

Illinois Department of Insurance

JB PRITZKER Governor

DANA POPISH SEVERINGHAUS
Acting Director

April 1, 2021

To the Honorable Members of the General Assembly:

The State Service Assurance Act, 5 ILCS 382/3-1, requires each state agency to report annually to the General Assembly their staffing level of front-line bilingual employees in certain AFSCME bargaining unit positions.

Please find the enclosed report of bilingual employees currently employed by the Department of Insurance. Although the Department does not have any bilingual frontline staff positions filled, we are working diligently to hire bilingual frontline staff to meet the communication and service needs of Illinois insurers and the general public. After being unable to fill several positions through repeated postings, we are working to establish lower level positions to attract bilingual applicants who don't have insurance experience but can be trained. We also recently (within the last month) received approval to create several new Cook County positions – in addition to those with mandated Sangamon County locations – which will allow us to recruit from a larger Spanish speaking applicant pool.

Should you have any questions or need more information, please contact Matt Goldie, EEO Officer and Affirmative Action Coordinator, at (217) 720-7186, or matthew.t.goldie@illinois.gov.

Sincerely,

Dana Popish Swainghaus

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Acting Director

Existing Spanish Speaking Positions:

Position Number	Position Title	Work County
21561-14-23-310-12-01	INSURANCE ANALYST I	Sangamon
21561-14-23-320-11-01	INSURANCE ANALYST I	Cook
21562-14-17-500-22-01	INSURANCE ANALYST II	Sangamon
21562-14-23-310-12-01	INSURANCE ANALYST II	Sangamon
21563-14-17-500-32-01	INSURANCE ANALYST III	Cook
21563-14-19-200-12-01	INSURANCE ANALYST III	Sangamon
21671-14-23-310-22-01	INSURANCE PERFORMANCE EXAMINER I	Sangamon
21680-14-23-310-22-01	INSURANCE PERFORMANCE EXAMINER TRAINEE	Sangamon

New Spanish Speaking Positions:

Position Number	Position Title	Work County
21561-14-17-500-22-01	INSURANCE ANALYST I	Sangamon
21561-14-17-500-32-01	INSURANCE ANALYST I	Cook
21562-14-17-500-32-01	INSURANCE ANALYST II	Cook
21561-14-19-200-12-01	INSURANCE ANALYST I	Sangamon
21562-14-19-200-12-01	INSURANCE ANALYST II	Sangamon