



Illinois Department of Insurance

Network Adequacy Exception Form

Illinois Department of Insurance
320 West Washington Street
Springfield, IL 62767-0001
(217) 782-4515
<http://idoi.illinois.gov>

Insurers who are not able to comply with the provider ratios and time and distance standards established by the Department may request an exception to these requirements from the Department pursuant to 215 ILCS 124/10(g). Exceptions will not be granted from the time and distance or appointment wait time standards in 215 ILCS 124/10(d-5) for behavioral health providers, but deficiencies must be noted anyway in Other Circumstances or in an attachment to this form.

Please attach this form and any supporting information under the "Supporting Documents" tab in your Network Adequacy filing in SERFF.

Issuer Information		
Company Name		
Address		
City	State	Zip
Contact Name	Contact Phone Number	
Email		

If no providers or facilities meet the specific time and distance standards for a specialty in a specific county

Please provide the distance and travel time that beneficiaries would have to travel beyond the required criteria to reach the next closest contracted provider with that specialty. Please also provide contact information, including names, addresses, and phone numbers for that next closest contracted provider. Finally, please identify any non-contracted providers that would satisfy the time and distance standards if they were preferred providers for this network.

If patterns of care in the service area do not support the need for the required ratio for the provider or facility type

Please provide data on local patterns of care, such as claims data, referral patterns, or local provider interviews, indicating where the beneficiaries currently seek this type of care or where the physicians currently refer beneficiaries, or both. Explain.

Other circumstances, including deficiencies under 215 ILCS 124/10(d-5) (please explain and provide supporting documents)