



Illinois Department of Insurance

BRUCE RAUNER
Governor

ANNE MELISSA DOWLING
Acting Director

July 21, 2016
Contact: Michael Batkins
Michael.Batkins@illinois.gov

To all insurers doing business in the State of Illinois:

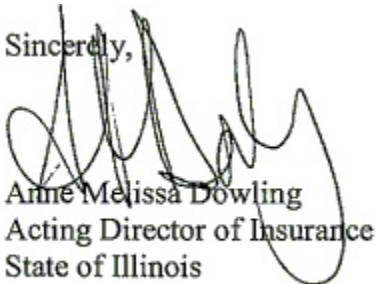
It has recently come to our attention that frequent errors either inadvertent or otherwise persist in providing accurate Notice of Availability information to Illinois insureds and claimants. As defined under the Illinois Administrative Code [50 Ill. Adm. Code 919.40] Notice of Availability of the Illinois Department of Insurance shall be no less informative than the following:

Part 919 of the Rules of the Illinois Department of Insurance requires that our company advise you that, if you wish to take this matter up with the Illinois Department of Insurance, it maintains a Consumer Division in Chicago at 122 S. Michigan Ave., 19th Floor, Chicago, Illinois 60603 and in Springfield at 320 West Washington Street, Springfield, Illinois 62767

You may also wish to direct them to <http://insurance.illinois.gov>/ 312-814-2420 or 217-782-4515

We respectfully request you review all communications where such Notice of Availability is mandated and update all required administrative contact information for the Illinois Department of Insurance so that all insureds and claimants in Illinois may be accurately and properly informed of the Department's availability as required by law. The Department's complaints sections and market conduct unit will be paying particular attention to this issue going forward and issuing corrective actions and penalties as necessary to obtain full compliance with Notice of Availability requirements.

Sincerely,



Anne Melissa Dowling
Acting Director of Insurance
State of Illinois