3146	\$192,777,481	\$61,277	\$38,803	Female	2868	\$41,042,249	\$14,310	\$6,979
Male	3899	Male	756	\$391,686,120	\$518,103	\$475,000	Male	2755	\$165,716,225	\$60,151	\$39,592	Male	2402	\$36,752,560	\$15,301	\$7,491
Total	7685	Total	1567	\$835,565,598	\$533,226	\$475,000	Total	5901	\$358,493,707	\$60,751	\$39,261	Total	5270	\$77,794,809	\$14,762	\$7,230

The average defense cost for females is slightly higher than for males, however the average AOE is slightly higher for males than for females.

## Indemnity Payment by Gender



The median indemnity payment is identical between females and males, however females have a higher average indemnity payment than males.

# **Indemnity, Defense Costs and AOE by Specialty Code**

#### Total

NPDB Code Description	Count	Percentage
Anesthesiology	307	3.99%
Cardiovascular diseases	318	4.14%
Emergency medicine	474	6.17%
General surgery	680	8.85%
General/Family Practice	1147	14.93%
Internal Medicine	1020	13.27%
Obstetrics & Gynecology	618	8.04%
Orthopedic surgery	626	8.15%
Other	2152	28.00%
Radiology	343	4.46%
Total	7685	100.00%

## Indemnity Payment

NPDB Code Description	Count	Total	Average	Median
Anesthesiology	72	\$45,497,149	\$631,905	\$737,500
Cardiovascular diseases	62	\$37,065,833	\$597,836	\$550,000
Emergency medicine	132	\$60,813,853	\$460,711	\$375,000
General surgery	152	\$82,466,287	\$542,541	\$500,000
General/Family Practice	190	\$71,060,580	\$374,003	\$211,250
Internal Medicine	187	\$102,798,167	\$549,723	\$500,000
Obstetrics & Gynecology	143	\$91,379,595	\$639,018	\$700,000
Orthopedic surgery	124	\$62,450,339	\$503,632	\$395,000
Other	410	\$203,837,796	\$497,165	\$400,000
Radiology	95	\$78,196,000	\$823,116	\$775,000
Total	1567	\$835,565,598	\$533,226	\$475,000

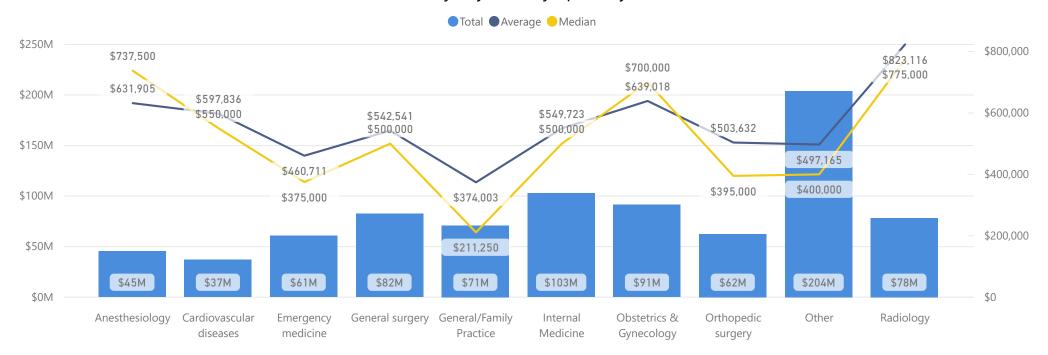
## Defense Costs

NPDB Code Description	Count	Total	Average	Median
Anesthesiology	266	\$16,771,065	\$63,049	\$42,069
Cardiovascular diseases	278	\$16,067,444	\$57,797	\$40,281
Emergency medicine	386	\$24,960,211	\$64,664	\$38,101
General surgery	559	\$34,823,661	\$62,296	\$39,870
General/Family Practice	531	\$33,220,615	\$62,562	\$45,808
Internal Medicine	872	\$52,242,583	\$59,911	\$41,058
Obstetrics & Gynecology	528	\$39,787,671	\$75,355	\$47,385
Orthopedic surgery	509	\$24,687,731	\$48,502	\$27,176
Other	1681	\$99,860,666	\$59,406	\$36,016
Radiology	291	\$16,072,059	\$55,230	\$36,403
Total	5901	\$358,493,707	\$60,751	\$39,261

#### AOE

NPDB Code Description	Count	Total	Average	Median
Anesthesiology	255	\$5,397,901	\$21,168	\$7,985
Cardiovascular diseases	259	\$3,513,755	\$13,567	\$7,815
Emergency medicine	302	\$4,648,317	\$15,392	\$7,810
General surgery	549	\$7,687,234	\$14,002	\$7,128
General/Family Practice	429	\$6,036,845	\$14,072	\$8,462
Internal Medicine	793	\$10,922,547	\$13,774	\$7,853
Obstetrics & Gynecology	520	\$10,027,145	\$19,283	\$8,891
Orthopedic surgery	449	\$5,448,458	\$12,135	\$4,364
Other	1420	\$21,000,982	\$14,789	\$6,656
Radiology	294	\$3,111,625	\$10,584	\$4,932
Total	5270	\$77,794,809	\$14,762	\$7,230

## Indemnity Payment by Specialty Code



Radiology has the highest average and median indemnity payment of all specialty types. Anesthesiology and Obstetrics & Gynecology follow closely behind, and interestingly both of these specialty codes have a higher median than average indemnity payment. All other specialty codes have a higher average than median.

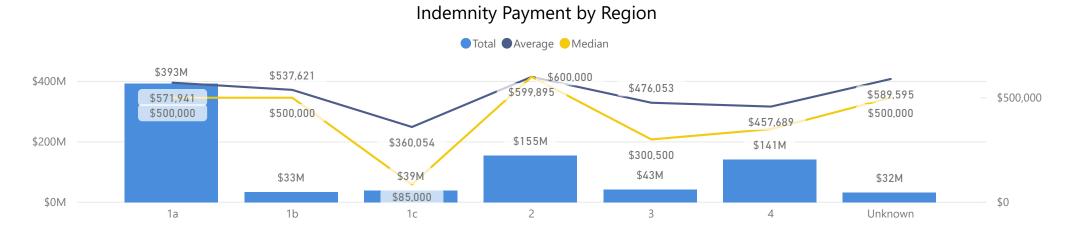
## **Indemnity, Defense Costs and AOE by Region**

Region	Rating Counties	2017 Estimated Population
Region 1a:	Cook	5,211,263
Region 1b:	Madison and St. Clair	527,907
Region 1c:	McHenry and Will	1,001,783
Region 2:	DuPage, Kane and Lake	2,168,315
Region 3:	Champaign, Jackson, Macon, Sangamon and Vermilion	647,845
Region 4:	Remainder of State	3,244,910
Unknown:	Out of State/Unknown	Unknown

Source: Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2017; U.S. Census Bureau, Population Division; Release date: March 2018

			Ir	ndemnity Pay	ment			Defense Costs					AOE				
Region	Count	Region	Count	Total	Average	Median	Region	Count	Total	Average	Median	Region	Count	Total	Average	Median	
1a	3306	1a	687	\$392,923,424	\$571,941	\$500,000	1a	2785	\$171,736,422	\$61,665	\$40,512	1a	2560	\$36,522,327	\$14,267	\$6,873	
1b	243	1b	62	\$33,332,500	\$537,621	\$500,000	1b	195	\$12,116,619	\$62,137	\$33,248	1b	176	\$2,318,219	\$13,172	\$5,841	
1c	542	1c	108	\$38,885,795	\$360,054	\$85,000	1c	335	\$21,828,059	\$65,158	\$43,602	1c	245	\$4,016,463	\$16,394	\$8,570	
2	1360	2	258	\$154,772,911	\$599,895	\$600,000	2	1143	\$68,564,483	\$59,986	\$41,687	2	1078	\$15,585,530	\$14,458	\$7,573	
3	347	3	90	\$42,844,752	\$476,053	\$300,500	3	253	\$13,499,595	\$53,358	\$29,596	3	209	\$2,910,565	\$13,926	\$6,724	
4	1676	4	308	\$140,968,070	\$457,689	\$350,000	4	1004	\$59,364,393	\$59,128	\$33,960	4	825	\$13,992,752	\$16,961	\$7,733	
Unknown	211	Unknown	54	\$31,838,146	\$589,595	\$500,000	Unknown	186	\$11,384,136	\$61,205	\$40,682	Unknown	177	\$2,448,954	\$13,836	\$8,502	
Total	7685	Total	1567	\$835,565,598	\$533,226	\$475,000	Total	5901	\$358,493,707	\$60,751	\$39,261	Total	5270	\$77,794,809	\$14,762	\$7,230	

Regions 1a and 2 account for 60% of the claims with indemnity payment, 67% of the claims with defense costs, and 69% of the claims with AOE. These same regions account for 66%, 67%, and 67% of the total indemnity payments, total defense costs, and total AOE, respectively. Unsurprisingly, these two regions are composed of four of the five largest counties in Illinois.



Regions 1a, 1b, and 2 have higher median and average indemnity payments than the other regions in Illinois.

# **Appendix A - Reporting Instructions**

#### MEDICAL MALPRACTICE CLAIMS REPORTING INSTRUCTIONS

As required by [215 ILCS 5/155.19] and 50 III. Adm. Code 928:

- 1. File all opened, closed, re-opened, and re-closed medical professional liability insurance claims and lawsuits, including any updates, with the DOI on a quarterly basis. For closed claims, include claims closed without payment. Insurance claim means a formal or written demand for compensation under a medical professional liability insurance policy relating to allegations of liability on the part of one or more providers for any act, error or omission in the rendering of, or failure to render, medical services for medically related injuries. Insurance claim includes any instance for which benefits or compensation are payable or eligible to be paid under any coverage under the policy. Lawsuit means a complaint filed in any court in this State alleging liability on the part of one or more providers for any act, error or omission in the rendering of, or failure to render, medical services for medically related injuries.
- 2. File separate reports for each defendant you insure. Each filing of a claim or lawsuit report shall be identified with a unique claim number. If more than one defendant/insured is associated with an incident, a unique claim number is required for each defendant/insured. If more than one claimant/injured party is associated with an incident, a unique claim number is required for each claimant/injured party. When there are multiple associated claims/lawsuits, report the incident identifier in the other claims information section.
- 3. RESPONSES TO ALL FIELDS ARE REQUIRED. For open claim reports, complete Insurer Information through Contact Person Information. When updating reports, any information may be updated. For closed claim reports, all fields are required.
- 4. Reports are due on a quarterly basis no later than 45 days after the quarter's end.
- 5. Supplement A to Schedule T Data Reconciliation Forms for the prior year shall be submitted no later than April 30 of the current year to DOI.MedMal@Illinois.gov or through mail addressed to the Illinois Department of Insurance, Casualty Actuarial Unit, 320 W. Washington St., Springfield, Illinois 62767-0001.

Note: Rule 928 in its entirety can be found at the following location:

http://www.ilga.gov/commission/jcar/admincode/050/05000928sections.html

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#### **Insurer Information**

- 1a. Insurer Name (not group name) (Maximum = 40 characters).
- 1b. Insurer 9-digit FEIN. Entities without a Federal Employer Identification Number (FEIN), contact the DOI for assigned number.

#### **Initial Claim Information**

- 2a. Claim ID. For each open claim report, assign a distinguishing claim number sufficient to enable the DOI to track a particular claim over a period of years. This claim number should consist of a unique sequence of letters and/or numbers. Once a claim number has been assigned, it should not be repeated for any future claim. One claim record should be reported for each named individual or entity formally alleged to have contributed to an injury or grievance, and from whom a malpractice payment is being sought. On re-opened claims, use the same claim number as the original claim file that is being re-opened.
- 2b. Date of Principal or Alleged Injury (MM/DD/YYYY). Report the date of the earliest alleged error or omission that was the first necessary if not sufficient cause of the alleged medical injury.
- 2c. Date Incident First Reported to Insurer. (MM/DD/YYYY) Date of alleged injury first reported to the insurer.
- 2d. Date Claim Opened by Insurer. (MM/DD/YYYY)
- 2e. Date Claim Re-Opened by Insurer. (MM/DD/YYYY)
- 2f. Date of Original Closure. (MM/DD/YYYY). Only applicable if claim was re-opened.
- 2g. Date of Final Closure (MM/DD/YYYY). The date of final disposition or settlement of a claim. Payments for defense costs or indemnity may occur after the date of closure (as in a structured settlement).

#### **Insured Information**

- 3a. Profession or Business Code. (1) Physician or Surgeon\*; (2) Hospital; (3) Nurse\*; (4) Nursing Home; (5) Dentist\*; (6) Pharmacy; (7) Optometrist\*; (8) Chiropractor\*; (9) Podiatrist/Chiropodist\*; (10) Clinic/Corporation; (11) Other\* Employee (Maximum = 25 characters). A code with an asterisk (\*) requires a "Type of Practice Code" as well.
- 3b. Type of Practice Code. (1) Institutional, including Academic; (2) Professional Corporation, Partnership, or Group; (3) Self-Employed; (4) Hospital; (5) Nursing Home; (6) All Other Employees; (7) Intern or Resident.
- 3c. Insured's Name, including suffix such as MD, DO, etc.
- 3d. Insured's Illinois License Number. Enter FEIN for clinics and corporations.
- 3e. Medical Specialty Codes. Select the most relevant specialty code from the following table.

Code	Description
	Physician Specialties
01	Allergy and Immunology
03	Aerospace Medicine
05	Anesthesiology
10	Cardiovascular Diseases
13	Child Psychiatry
20	Dermatology
23	Diagnostic Radiology
25	Emergency Medicine
29	Forensic Pathology
30	Gastroenterology
33	General/Family Practice
35	General Preventive Medicine
37	Hospitalist
39	Internal Medicine
40	Neurology
43	Neurology, Clinical Neurophysiology
45	Nuclear Medicine
50	Obstetrics & Gynecology
53	Occupational Medicine
55	Opthalmology
59	Otolaryngology
60	Pediatrics
63	Psychiatry
65	Public Health
67	Clinical Pharmacology
69	Physical Medicine & Rehabilitation
70	Pulmonary Diseases
73	Anatomic/Clinical Pathology
75	Radiology
76	Radiation Oncology
80	Colon & Rectal Surgery
81	General Surgery
82	Neurological Surgery
83	Orthopedic Surgery
84	Plastic Surgery
85	Thoracic Surgery
86	Urological Surgery
98	Other Specialty – not classified
99	Unspecified
	Dental Specialties
D1	General Dentistry (no specialty)
D2	Dental: Public Health
D3	Endodontics
D4	Oral and Maxillofacial surgery
D5	Oral and Maxillofacial Pathology
D6	Orthopedics

D7	Pediatric Dentistry
D8	Periodontics
D9	Prosthodontics
DA	Oral and Maxillofacial Radiology
DB	Unknown

- 3f. County of Insured's Principal Place of Practice for Rating Purposes.
- 3g. Policy Limits Available, Primary Coverage. Policy limits available for the claim being reported under the insured's primary coverage.
- 3h. Policy Limits Available, Excess Coverage. Policy limits available for the claim being reported under the insured's excess coverage.

#### **Place of Injury Information**

- 4a. Place Where Alleged Injury Occurred Code. Enter only one. (1) Hospital Inpatient Facility\*; (2) Emergency Room; (3) Hospital Outpatient Facility\*; (4) Nursing Home\*; (5) Physician's Office; (6) Patient's Home; (7) Other Outpatient Facility, including Clinics\*; (U) Unknown\*; (X) Other\* describe place (Maximum = 25 characters).
  - A code with an asterisk (\*) requires a "Location Within Institution Code" as well.
- 4b. Location Within Institution Code. (1) Patient's Room; (2) Labor/Delivery Room; (3) Operating Suite; (4) Recovery Room; (5) Critical Care Unit; (6) Special Procedure Room; (7) Nursery; (8) Radiology; (9) Physical Therapy Department; (U) Unknown; (X) Other describe (Maximum = 25 characters).
- 4c. County Where Alleged Injury Occurred. Full name of the county in which the injury is alleged to have occurred.

#### **Injured Person Information**

- 5a. Injured Person's Name.
- 5b. Injured Person's Gender. M F
- 5c. Injured Person's Age. Enter age of injured person at the date of injury.

#### **Other Claim Information**

- 6a. Total Number of Defendants. Enter total number of persons or corporations that you insure that are involved in the incident relating to this claim.
- 6b. Incident Identifier. Each reporting entity should assign a unique numeric identifier for each incident or occurrence. An occurrence is an event or series of events leading to an allegation of malpractice, and which may involve allegations against multiple individuals and entities. An occurrence is defined causally and may or may not be constrained in time. For example, multiple failures to diagnose a given illness

may occur over a period of years. Such a series of events would be considered a single occurrence. Each claim submitted for providers involved in a single occurrence should be assigned the same incident identifier.

#### **Contact Person Information**

- 7a. Name of Person Responsible for Preparing this Report.
- 7b. Title of Person Responsible for Preparing this Report.
- 7c. Contact Person Name (if different than Name of Person Responsible for Preparing this Report).
- 7d. Contact Person Telephone Number.
- 7e. Contact Person Email Address.

#### **Plaintiff Attorney Information**

- 8a. Plaintiff Attorney's Name or Name of Law Firm.
- 8b. Plaintiff Attorney's Office City.
- 8c. Plaintiff's Attorney's Office State.

#### **Claim Data Information**

- 9a. Nature and Substance of Claim. Give complete description of all actions and circumstances causing the claim, including allegations made by claimant. (Maximum = 250 characters)
- 9b. Allegation Codes Related to Claim. Enter as many codes as needed. Use DOI 3-digit codes listed below. (1) Diagnosis Related; (2) Anesthesia Related; (3) Surgery Related; (4) Medication Related; (5) Intravenous and Blood Products Related; (6) Obstetrics Related; (7) Treatment Related; (8) Monitoring Related; (9) Biomedical Equipment/Product Medication Related; (10) Miscellaneous Related.
  - DOI 3-digit Allegation Code choices:

Diagnosis-Related	010 - Failure to Diagnose (e.g., concluding that patient has no disease or
	condition worthy of follow-up or observation)

020 – Wrong Diagnosis or Misdiagnosis (e.g., original diagnosis is incorrect)

030 – Improper Performance of Test

040 – Unnecessary Diagnostic Test

050 – Delay in Diagnosis

060 – Failure to Obtain Consent/Lack of Informed Consent

070 - Diagnosis Related - Not Otherwise Classified

Anesthesia-Related 110 – Failure to Complete Patient Assessment

120 – Failure to Monitor

130 – Failure to Test Equipment

140 – Improper Choice of Anesthesia Agent or Equipment

150 – Improper Technique/Induction

160 - Improper Equipment Use

170 – Improper Intubation

180 – Improper Positioning

185 - Failure to Obtain Consent/Lack of Informed Consent

190 - Anesthesia Related - Not Otherwise Classified

#### Surgery-Related

210 – Failure to Perform Surgery

220 - Improper Positioning

230 – Retained Foreign Body

240 - Wrong Body Part

250 - Improper Performance of Surgery

260 – Unnecessary Surgery

270 - Delay in Surgery

280 – Improper Management of Surgical Patient

285 - Failure to Obtain Consent/Lack of Informed Consent

290 - Surgery Related - Not Otherwise Classified

Medication-Related 305 – Failure to Order Appropriate Medication

310 – Wrong Medication Ordered

315 – Wrong Dosage Ordered of Correct Medication

320 - Failure to Instruct on Medication

325 – Improper Management of Medication Regimen

330 - Failure to Obtain Consent/Lack of Informed Consent

340 - Medication Error - Not Otherwise Classified

350 - Failure to Medicate

355 – Wrong Medication Administered

360 - Wrong Dosage Administered

365 – Wrong Patient

370 - Wrong Route

380 - Improper Technique/Induction

390 – Medication Administration Related – Not Otherwise Classified

#### Intravenous & **Blood Products-**

410 - Failure to Monitor

Related

420 - Wrong Solution 430 – Improper Performance

440 – I.V. Related – Not Otherwise Classified

450 - Failure to Ensure Contamination Free

460 - Wrong Type

470 – Improper Administration

480 - Failure to Obtain Consent/Lack of Informed Consent

490 - Blood Product Related - Not Otherwise Classified

#### Obstetrics-Related

505 – Failure to Manage Pregnancy

510 - Improper Choice of Delivery Method

520 – Improperly Performed Vaginal Delivery 530 - Improperly Performed C-Section 540 – Delay in Delivery (Induction or Surgery) 550 - Failure to Obtain Consent/Lack of Informed Consent 555 – Improperly Managed Labor – Not Otherwise Classified 560 – Delay in Treatment of Fetal Distress (i.e., identified but treated in untimely manner) 570 - Retained Foreign Body/Vaginal/Uterine 575 – Abandonment 580 - Wrongful Life/Birth 590 - Obstetrics Related - Not Otherwise Classified Treatment-Related 610 - Failure to Treat 620 - Wrong Treatment/Procedure Performed 630 - Failure to Instruct Patient on Self-Care 640 – Improper Performance of Treatment/Practice 650 – Improper Management of Course of Treatment 660 – Unnecessary Treatment 665 - Delay in Treatment 670 – Premature End of Treatment (Also Abandonment) 675 - Failure to Supervise Treatment/Procedure 680 - Failure to Obtain Consent/Lack of Informed Consent 685 - Failure to Refer or Seek Consultation 690 - Treatment Related - Not Otherwise Classified Monitoring-Related 710 – Failure to Monitor 720 – Failure to Respond to Patient 730 – Failure to Report on Patient Condition 790 – Monitoring Related – Not Otherwise Classified 810 - Failure to Inspect/Monitor 820 - Improper Maintenance 830 – Improper Use 840 - Failure to Respond to Warning 850 – Failure to Instruct Patient on Use of Equipment/Product 860 - Malfunction/Failure 890 – Biomedical Equipment/Product-Related – Not Otherwise Classified 920 – Failure to Protect Third Parties (e.g., failure to warn/protect from violent patient behavior) 930 – Breach of Confidentiality/Privacy

> 960 - Other (Provide Detailed Description) 990 – Failure to Review Providing Performance

Biomedical

Equipment/

Product-Related

Miscellaneous-

Related

940 - Failure to Maintain Appropriate Infection Control 950 – Failure to Follow Institutional Policy or Procedure 9c. Severity of Injury Code. Select only one – Select code for principal injury if several injuries are involved.

	1. Emotional Only (e.g., fright, no physical damage)		
Temporary:	2. Insignificant (e.g., lacerations, contusions, minor scars, rash; no delay)		
	3. Minor (e.g., infections, misset fracture, fall in hospital; recovery delayed)		
	4. Major (e.g., burns, surgical material left, drug side effect, brain damage;		
	recovery delayed)		
Permanent:	5. Minor (e.g., loss of fingers, loss or damage to organs; includes non-		
	disabling injuries)		
	6. Significant (e.g., deafness, loss of limb, loss of eye, loss of one kidney or		
	lung)		
	7. Major (e.g., paraplegia, blindness, loss of two limbs, brain damage)		
	8. Grave (e.g., quadriplegia, severe brain damage, lifelong care or fatal		
	prognosis)		
	9. Death		

9d. Claim Disposition Code. Enter code representing the final disposition of the claim. (1) Settled by Parties\*; (2) Disposed of by a Court\*\*; (3) Disposed of by Binding Arbitration\*\*\*; (4) Suit Abandoned\*\*\*\*; (5) Claim Abandoned.

A code with an (\*) requires a "Settlement Code" as well.

A code with an (\*\*) requires "Court Information" to be completed as well.

A code with an (\*\*\*) requires a "Binding Arbitration Code" as well.

A code with an (\*\*\*\*) requires a "County of Circuit Court" and "Docket Number" as well.

9e. Settlement Code. (1) Before Filing Suit or Demanding Arbitration Hearing; (2) Before Trial or Hearing; (3) During Trial or Hearing; (4) After Trial or Hearing but Before Judgment or Decision/Award; (5) After Judgment or Decision but Before Appeal; (6) During Appeal; (7) After Appeal; (8) As a result of Review Panel or Non-Binding Arbitration\*\*; (9) As a Result of Mediation; (10) As a Result of High/Low Settlement\*\*\*.

A code with an (\*\*) requires a "Review Panel or Non-Binding Arbitration Code" as well. A code with an (\*\*\*) requires all applicable "Court Information" except "Court Code".

- 9f. Review Panel or Non-Binding Arbitration Code. (1) Finding for Plaintiff; (2) Finding for Defendant.
- 9g. Binding Arbitration Code (1) Award for Plaintiff; (2) Award for Defendant.

#### **Court Information**

10a. Court Code. (1) Directed Verdict for Plaintiff; (2) Directed Verdict for Defendant; (3) Judgment Notwithstanding Verdict for Plaintiff (judgment for defendant); (4) Judgment Notwithstanding Verdict for Defendant (judgment for plaintiff); (5) Judgment for Plaintiff; (6) Judgment for Defendant; (7) Decision for Plaintiff on Appeal; (8) Decision for Defendant on Appeal; (9) Voluntary Dismissal; (10) Involuntary Dismissal; (11) All Other Actions.

- 10b. County of Circuit Court. County of Circuit Court where lawsuit occurred
- 10c. Docket Number.
- 10d. Date of Award. (MM/DD/YYYY)
- 10e. Was the Circuit Court decision appealed? Y or NIf "Y", Describe the Result of the Appeal (Maximum = 25 characters).
- 10f. Describe any Other Post Trial Motions (Maximum = 25 characters).
- 10g. Economic Damages. Amount of economic damages awarded by the court (whole dollar amounts only).
- 10h. Non-economic Damages. Amount of non-economic damages awarded by the court (whole dollar amounts only).
- 10i. Liability Doctrine. Indicate whether liability governed by the doctrine of joint and several liability (J) or whether liability was separate (S)

#### **Claim Payment Information**

- 11a. Total Direct Indemnity Paid/Payable by You Under this Policy on Behalf of this Insured/Defendant (whole dollar amounts only).
- 11b. Economic Damages. If 9d. Claim Disposition Code is (2) Disposed of by a Court, enter the amount that was paid/payable by you for economic damages, as indicated by the court award. This amount plus 11c. Non-Economic Damages must equal amount reported in 11a. Total Direct Indemnity Paid/Payable by You Under this Policy on Behalf of this Insured/Defendant (whole dollar amounts only).
- 11c. Non-Economic Damages. If 9d. Claim Disposition Code is (2) Disposed of by a Court, enter amount that was paid/payable by you for non-economic damages, as indicated by the court award. This amount plus 11b. Economic Damages must equal amount reported in 11a. Total Direct Indemnity Paid/Payable by You Under this Policy on Behalf of this Insured/Defendant (whole dollar amounts only).
- 11d. Direct Loss Adjustment Expense Paid/Payable by You under this Policy to Defense Counsel (whole dollar amounts only).
- 11e. All Other Allocated Loss Adjustment Expenses Paid/Payable by You for this Insured/Defendant for this claim, including filing fees, telephone charges, photocopy fees, expenses of defense counsel, etc (whole dollar amounts only).
- 11f. Direct Indemnity Paid/Payable by You Under All Policies for this Insured/Defendant (whole dollar amounts only).
- 11g. Other Indemnity Paid by or on Behalf of this Insured/Defendant (whole dollar amounts only).
  - D) Deductible(s) paid by insured/defendant for this claim under this policy;
  - E) Indemnity paid under any excess limits policy issued by you;

- R) Amount paid by insured/defendant under self-insured retention;
- S) Amount you paid above any stop loss limit.
- 11h. Claimed Medical Expense. Amount of medical expense claimed by the plaintiff/injured party (whole dollar amounts only).
- 11i. Claimed Wage Loss. Amount of wage loss claimed by the plaintiff/injured party (whole dollar amounts only).
- 11j. Trial Type. If trial was started, indicate whether it was a bench trial (B) or jury trial (J).

# **Appendix B – Medical Provider Specialty Definitions**

Description	Group
Description	Group
Anesthesiology	Anesthesiology
Anesthesiology - All Other	
Anesthesiology - Physicians & Surgeons	C. P. L. Property
Cardiovascular Disease - minor surgery	Cardiovascular diseases
Cardiovascular Disease - minor surgery (DO)	
Cardiovascular Disease - no surgery	
Cardiovascular Diseases	
Physicians - no major surgery: Angriography, Arteriography or Catheterization	
Surgery - cardiac	
Surgery - vascular	
Emergency Medicine	Emergency medicine
Emergency Medicine - including major surgery	
Emergency Medicine - including major surgery (DO)	
Emergency Medicine - no major surgery	
Endocrinology - minor surgery	General surgery
General Surgery	
Physicians - minor surgery	
Physicians - minor surgery - N.O.C.	
Physicians or Surgeons - major surgery. (Active Military) This classification applies	
to those specialists who would normally be assigned to one of the following	
codes: 80144, 80146, 80150, 80152, 80154, 80171	
Surgery - general - This classification does not apply to any family or general	
practitioner or to any specialist who occasionally performs major surgery	
Surgery - general - This classification does not apply to any family or general	
practitioner or to any specialist who occasionally performs major surgery. (DO)	
Surgery - hand	
Family Physicians or General Practitioners - minor surgery	General/Family Practice
Family Physicians or General Practitioners - no surgery	
Family Physicians or General Practitioners - no surgery (DO)	
General/Family Practice	
Surgery - general practice or family practice	
Internal Medicine	Internal Medicine
Internal Medicine - minor surgery	
Internal Medicine - no surgery	
Internal Medicine - no surgery (DO)	
Nephrology - no surgery	
Gynecology - minor surgery	Obstetrics & Gynecology
Gynecology - no surgery	
Obstetrics & Gynecology	
Surgery - gynecology	
Surgery - obstetrics - gynecology	
Orthopedic Surgery	Orthopedic surgery

	T
Surgery - orthopedic	
Surgery - orthopedic (DO)	
Allergy and Immunology	Other
Allergy/Immunology	
Child Psychiatry	
Psychiatry - Child and Adolescent Psychiatry	
Psychiatry - including child - Osteopaths	
Dermatology	
Dermatology - All Other	
Dermatology - minor surgery - Physicians & Surgeons	
Dermatology - no surgery - Physicians & Surgeons	
Diagnostic Radiology	
Radiology - diagnostic - no surgery	
Radiology - diagnostic - no surgery (DO)	
Forensic Pathology	
Gastroenterology	
Gastroenterology - minor surgery	
Gastroenterology - no surgery	
Surgery - gastroenterology	
General Preventive Medicine	
Hospitalist	
Hospitalists	
Neurology	
Neurology - including child - no surgery - All Other	
Neurology - including child - no surgery - Physicians & Surgeons	
Neurology, Clinical Neurophysiology	
Nuclear Medicine	
Occupational Medicine	
Occupational Medicine - Physicians & Surgeons	
Ophthalmology	
Ophthalmology - minor surgery	
Ophthalmology - no surgery	
Surgery - ophthalmology	
Otolaryngology	
Otorhinolaryngology - minor surgery	
Rhinology - no surgery	
Surgery - otorhinolaryngology	
Pediatrics	
Pediatrics - minor surgery	
Pediatrics - no surgery	
Psychiatry	
Psychiatry - All Other	
Psychiatry - including child - Physicians & Surgeons	
Physiatry/Physical Medicine and Rehabilitation - Physicians & Surgeons	
Physical Medicine & Rehabilitation	

Physical Medicine and Rehabilitation - All Other Pulmonary Diseases Pulmonary Diseases - no surgery Anatomic/Clinical Pathology Additional Charges: Raditation Therapy Oncology - no surgery (DO) Radiation Oncology Surgery - oncology Colon & Rectal Surgery Surgery - colon and rectal Neurological Surgery Surgery - colon and rectal Neurological Surgery Surgery - plastic - N.O.C. Surgery - plastic - N.O.C. (DO) Surgery - plastic - N.O.C. (DO) Surgery - plastic - N.O.C. (DO) Surgery - plastic - totorhinolaryngology Surgery - thoracic Thoracic Surgery Surgery - urological Urological Surgery Additional Charges: Employed Physicians or Surgeons Assistants Additional Charges: Employed Physicians or Surgeons Assistants (DO) Endocrinology - no surgery Geriatric - no surgery Hematology - no surgery Neonatal/Perinatal Medicine Neoplastic Diseases - no surgery Other Specialty - not classified Pathology - All Other Physicians - no major surgery: Radiopaque Dye - Injections into blood vessels, lymphatics, sinus tracts or fistulae. (Not applicable to Radiologists, Code 80280°) Physicians - no surgery - N.O.C. Physicians or Surgeons Psychoanalysis Rheumatology - no surgery Additional Charges: Corporate or Partnership Liability Excess Insurance Unspecified Radiology - therapeutic - no surgery		<u></u>
Pulmonary Diseases - no surgery Anatomic/Clinical Pathology Additional Charges: Raditation Therapy Oncology - no surgery (DO) Radiation Oncology Surgery - oncology Colon & Rectal Surgery Surgery - colon and rectal Neurological Surgery Surgery - neurology - including child Plastic Surgery Surgery - plastic - N.O.C. Surgery - plastic - N.O.C. (DO) Surgery - plastic - N.O.C. (DO) Surgery - plastic - N.O.C. (DO) Surgery - plastic - otorhinolaryngology Surgery - urological Urological Surgery Additional Charges: Employed Physicians or Surgeons Assistants Additional Charges: Employed Physicians or Surgeons Assistants Additional Charges: Employed Physicians or Surgeons Assistants (DO) Endocrinology - no surgery Geriatrics - no surgery Hematology - no surgery Hematology - no surgery Neonatal/Perinatal Medicine Neoplastic Diseases - no surgery Other Specialty - not classified Pathology - All Other Physicians - no major surgery: Radiopaque Dye - Injections into blood vessels, lymphatics, sinus tracts or fistulae. (Not applicable to Radiologists, Code 80280°) Physicians - no surgery - N.O.C. Physicians - no surgery - N.O.C. Physicians or Surgeons Psychoanalysis Rheumatology - no surgery Additional Charges: Corporate or Partnership Liability Excess Insurance Unspecified Radiology - interventional	Physical Medicine and Rehabilitation - All Other	
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Rheumatology - no surgery  Additional Charges: Corporate or Partnership Liability  Excess Insurance  Unspecified  Radiology  Radiology - interventional	Physicians or Surgeons	
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Excess Insurance Unspecified Radiology Radiology - interventional	Rheumatology - no surgery	
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Radiology Radiology - interventional	Excess Insurance	
Radiology - interventional	Unspecified	
<del>o,</del>	Radiology	Radiology
Radiology - therapeutic - no surgery	Radiology - interventional	
	Radiology - therapeutic - no surgery	

# **Appendix C – Illinois County Map**

