State:IllinoisFiling Company:MercyCare HMO, Inc.TOI/Sub-TOI:HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only

- HMC

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

Filing at a Glance

Company: MercyCare HMO, Inc.

Product Name: MercyCare 2025 IL SG HMO Rates

State: Illinois

TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)

Sub-TOI: HOrg02G.004F Small Group Only - HMO

Filing Type: Rate

Date Submitted: 06/04/2024

SERFF Tr Num: MCIN-133973654

SERFF Status: Assigned

State Tr Num:

State Status: Assigned to Reviewer

Co Tr Num:

Effective 01/01/2025

Date Requested:

Author(s): John Trochlell, Morgyn Ray, Nicole Oliveira Reviewer(s): Eric Anderson (primary), Christina Roy

Disposition Date:
Disposition Status:
Effective Date:

State Filing Description:

 State:
 Illinois
 Filing Company:
 MercyCare HMO, Inc.

 TOI/Sub-TOI:
 HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only

- HMC

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

General Information

Project Name: Status of Filing in Domicile:
Project Number: Date Approved in Domicile:
Requested Filing Mode: Review & Approval Domicile Status Comments:

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission Group Market Size: Small Group Market Type: Overall Rate Impact:

Filing Status Changed: 06/04/2024

State Status Changed: 06/04/2024 Deemer Date:

Created By: Nicole Oliveira Submitted By: Nicole Oliveira

Corresponding Filing Tracking Number:

State TOI: HOrg02G Group Health Organizations - Health

Maintenance (HMO)

PPACA: Non-Grandfathered Immed Mkt Reforms

PPACA Notes: null

Include Exchange Intentions: No

Filing Description:

We are filing rates for our small group HMO plan for the 2025 plan year. The plan will be available to small employer groups off-exchange only. Updated forms for the small group HMO plan are also being filed under MCIN-133973632.

State Sub-TOI: HOrg02G.004F Small Group Only - HMO

Items in the form filing include:

Member Certificate - Form number MCIL_SGHMO_JAN2025 and MCIL_SGHMOHSA_JAN2025 Summary of Benefits and Coverage - Form number MCIL_SGHMO_SBC_2025 and MCIL_SGHMOHSA_SBC_2025 Plan Specific Schedule of Benefits -Form number MCIL_SGHMO_SOB_2025_xxxxx. The last five digits of each contain a plan identifier.

Employer Group Application - MCIL_GRPAPP_MAY2024

Group Renewal/Benefit Change Letter - MCIL_RENEWLTR_MAY2024

Company and Contact

Filing Contact Information

John Trochlell, Director of Actuarial and jtrochlell@mhemail.org

Underwriting

580 N. Washington 608-758-7710 [Phone]

Janesville, WI 53548

Filing Company Information

MercyCare HMO, Inc. CoCode: 12195 State of Domicile: Wisconsin

580 N Washington Group Code: 3595 Company Type: HMO
PO Box 550 Group Name: MercyCare Health State ID Number:

Janesville, WI 53547-0550 Plans

(608) 752-3431 ext. [Phone] FEIN Number: 20-1482553

State:IllinoisFiling Company:MercyCare HMO, Inc.TOI/Sub-TOI:HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only

- HMC

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

Filing Fees

State Fees

Fee Required? No Retaliatory? No

Fee Explanation:

SERFF Tracking #: MCIN-133973654 State Tracking #: Company Tracking #: Company Tracking #:

State: Illinois Filing Company: MercyCare HMO, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only - HMO

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

Rate Information

Rate data applies to filing.

Filing Method: SERFF

Rate Change Type: Increase

Overall Percentage of Last Rate Revision: 8.330%

Effective Date of Last Rate Revision: 01/01/2024

Filing Method of Last Filing: SERFF

SERFF Tracking Number of Last Filing: MCIN-133622094

Company Rate Information

| Company Name: | Company Rate Change: | Overall % Indicated Change: | Overall % Rate Impact: | Written Premium Change for this Program: | Number of Policy Holders Affected for this Program: | Premium for | Maximum % Change (where req'd): | Minimum % Change (where req'd): |
|---------------------|----------------------------|-----------------------------------|------------------------------|--|---|-------------|---------------------------------------|---------------------------------------|
| MercyCare HMO, Inc. | Increase | 6.520% | 6.520% | \$78,860 | 26 | \$1,209,514 | 7.080% | 5.360% |

State: Illinois Filing Company: MercyCare HMO, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only - HMO

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

URRT

State Determination

Review Status: Incomplete

State: Illinois Filing Company: MercyCare HMO, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only - HMO

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

URRT Items

| Item Name | Attachment(s) |
|---------------------------------|-------------------------------------|
| Actuarial Memorandum - Redacted | ILSmallGroup2025ActMemoRedacted.pdf |



PART III ACTUARIAL MEMORANDUM
MERCYCARE HMO, INC.
SMALL GROUP RATE FILING
JANUARY 1, 2025

LIST OF APPENDICES

Appendix A: Index Rate Development

Appendix B: Plan Adjusted Index Rate Development

Appendix C: Induced Utilization Factors

Appendix D: Age Curve

Appendix E: Proposed Rates

Appendix F: Age Calibration Development

Appendix G: Membership Projections by Plan

Appendix H: Membership Projections by Age

Appendix I: Plan Map

Appendix J: EHB Costs Not Covered by the Manual Rate

Appendix K: Commission Schedules

Appendix L: Reliance Letter

GENERAL INFORMATION (SECTION 4.2)

Oliver Wyman Actuarial Consulting, Inc. (Oliver Wyman) has been engaged to assist MercyCare HMO, Inc. (MercyCare) in the development and pricing of its non-grandfathered, non-Medicare products that are proposed to be offered off the Exchange for the Small Group market in the State of Illinois effective January 1, 2025. This filing is for an existing product and the proposed rates are effective January 1, 2025. The benefits and rate development structure are intended to comply with the applicable requirements as outlined in the Affordable Care Act (ACA) and corresponding regulations, as well as any Illinois specific requirements. Oliver Wyman has prepared this actuarial memorandum on behalf of MercyCare. Applicable sections in this memorandum are labeled with the corresponding section of the Part III 2025 Unified Rate Review Instructions released by CMS as well the corresponding section of the Illinois Actuarial Memorandum Requirements checklist.

Company Identifying and Contact Information

| company racherying and contact morniation | | | |
|---|---------------------|--|--|
| Company Legal Name | MercyCare HMO, Inc. | | |
| State | Illinois | | |
| HIOS Issuer ID | 54322 | | |
| NAIC Number | 12195 | | |
| Market | Small Group | | |
| Effective Date | January 1, 2025 | | |
| Primary Contact Name | | | |
| Primary Contact Number | | | |
| Primary Contact Address | | | |
| Primary Contact Email Address | | | |
| Secondary Contact Name | | | |
| Secondary Contact Number | | | |
| Secondary Contact Address | | | |
| Secondary Contact Email Address | | | |
| Certifying Actuary Name | | | |
| Certifying Actuary Number | | | |
| Certifying Actuary Email Address | | | |

Scope and Purpose of Filing (State Act Memo Item 1a)

The rates presented in this memorandum are for an existing product. MercyCare HMO, Inc. proposes to offer Small Group HMO plans in Illinois Rating Areas 2 and 5, effective January 1, 2025.

The purpose of this actuarial memorandum is to demonstrate that the proposed rates are reasonable in relationship to the benefits provided and meet all rating requirements of the applicable laws and regulations in the State of Illinois, as well as comply with the applicable requirements of the Affordable Care Act (ACA) and all related regulations. All assumptions and methods used to calculate the proposed rates are presented within this memorandum.

The intended audience for this document is the Illinois Department of Insurance (the Department). This document is not intended for any other purpose.

Market(s) Impacted (State Act Memo Item 1b)

This filing covers plans that will be offered in the Small Group ACA market during calendar year 2025. These plans will be offered off-Exchange and sold only in McHenry, Winnebago, and Boone counties, which are located within Illinois Rating Areas 2 and 5.

Policy Forms and Plan IDs (State Act Memo Item 1c)

The policy form number covered by this filing is MCIL_SGHMO_JAN2025.

The following table lists the HIOS Product Code and Product Name covered by this filing:

| HIOS Product Code | HIOS Product Name |
|-------------------|-------------------|
| 54322IL006 | MercyCare HMO |

The following table lists each HIOS Plan ID covered by this filing:

| HIOS Plan ID | HIOS Plan Name | Metal Level |
|----------------|--|-------------|
| 54322IL0060802 | MercyCare HMO CO-90 \$250 Deductible | Platinum |
| 54322IL0060803 | MercyCare HMO CO-80 \$500 Deductible | Platinum |
| 54322IL0060804 | MercyCare HMO CO-80 \$2,000 Deductible | Gold |
| 54322IL0060805 | MercyCare HMO CO-80 \$3,000 Deductible | Gold |
| 54322IL0060808 | MercyCare HMO H.S.A. CO-100 \$3,400 Deductible | Gold |
| 54322IL0060807 | MercyCare HMO CO-70 \$4,000 Deductible | Silver |
| 54322IL0060809 | MercyCare HMO CO-70 \$6,000 Deductible | Silver |

Description of Benefits (State Act Memo Item 1d)

MercyCare will offer seven major medical plans under the Small Group ACA product in 2025. The plan offerings include two platinum plans, three gold plans, and two silver plans. None of the 2025 plan offerings include embedded pediatric dental coverage. All plans provide coverage for all essential health benefits (EHBs) included in the Illinois EHB benchmark package and no EHB substitutions were made. The following benefits designated as non-EHBs will be covered: routine eye exams for adults. Abortion services will be covered as required by the Reproductive Health Act.

Identification of Block as Open or Closed

All plans offered under MercyCare's Small Group ACA product are open to new sales.

Marketing Method (State Act Memo Item 1e)

All of the plans included in this filing will be marketed off-Exchange. The products will be marketed through licensed independent agents.

PROPOSED RATE CHANGE (SECTION 4.3)

History of Rate Adjustments (State Act Memo Item 2a)

Quarterly rate adjustments prior to 2024 were as follows:

| 4/1/2018 1.7% 7/1/2018 1.7% 10/1/2018 1.7% 1/1/2019 -1.9% 4/1/2019 1.7% 7/1/2019 1.7% 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.9% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | Effective Date | Rate Change |
|---|-----------------------|-------------|
| 10/1/2018 1.7% 1/1/2019 -1.9% 4/1/2019 1.7% 7/1/2019 1.7% 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.6% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.3% | 4/1/2018 | 1.7% |
| 1/1/2019 -1.9% 4/1/2019 1.7% 7/1/2019 1.7% 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.6% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.4% | 7/1/2018 | 1.7% |
| 4/1/2019 1.7% 7/1/2019 1.7% 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.6% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.4% | 10/1/2018 | 1.7% |
| 7/1/2019 1.7% 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.6% 10/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 1/1/2019 | -1.9% |
| 10/1/2019 1.7% 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.9% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 4/1/2019 | 1.7% |
| 1/1/2020 -0.6% 4/1/2020 0.8% 7/1/2020 0.9% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 7/1/2019 | 1.7% |
| 4/1/2020 0.8% 7/1/2020 0.9% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.3% | 10/1/2019 | 1.7% |
| 7/1/2020 0.9% 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.4% | 1/1/2020 | -0.6% |
| 10/1/2020 0.6% 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.3% 7/1/2023 1.4% | 4/1/2020 | 0.8% |
| 1/1/2021 -1.5% 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 7/1/2020 | 0.9% |
| 4/1/2021 1.2% 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 10/1/2020 | 0.6% |
| 7/1/2021 1.2% 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 1/1/2021 | -1.5% |
| 10/1/2021 0.9% 1/1/2022 -2.5% 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 4/1/2021 | 1.2% |
| 1/1/2022 -2.5% 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 7/1/2021 | 1.2% |
| 4/1/2022 1.2% 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 10/1/2021 | 0.9% |
| 7/1/2022 1.3% 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 1/1/2022 | -2.5% |
| 10/1/2022 0.8% 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 4/1/2022 | 1.2% |
| 1/1/2023 -2.4% 4/1/2023 1.3% 7/1/2023 1.4% | 7/1/2022 | 1.3% |
| 4/1/2023 1.3% 7/1/2023 1.4% | 10/1/2022 | 0.8% |
| 7/1/2023 1.4% | 1/1/2023 | -2.4% |
| | 4/1/2023 | 1.3% |
| 40/4/2022 | 7/1/2023 | 1.4% |
| 10/1/2023 0.8% | 10/1/2023 | 0.8% |

The average annual rate change for 2024 was an increase equal to approximately 8.3%.

Effective Date of Requested Rate Increase (State Act Memo Item 2b)

The effective date of the proposed rates is January 1, 2025.

Months of Rate Guarantee (State Act Memo Item 2c)

Rates will be guaranteed for a 12-month period after being issued.

Effective Through Date and Any Rate Increase Schedule Applicable (State Act Memo Item 2d)

The premium rates will be effective for policies issued or renewed throughout calendar year 2025. The premium rates will be increased to account for quarterly trend, as specified in the rate templates submitted with this rate filing. The quarterly trend is explained in more detail in Section 4.4.3.5 (State Act Memo Item 5c) of this Actuarial Memorandum.

SERFF Number of Prior Filing (State Act Memo Item 2e)

MCIN- 133622094

Effective Date of Prior Filing (State Act Memo Item 2f)

The effective date of the prior filing was January 1, 2024.

Proposed Percentage Rate Change (State Act Memo Item 2g)

The premium rate changes shown for each plan in the table that follows reflect the change from Q1 of 2024 to Q1 of 2025. The total average rate change is 6.5%. Only plans available in 2024 are shown in the table below.

| HIOS ID | Average Rate Change | Minimum Rate Change | Maximum Rate Change |
|----------------|------------------------|------------------------|------------------------|
| 54322IL0060802 | 6.2% | 6.2% | 6.2% |
| 54322IL0060803 | 6.4% | 6.4% | 6.4% |
| 54322IL0060804 | 7.1% | 7.1% | 7.1% |
| 54322IL0060805 | 7.1% | 7.1% | 7.1% |
| 54322IL0060808 | 5.4% | 5.4% | 5.4% |

The premium rate changes shown for each plan in the table that follows reflect the change from Q4 of 2024 to Q4 of 2025. The total average rate change is 6.8%. Only plans available in 2024 are shown in the table below.

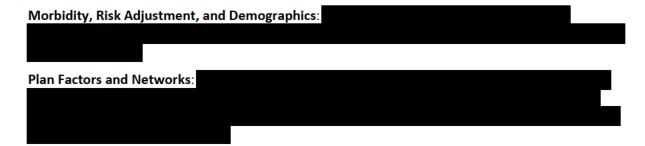
| | Average Rate | Minimum Rate | Maximum Rate |
|----------------|--------------|--------------|--------------|
| HIOS ID | Change | Change | Change |
| 54322IL0060802 | 6.5% | 6.5% | 6.5% |
| 54322IL0060803 | 6.6% | 6.6% | 6.6% |
| 54322IL0060804 | 7.4% | 7.4% | 7.4% |
| 54322IL0060805 | 7.3% | 7.3% | 7.3% |
| 54322IL0060808 | 5.6% | 5.6% | 5.6% |

Reason for Rate Change (State Act Memo Item 2h)

The primary factors driving the rate change are an updated manual rate, updated assumptions regarding future provider reimbursement rates, medical and prescription drug trends, and updated administrative cost projections. The rate changes vary by plan due to the paid-to-allowed ratios used in pricing being updated for 2025 based on Oliver Wyman's pricing model and the induced utilization impact.

The quantitative impact and narrative regarding the most impactful drivers of rate change are listed below:

Experience and Trend:



Average Annual Premium (State Act Memo Item 2i)

The average annual premium per member based on the projected membership distribution by age, geography, and plan without the proposed rate increase is estimated to be: \$6,784.

The average annual premium per member based on the projected membership distribution by age, geography, and plan with the proposed rate increase is estimated to be: \$7,226.

Number of Policy Holders and Covered Lives (State Act Memo Item 2j)

MercyCare had 26 policyholders and 165 covered lives enrolled in this product as of April 2024.

Projected Loss Ratio With and Without Proposed Rate Increase (State Act Memo Item 2k)

The projected loss ratios shown below for 2025 are based on dividing projected incurred claims by earned premium.

Traditional Loss Ratio With Proposed Rate Increase:
Traditional Loss Ratio Without Proposed Rate Increase:

Cumulative, Future and Lifetime Loss Ratios (State Act Memo Item 21)

The historical loss ratios for prior years are summarized below:



The projected loss ratio shown below for 2025 is based on dividing projected incurred claims by earned premium.

Projected Traditional Loss Ratio for 2025:

Since the proposed rates were not developed to achieve a target lifetime loss ratio over many years, projected experience beyond 2025 was not modeled or considered in the development of the proposed rates.

MARKET EXPERIENCE (SECTION 4.4)

Experience and Current Period Premium, Claims, and Enrollment (Section 4.4.1)

Single Risk Pool

The single risk pool utilized in pricing MercyCare's Illinois Small Group ACA product complies with the requirements of 45 CFR 156.80.

Dates of Service for the Experience Period Used to Develop Rates (State Act Memo Item 3a)

Premium and claims from the period of January 1, 2023 through December 31, 2023 were reviewed in the development of the proposed rates. The experience period premium is the earned and received premium from the MercyCare billing system.

Paid Through Date (State Act Memo Item 3b)

The date through which claims were paid was March 31, 2024.

Current Date

Current enrollment and premium are reported as of April 2024.

Allowed and Incurred Claims With Dates of Service During the Experience Period (State Act Memo Item 3c)

The total estimated allowed claims for MercyCare's Illinois Small Group ACA book of business for dates of service in calendar year 2023 was \$1,317,252. A summary of the experience period member months as well as allowed and incurred claims, including IBNP amounts as of March 31, 2024, is provided below:

| | Paid Through 3/2024 | IBNP | Est. 2023 Total |
|---------------|---------------------|------|-----------------|
| Medical | | | |
| Allowed | | | \$1,078,773 |
| Incurred | | | \$954,972 |
| Pharmacy | | | |
| Allowed | | | \$238,478 |
| Incurred | | | \$222,366 |
| Member Months | | | |
| | | | |

Method for Determining Allowed Claims (State Act Memo Item 3d)

Allowed and incurred claim amounts for non-capitated services were extracted directly from MercyCare's claims system. Allowed amounts for MercyCare facility services subject to a capitation arrangement were calculated as the sum of capitation payments plus member cost sharing for those services.

Incurred but Not Paid Claims (State Act Memo Item 3e)

Incurred but not paid (IBNP) amounts were developed based on a set of completion factors provided by MercyCare. It is our understanding that the completion factors that were provided were developed based on a review of recent historical claim payment completion patterns for MercyCare's current book of business.

Premium in Experience Period (Net of MLR Rebates) (State Act Memo Item 3f)

Premium in calendar year 2023, net of anticipated MLR rebates: \$1,240,425

Based on the estimated MLR for 2023 and taking into account the credibility of the underlying experience, this figure assumes no MLR rebates will be paid for calendar year 2023.

Benefit Categories (Section 4.4.2)

Various characteristics of the claim records underlying the manual rate experience were used to allocate costs to the service categories shown in Worksheet 1 of the URRT. These characteristics included place of service, provider type, revenue codes, procedure codes, etc. The definitions used to classify each claim into the applicable benefit category are consistent with the preferred definitions in the URRT instructions.

Inpatient

Inpatient hospital claims are claims associated with an inpatient facility stay. These reflect medical, surgical, maternity, mental health, substance abuse and skilled nursing facilities. The number of days was counted for each admission and is the unit of utilization shown in Worksheet 1 of the URRT.

Outpatient

Outpatient hospital claims are claims associated with outpatient facility services (rather than visits, for example). These include emergency room services and facility costs for surgeries, lab and radiology services, therapies, etc.

Professional

Professional claims are claims associated with primary care, specialists, therapy, the professional component of lab and radiology and other professional services. Procedure codes and provider types are used to allocate these claims.

Other Medical

Other medical claims are claims associated with ambulance, home health care, DME prosthetics, supplies, dental services, and other items. The number of total services was counted and is the unit of utilization shown in Worksheet 1 of the URRT for the Other Medical category.

Prescription Drugs

Prescription drugs include all drugs dispensed by a retail or mail-order pharmacy.

Capitation

All services provided under one or more capitated arrangements.

Projection Factors (Section 4.4.3)

Trend Factors (Section 4.4.3.1) (State Act Memo Item 5b)

The medical and pharmacy annual utilization trend rates used to project claim costs for services that will not be covered under MercyCare's 2025 facility capitation arrangement from 2023 to 2025 were developed based on an analysis of reputable industry trend reports given that this product has limited historical experience that can be used in the development of trend.

To perform this analysis, industry cost and utilization trends by service category (i.e., Facility Inpatient, Facility Outpatient, Professional, Other Medical Services, and Pharmacy) and in aggregate were gathered and reviewed. The sources utilized included the most recent versions of the CMS National Health Expenditures Analysis, Oliver Wyman Carrier Trend Report, and Segal Health Plan Cost Trend Survey Report.

The unit cost trends for facility, professional, and prescription drug services were provided by MercyCare based on recently observed trends and the anticipated changes in fee schedules between 2023 and 2025.

The calculated unit cost and utilization trends vary among the service categories. However, for services that will not be covered under MercyCare's 2025 facility capitation arrangement the estimated overall underlying annual trends over the specified time period are below.



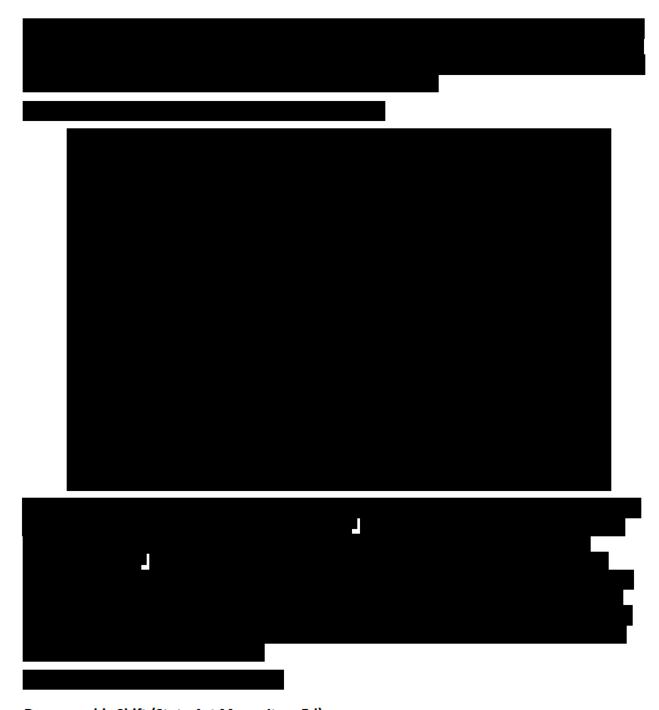
| Service Category | Distribution of Allowed Costs* | Utilization Trend | Unit Cost Trend | Total |
|---------------------------|-----------------------------------|----------------------|--------------------|-------|
| Inpatient (including SNF) | | | | |
| Outpatient | | | | |
| Professional | | | | |
| Other | | | | |
| Drug | | | | |
| Total | | | | |

^{*} Distribution of non-capitated claims only

Adjustments to Trended EHB Allowed Claims PMPM (Section 4.4.3.2)

Morbidity Adjustment (State Act Memo Item 5e)

A morbidity adjustment was applied to claims for services that will not be covered under MercyCare's 2025 facility capitation arrangement to reflect differences in the average morbidity of the experience period population and the expected average morbidity of the projected population.



Demographic Shift (State Act Memo Item 5d)

An adjustment was applied to claims for services that will not be covered under MercyCare's 2025 facility capitation arrangement for differences in the average age and gender between the experience period population and the population expected to enroll in MercyCare's Illinois Small Group ACA product in 2025. We assumed the demographic distribution of the population anticipated to enroll in

 $^{^{1}\,}https://www.cms.gov/files/document/summary-report-permanent-risk-adjustment-transfers-2022-benefit-year.pdf$

 $^{^2\} https://www.cms.gov/files/document/by 23-interim-ra-report-final.pdf$

MercyCare's Illinois Small Group ACA product in 2025 would follow the same distribution as MercyCare's Wisconsin Small Group ACA membership as of April 2024. We have relied in the Wisconsin Small Group experience due to the limited experience in the Illinois Small Group ACA block. Using age/gender factors developed from the Merative® MarketScan® Commercial Database (MarketScan),³ we estimated the difference in average projected costs in MercyCare's Illinois Small Group ACA product in 2025 relative to the experience period due to demographic differences.

Average Age Underlying Experience: Average Age of Projected Population:

Adjustment for Changes in Demographics:



Plan Design Change (State Act Memo Item 5a)

There is not a material change in coverage of benefits expected between 2023 and 2025 for MercyCare's Illinois Small Group ACA product.

Adjustment for Changes to Benefits:



Other Adjustments (State Act Memo Item 5f)

Additional adjustments that have been incorporated into the development of the projected experience include the following:

i. Induced Utilization

An induced utilization adjustment was applied to allowed claims for services that will not be covered under MercyCare's 2025 facility capitation arrangement to reflect expected differences in utilization due to differences in the average plan design underlying the base experience and the average plan design anticipated during the projection period. Using Oliver Wyman's proprietary pricing model, calibrated to the average allowed cost during the experience period, we calculated the ratio of expected paid claims to allowed charges for each plan. We then weighted these factors by the experience period enrollment distribution by plan to attain an experience period average paid-to-allowed ratio. Using the same pricing model, calibrated to the anticipated allowed cost during the projection period, we also estimated the ratio of expected paid claims to allowed charges for each plan anticipated to be offered in 2025. We weighted the projected paid-to-allowed ratios by the projected 2025 enrollment distribution by plan to estimate the average expected paid-to-allowed ratio for the projection period.

We then calculated the relative utilization of services due to cost sharing differences based on the factors utilized by HHS. The HHS factors for each metal level are as follows:

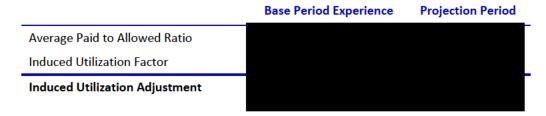
³ The MarketScan Commercial Claims and Encounters Database consists of employer- and health plan-sourced data containing medical and drug data for several million individuals annually, encompassing employees, their spouses, and dependents who are covered by employer-sponsored private health insurance.

| Platinum Gold Silver | Induced Utilization Factor |
|----------------------|----------------------------|
| Platinum | 1.15 |
| Gold | 1.08 |
| Silver | 1.03 |
| Bronze | 1.00 |

The utilization factors in the table above follow the formula below, where the term U represents the induced utilization factor and AV represents the actuarial value as measured by the paid to allowed ratio.

$$U = (AV)^2 - AV + 1.24$$

We used the calculated overall average paid-to-allowed ratios for the experience and projection periods and the induced utilization formula above to calculate an induced utilization factor underlying the base period experience and a projected 2025 induced utilization factor. The induced utilization adjustment was calculated by dividing the projected 2025 induced utilization factor by the base period induced utilization factor.



ii. Rx Rebates

Prescription drug rebates as a percentage of total prescription drug claims are anticipated to change, resulting in an adjustment to the index rate.

Rx Rebates as a % of Total Paid Prescription Drug Claims 2023: Rx Rebates as a % of Paid Total Prescription Drug Claims 2025:

Adjustment for Changes in Rx Rebates:



iii. Inclusion of Capitation Payments



iv. Impact of the Unwinding of the Medicaid Continuous Enrollment Provision



Manual Rate Adjustments (Section 4.4.3.3)

Methodology Used to Develop the Credibility Manual Rate (State Act Memo Item 6a)

The manual rate was developed based on MercyCare's Wisconsin Large Group experience for the period January 1, 2023 through December 31, 2023 in Wisconsin, with adjustments applied to reflect the population anticipated to be covered under MercyCare's Small Group ACA plans in Illinois, as well as the benefits and provider contracts that will be in place in 2025.

Source and Appropriateness of the Experience Data Used (State Act Memo Item 6b)

The manual rate was developed based on MercyCare's Wisconsin Large Group experience, excluding the State of Wisconsin, for the period January 1, 2023 through December 31, 2023, with payments through March 31, 2024. The manual experience is considered fully credible. A summary of the manual experience member months as well as allowed and incurred claims, including IBNP as of March 31, 2024, is provided below:

| | Paid Through 3/2024 | IBNP | Est. 2023 Total |
|---------------|---------------------|------|-----------------|
| Medical | | | |
| Allowed | | | |
| Incurred | | | |
| Pharmacy | | | |
| Allowed | | | |
| Incurred | | | |
| Member Months | | | |

Allowed and incurred claims in the table above were extracted directly from MercyCare's claims system.

IBNP amounts in the table above were developed based on a set of completion factors provided by MercyCare. It is our understanding that the completion factors that were provided were developed based on a review of recent historical claim payment completion patterns for MercyCare's current book of business.

In developing a manual rate, the claims experience used must be adjusted to reflect the population anticipated to be covered under MercyCare's Small Group ACA plans in Illinois, as well as the impact of the benefits, utilization, and provider contracts that will be in place in 2025. The use of MercyCare's Wisconsin Large Group experience as the basis for the manual rate reduces the number of adjustments required and the potential for misestimation in the rates for the following reasons:

- i. The members in MercyCare's Wisconsin Large Group plans will utilize a similar provider network and experience a similar level of provider discounts as those who are anticipated to enroll in MercyCare's Small Group ACA block in Illinois during the 2025 rate period. The differences between the networks and discount levels are known and have been adjusted for.
- ii. It is expected that the care management practices, provider referral patterns, fraud and abuse investigation and claim payment practices that underlie the Wisconsin Large Group experience used for the manual rate are consistent with those anticipated for the proposed Small Group ACA plans in Illinois.
- iii. MercyCare facility services are subject to a capitation arrangement for both Wisconsin Large Group and Illinois Small Group ACA.

Therefore, it is appropriate to use one year of MercyCare's Wisconsin Large Group experience as the basis for the non-capitated portion of the manual rate.

Adjustments Made to the Data (State Act Memo Item 6c)

The following adjustments were made to the 2023 Wisconsin Large Group experience to reflect appropriate Illinois-specific 2025 cost and utilization levels:

i. Changes to Benefits

Mandated coverage for 2025 in Illinois relative to the coverage available during the base period represented by the Wisconsin Large Group experience is estimated to increase the expected allowed claims that will not be covered under MercyCare's 2025 facility capitation arrangement. This adjustment was developed based on a comparison of the coverage underlying MercyCare's 2023 Wisconsin Large Group population relative to the Illinois EHB benchmark plan for 2025. The most impactful mandated covered services that were not covered in MercyCare's 2023 Wisconsin Large Group product include the following: infertility treatment, private-duty nursing, bariatric surgery, nutritional counseling, and routine footcare. Adjustments for each of these benefits were developed using a combination of an analysis of claims by service type from the MarketScan database as well as information available in other industry studies. The PMPMs and sources for these mandated covered services can be found in Appendix J.

Adjustment for Changes to Benefits:



ii. Trend

The annual utilization trend rates used to project medical and pharmacy claim costs for services that will not be covered under MercyCare's 2025 facility capitation arrangement from 2023 to 2025 were developed based on an analysis of reputable industry trend reports given that this product has limited experience and the Wisconsin Large Group experience underlying the manual rate has limited historical experience that can be used in the development of trend.

To perform this analysis, industry cost and utilization trends by service category (i.e., Facility Inpatient, Facility Outpatient, Professional, Other Medical Services, and Pharmacy) and in aggregate were gathered and reviewed. The sources utilized included the most recent versions

of the CMS National Health Expenditures Analysis, Oliver Wyman Carrier Trend Report, and Segal Health Plan Cost Trend Survey Report.

The unit cost trends for facility, professional, and prescription drug services were provided by MercyCare based on recently observed trends and the anticipated changes in fee schedules between 2023 and 2025.

The calculated unit cost and utilization trends vary among service categories. However, for services that will not be covered under MercyCare's 2025 facility capitation arrangement the estimated overall underlying annual trends over the specified time period are below.

Utilization Trend: Unit Cost Trend:

| Service Category | Distribution of Allowed Costs* | Utilization Trend | Unit Cost Trend | Total |
|---------------------------|-----------------------------------|----------------------|--------------------|-------|
| Inpatient (including SNF) | | | | |
| Outpatient | | | | |
| Professional | | | | |
| Other | | | | |
| Drug | | | | |
| Total | | | | |

^{*} Distribution of non-capitated claims only

iii. Changes in Demographics

An adjustment was applied to claims for services that will not be covered under MercyCare's 2025 facility capitation arrangement for differences in the average age and gender between the population underlying the experience used to develop the manual rate and the population expected to enroll in MercyCare's Illinois Small Group ACA product in 2025. We assumed the demographic distribution of the population anticipated to enroll in MercyCare's Illinois Small Group ACA product in 2025 would follow the same distribution as the membership enrolled in MercyCare's Wisconsin Small Group ACA population as of April 2024. We have relied on the Wisconsin Small Group experience due to the limited experience in the Illinois Small Group ACA block. Using age/gender factors developed from the MarketScan database, we estimated the difference in average projected costs in MercyCare's Illinois Small Group ACA product in 2025 relative to the experience underlying the manual rate due to demographic differences.

Average Age Underlying Experience used to Develop Manual Rate:
Average Age of Projected Population:

Adjustment for Changes in Demographics:

aphics:

iv. Morbidity

A morbidity adjustment was applied to the manual rate experience for services that will not be covered under MercyCare's 2025 facility capitation arrangement to reflect the expected average morbidity of the projected population in MercyCare's Illinois Small Group ACA product in 2025. Below is a summary of the morbidity adjustment calculation:



v. Induced Utilization

An induced utilization adjustment was applied to the allowed claims used to develop the manual rate for services that will not be covered under MercyCare's 2025 facility capitation arrangement to reflect expected differences in utilization due to differences in the average plan design underlying the experience used to develop the manual rate and the average plan design anticipated in MercyCare's Illinois Small Group ACA block during the projection period. Using

Oliver Wyman's proprietary pricing model, calibrated to the average allowed cost during the experience period, we calculated the average ratio of expected paid claims to allowed charges for each plan. We then weighted these factors by the experience period enrollment distribution by plan to attain an experience period average paid-to-allowed ratio. Using the same pricing model, calibrated to the anticipated allowed cost during the projection period, we also estimated the ratio of expected paid claims to allowed charges for each plan anticipated to be offered in 2025. We weighted the projected paid-to-allowed ratios by the projected 2025 enrollment by plan to estimate the average expected paid-to-allowed ratio for the projection period.

We then calculated the relative utilization of services due to differences in cost sharing based on the factors utilized by HHS. The HHS factors for each metal level are as follows:

| Metal Level | Induced Utilization Factor |
|-------------|----------------------------|
| Platinum | 1.15 |
| Gold | 1.08 |
| Silver | 1.03 |
| Bronze | 1.00 |

The utilization factors in the table above follow the formula below, where the term U represents the induced utilization factor and AV represents the actuarial value as measured by the paid-to-allowed ratio.

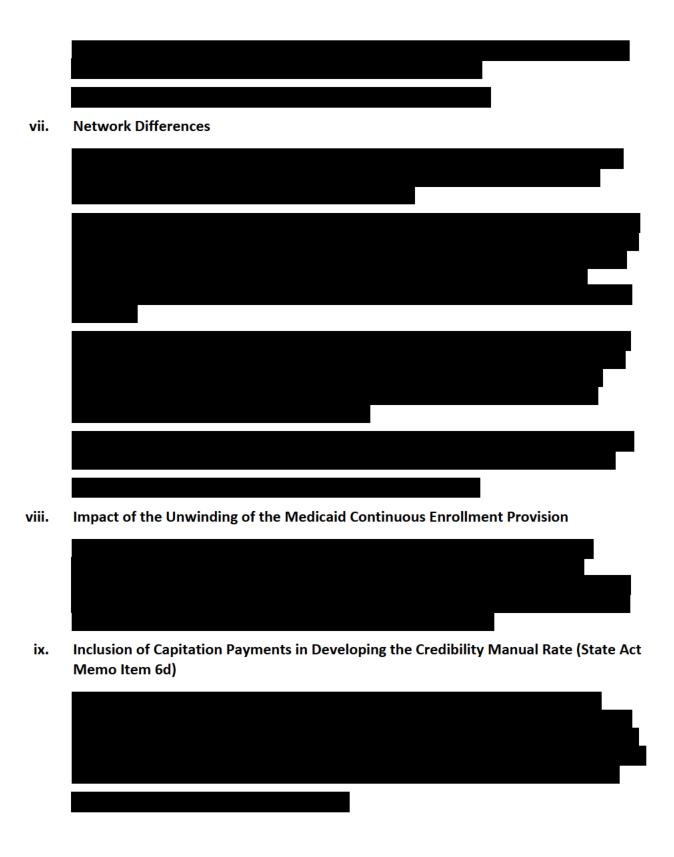
$$U = (AV)^2 - AV + 1.24$$

We used the calculated overall average paid-to-allowed ratios for the experience and projection periods and the induced utilization formula above to calculate an induced utilization factor underlying the manual rate experience and a projected 2025 induced utilization factor. The induced utilization adjustment was calculated by dividing the projected 2025 induced utilization factor by the manual rate induced utilization factor.

| | Manual Rate Experience | Projection Period |
|--------------------------------|------------------------|-------------------|
| Average Paid to Allowed Ratio | | |
| Induced Utilization Factor | | |
| Induced Utilization Adjustment | | |
| | | |

vi. Provider Contract Changes





Credibility of Experience (Section 4.4.3.4)

Credibility Methodology (State Act Memo Item 7a)

Experience underlying the development of the manual rate was assumed to be fully credible at member months. This threshold was determined through the use of Limited Fluctuation Credibility Theory. Using this approach, a claim probability distribution model was first developed based on industry level claim distributions. The modeling took into consideration the impact the high-cost claim pooling that is part of the federal risk adjustment program has on claim volatility. Based on the claim probability distribution model and the application of Limited Fluctuation Credibility Theory, it was determined that member months of experience would be an appropriate credibility threshold such that the underlying experience would represent expected claims levels within of the time.

Credibility Level (State Act Memo Item 7b)

Credibility was calculated using the following formula:

$$Crediblity = Min\left(\sqrt{\frac{Experience MMs}{n}}, 1\right)$$

Member Months Underlying Base Period Experience:

Based on that volume of member months and the formula above, partial credibility equal to approximately could be assigned to the experience for this population. However, as discussed in Actuarial Standard of Practice #25, the "actuary should exercise professional judgment when using a credibility procedure" and "the use of credibility procedures is not always a precise mathematical process." In this instance, we are assigning zero credibility to the 2023 Illinois Small Group ACA base experience due to the fact that it contains information for less than

Credibility Assigned to Experience:

As noted earlier, the manual rate was developed based on MercyCare's Large Group experience in Wisconsin for 2023. The underlying manual rate was deemed fully credible based on the above formula.

Member Months Underlying Manual Rate Experience:



Establishing the Index Rate (Section 4.4.3.5)

Credibility Adjusted Projected Claims (State Act Memo Item 9)

The credibility adjusted projected claims PMPM is developed by blending the projected experience period claims and the credibility manual rate. As noted above, the experience period was not assumed to be credible. Therefore, the credibility adjusted projected claims PMPM is equal to that of the manual rate.

Credibility Adjusted Projected Claims: \$655.35 PMPM

Projected Index Rate (State Act Memo Item 10)

The projected Index Rate is \$655.35 PMPM. This Index Rate only includes costs for those benefits that are considered Illinois EHBs. Please see Appendix A for the development of the Projected Index Rate.

We have provided two exhibits showing the development of the Index Rate. In Appendix A.1 the adjustments shown reflect the average adjustments that were applied to a base period allowed cost which includes both claims for services that will be subject to MercyCare's 2025 facility capitation agreement and those that will not be. In Appendix A.2 the development separates the inclusion of the projected capitation claim cost PMPM into a distinct line item; prior to the inclusion of that line item, the development of the projected allowed claims for services that will not be subject to MercyCare's 2025 facility capitation agreement is shown. The adjustments being applied to the allowed claims for services that will not be subject to MercyCare's 2025 facility capitation agreement in Appendix A.2 tie to the adjustments described above. The adjustments in Appendix A.1 that are applied to the base period experience tie to Worksheet 1 of the URRT development.

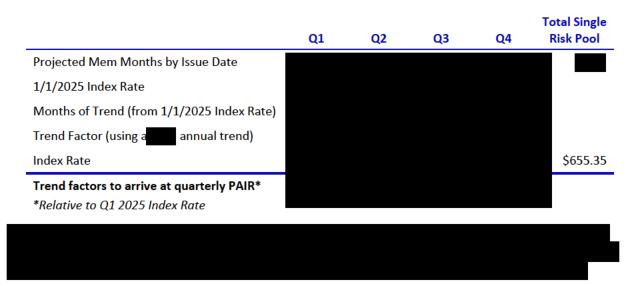
Please note, \$655.35 is the calendar year index rate. In Appendix A, the 1/1/2025 Index Rate of \$644.16 represents an Index Rate for a 1/1/2025 effective date. The URRT Worksheet I value of \$645.34 represents the average Q1 2025 Index Rate, which includes a minimal amount of trend to establish the Q1 Index Rate as the mid-point of the quarter, per the URRT instructions.

Small Group Quarterly Trend Increases (State Act Memo Item 5c)

This filing does include the application of quarterly trends. The quarterly trends were developed based on the annual trend rate and taking into consideration the capitation rate PMPM.

Small Group Quarterly Rate Filings (State Act Memo Item 5c)

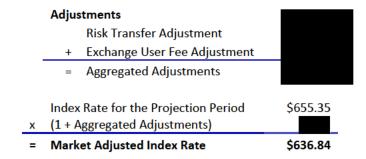
The Index Rate shown in the URRT recognizes the impact of trending rates quarterly. Quarterly index rates were developed by trending the Index Rate using the annual trend rates. The Index Rate entered into the URRT is based on a member-weighted Index Rate for policies sold in each quarter. The exhibit below demonstrates the build-up of the Index Rate shown in the URRT, and the resulting quarterly adjustments applied in developing rates for each quarter.





Development of the Market-wide Adjusted Index Rate (Section 4.4.3.6) (State Act Memo Item 12)

45 CFR 156.80(d) indicates that the Index Rate must be adjusted for total market-wide payments, charges under the Federal risk adjustment program, and Exchange User Fees. The derivation of the Market Adjusted Index Rate follows.



Please note, \$636.84 is the calendar year Market Adjusted Index Rate. The URRT Worksheet I value of \$627.11 represents the average Q1 2025 Index Rate, based on the mid-point of the quarter, per the URRT instructions.

Reinsurance

No projected reinsurance recoveries from federal or state reinsurance programs are expected.

Risk Adjustment (State Act Memo Item 11)

The table below shows the development of the anticipated risk transfer payment based on the morbidity level being projected for MercyCare's Illinois Small Group ACA membership in 2025. The estimate was calculated using the formula outlined in the HHS Notice of Benefit and Payment Parameters for 2025, as demonstrated quantitatively in the following table. (Note the table does not include the risk transfer program fee.)





Please note, these values will not tie directly to the URRT as this demonstration is on a calendar year basis and the claims and premiums included in Worksheet I of the URRT are presented on a 1Q 2025 basis.

Plan Level Adjusted Index Rate (Section 4.4.4) (State Act Memo Item 13)

The Market Adjusted Index Rate may be further adjusted for one or more of five plan level adjustments as outlined in 45 CFR 156.80(d)(2). The derivation of each of these plan level adjustments is described below and shown in detail in Appendix B.

Actuarial Value and Induced Utilization

The first component of this adjustment is the plan level paid-to-allowed ratio. A paid-to-allowed ratio, or pricing AV, was developed for each plan and applied to the Market Adjusted Index Rate, which represents an allowed cost, to develop the expected paid cost.

The pricing AVs were derived by evaluating each plan design using Oliver Wyman's proprietary pricing model, which is based on over \$100 billion in allowed claims for approximately 167 million member months and contains over 60 service categories by which cost sharing may be varied. The model also accommodates a wide variety of cost sharing provisions.

The model was calibrated to a level consistent with MercyCare's expected allowed cost in 2025. The same calibrated model was used to develop the pricing AVs for each plan so as not to reflect differences in the populations that may select each plan; all plans are assigned paid-to-allowed ratios assuming the same underlying morbidity and demographics. The resulting paid-to-allowed ratio for each plan represents the expected impact of each plan's cost sharing amounts on the claim payments to be made by MercyCare relative to the allowed claim costs. The overall average paid-to-allowed factor was calculated by weighting the paid-to-allowed ratio for each plan by the expected enrollment in each plan.

In addition to the paid-to-allowed ratio, we included an adjustment to reflect the relative utilization of services expected for each plan (i.e., induced utilization) due to cost sharing. We utilized the same methodology and factors that were applied in adjusting the experience when developing the Index Rate, as previously described.

We calculated the relative induced utilization factor for each plan by comparing the induced utilization factor for the subject plan to the overall average induced utilization factor underlying the Market Adjusted Index Rate. The induced utilization factor for each plan is based on the plan metal level. This methodology produced an overall relative induced utilization factor across all plans that was not equal to 1.000. Therefore, a normalization factor was applied to each plan so that the combination of the relative utilization adjustment and the normalization factor across all plans was 1.000. Please see Appendix C for the induced utilization factor for each plan for 2025 and past years as well as the weighted average by metal level.

Projection Period Average Paid-to-Allowed Factor:
Projection Period Induced Utilization Factor:
Normalization Factor:

Network and Care Management

MercyCare has only one provider network that will be used for all plans within this product. Further, the same level of care management will be employed across all plans. Therefore, this plan level adjustment is not utilized.

Additional Benefits Beyond EHBs

In addition to EHBs, MercyCare will offer adult vision and abortion coverage (as mandated under the Reproductive Health Act) services under this form. Estimates for the cost of these services were developed using MarketScan data and other industry sources.

Adjustment Factor for Non-EHBs:



Catastrophic Plan Adjustment

This form does not contain any catastrophic plans. Therefore, this plan level adjustment is not utilized.

Non-Benefit Expenses

This plan level adjustment was developed to incorporate the impact of non-benefit expenses for all plans.

i. Projected Non-Benefit Expenses, Risk and Profit (State Act Memo Item 16a)

The components of the non-benefit expenses are described as follows.

a) Non-Benefit Expense Load

The estimate of non-benefit expenses including general administrative expenses and quality improvement expenses, was developed based on a review of budgeted administrative expenses and anticipated net private reinsurance costs. These expenses were loaded into the rates as a percent of premium across all plans.

Total Non-Benefit Expenses:

Net Cost of Private Reinsurance Portion:
Sales and Marketing Portion:

The commission schedules are attached in Appendix K. There are no anticipated changes in the schedules for 2025.

b) Profit and Risk Margin

MercyCare is targeting a before tax profit and risk margin on its Illinois Small Group ACA product.

c) State Premium Tax

Premium tax applicable to MercyCare in the State of Illinois in 2025 is 0.40% of premium.

d) PCORI Fee

The PCORI fee included in pricing was estimated as \$0.30 PMPM

e) Risk Adjustment User Fee

The assumed risk adjustment user fee for 2025 is \$0.18 PMPM.

ii. Comparison of Current and Proposed Non-Benefit Expenses, Risk and Profit (State Act Memo Item 16b)

| Category |
|---------------------------------|
| General Admin |
| Commissions |
| QIE |
| Net Cost of Private Reinsurance |
| Total Non-Benefit Expenses |
| Federal and State Income Taxes |
| State Premium Tax |
| Risk Adjustment User Fee |
| PCORI Fee |
| Exchange User Fees |
| Taxes and Fees |
| Profit and Risk Load (Post Tax) |
| Total Retention |
| |

iii. Varying Non-Benefit Expenses by Plan (State Act Memo Item 16c)

The cost of non-benefit expenses is incorporated into the development of the proposed rates as a uniform percentage of premium across all plans.

Calibration (Section 4.4.5)

Age Curve Calibration (State Act Memo Item 18c)

The Plan Adjusted Index Rates were adjusted by the weighted average age factor of the MercyCare projected enrollment to calibrate the rates. The calibration represents the relativity of the 21-year-old age rating factor to the average age rating factor for the Illinois Small Group ACA product, produced using the expected distribution of members. The methodology used to determine the age curve calibration is based on the projected distribution by age and the HHS standard age curve, and reflects a factor of zero for the members expected to pay no premium. The age curve calibration was applied to all plans uniformly. Please see Appendix F for the quantitative development of the age calibration factor.

Calibration Factor: 0.689 = 1.000 / 1.452

Geographic Calibration (State Act Memo Item 18d)

The geographic calibration factor is 1.000. MercyCare is planning to offer plans in three counties within the two rating areas in 2025. There is not currently any anticipated difference in provider cost between the two rating areas, therefore the geographic factors are 1.0 resulting in a geographic calibration factor of 1.000.

Tobacco Use Rating Factor Calibration (State Act Memo Item 18e)

The tobacco calibration factor is 1.000. MercyCare is not rating this product for tobacco use.

Consumer Adjusted Premium Rate Development (Section 4.4.6)

Carriers are allowed to vary the Plan Adjusted Index Rates based on age, geography, tobacco use and family composition. The rates MercyCare is proposing vary by each of these factors as follows:

Age Factors (State Act Memo Item 17a)

The standardized age factors developed by HHS and published in the final Health Insurance Market Rules were used in the development of rates for all proposed plans. These factors are presented in Appendix D.

Geographic Factors (State Act Memo Item 17b)

The Small Group ACA product will only be offered in Illinois Rating Areas 2 and 5. There is not currently any anticipated difference in provider cost between the two rating areas, therefore the geographic factors are 1.0.

| | Geographic Factor |
|---------------|--------------------------|
| Rating Area 2 | 1.000 |
| Rating Area 5 | 1.000 |

Tobacco Factors (State Act Memo Item 17c)

MercyCare will not utilize tobacco factors in 2024 for their Illinois Small Group ACA product.

Family Composition (State Act Memo Item 17d)

Premiums are calculated for each member in a family unit, with a family unit defined as a primary (i.e., employee), spouse, and any child dependents of the primary. Family unit premiums are calculated by summing the Small Group premiums for all individuals age 21 and over and the premiums for the oldest three dependents under the age of 21. The total monthly premium for a family is calculated as the sum of the family unit premiums.

Development of Consumer Adjusted Premium Rate Tables (State Act Memo Item 18a)

In accordance with the ACA, the rates for a given individual may only vary by plan, age, geography, tobacco use, and family composition. In developing the rates for each plan, age, geography, and tobacco use, the calibrated Plan Adjusted Index Rate was used as the starting point. The allowable consumer level rating factors utilized by MercyCare were then applied to the calibrated Plan Adjusted Index Rate as follows:

```
Rate_{p,a,r,t} = Calibrated\ Plan\ Adjusted\ Index\ Rate_p\ x\ AgeFac_a\ x\ Geography_r\ x\ Tobacco_t Where\ p = Plan\ option\ p Where\ AgeFac_a = The\ factor\ from\ the\ HHS\ age\ curve\ for\ someone\ age\ a Where\ Geography_r = The\ geographic\ adjustment\ factor for\ Rating\ Region\ r Where\ Tobacco_t = The\ tobacco\ adjustment\ factor for\ Tobacco\ Status\ t
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The 2025 rate tables for all plans, ages, and rating areas can be found in Appendix E.

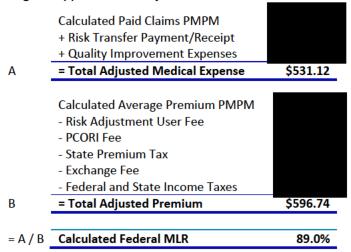
Weighted Average Age (State Act Memo Item 18b)

The approximate weighted average age for the projection period is 45.1. This is the age associated with the average age factor, which varies from the average age of enrollees in the projection period due to the age curve not being linear. The average of enrollees in the projection period is 35.3.

PROJECTED LOSS RATIO (SECTION 4.5)

Federal Medical Loss Ratio (MLR) (State Act Memo Item 23a)

Below is a demonstration of the 2025 calculation for the projected Federal MLR for the Illinois Small Group ACA product, showing the application of adjustments allowed under the ACA:



Please note, these values will not tie directly to the URRT as this demonstration is on a calendar year basis and the claims and premiums included in Worksheet II of the URRT are presented on a 1Q 2025 basis.

Explanation When the Future Loss Ratio of Not Consistent with the Federal Rebate MLR (State Act Memo Item 23b)

Not applicable.

PLAN PRODUCT INFORMATION (SECTION 4.6)

AV Values (Section 4.6.1)

Actuarial Values (State Act Memo Item 14a)

The Federal AV Calculator was used to develop the Metal AV included in Worksheet 2, Section I of the URRT for each plan, as required by 45 CFR 156.135(a). No adjustments were made to the AV Calculator output values so no unique plan design justification is needed.

AV Pricing Values (State Act Memo Item 14b)

The AV Pricing Values, as shown at the bottom of Appendix B, are calculated by dividing the "Plan Level Adjusted Index Rate" by the "Market Adjusted Index Rate" for each plan.

Paid-to-Allowed Ratios (State Act Memo Item 15)

As discussed in Section 13, a paid-to-allowed ratio was developed for each plan and applied to the Market Adjusted Index Rate, which represents an allowed cost, to develop the expected paid cost for each plan. An overall average paid-to-allowed ratio was calculated by weighting the paid-to-allowed ratio for each plan by the expected enrollment in each plan.

Average Paid-to-Allowed Factor:



The overall average paid-to-allowed ratio is dependent on the distribution of enrollment by plan. The distribution by plan, shown in Appendix G, was based on the current enrollment by plan as of April 2024.



Membership Projections (Section 4.6.2)

Projected Membership by Plan

MercyCare is projecting to sell coverage for the benefit plans included in this filing to roughly 400 members in 2025.

The distribution by plan, shown in Appendix G, was based on the current enrollment by plan as of April 2024.

Projected Membership by Age

To develop projections of the 2025 membership by age we examined the current Wisconsin Small Group ACA membership by age as of April 2024. This formed the basis for our best estimate of the anticipated distribution by age for the Illinois Small Group ACA membership in 2025. We relied on the Wisconsin Small Group membership as the Illinois Small Group experience is very limited and therefore not

credible. Based on this information, we are projecting that the members will be distributed by age as shown in Appendix H.

Average Age of Projected Population:



Terminated Plans and Products (Section 4.6.3)

Five plans were terminated at the end of 2023. No plans will be terminated at the end of 2024. A list of the 2024 plans and their 2025 status can be found in Appendix I.

Plan Type (Section 4.6.4)

The plan types listed in the drop-down box in Worksheet 2, Section I of the URRT properly describes each of the proposed plans.

ADDITIONAL ILLINOIS INFORMATION

Covered Services (State Act Memo Item 8)

i. Covered Services – Essential Health Benefits (State Act Memo Item 8a)

Essential health benefits that will be covered include the following:

- a. Ambulatory patient services
- b. Emergency services
- c. Hospitalization
- d. Maternity and newborn care
- e. Mental health and substance use disorder services, including behavioral health treatment
- f. Prescription drugs
- g. Rehabilitative and habilitative services and devices
- h. Laboratory services
- i. Preventive and wellness services and chronic disease management
- j. Pediatric services, including oral and vision care
- k. Additional benefits as outlined in the finalized EHB benchmark plan summary

Non-essential health benefits that will be covered by MercyCare include the following:

- a. Adult vision
- b. Abortion services

ii. Covered Services – State Mandated Benefits Which Are Not Essential Health Benefits (State Act Memo Item 8b)

The covered services will include abortion services, as mandated in the Reproductive Health Act

iii. Covered Services – Eliminated Benefits (State Act Memo Item 8c)

There are no eliminated benefits for the Illinois Small Group ACA product.

iv. Covered Services – Additional Mandated Supplementary Benefits (State Act Memo Item 8d)

There will be no additional mandated supplementary benefits.

v. Covered Services – EHB Substitutions (State Act Memo Item 8e)

A number of benefits were not included in the experience underlying the manual rate but are included in the EHB package for Illinois, including infertility treatment, private-duty nursing, bariatric surgery, nutritional counseling, and routine foot care. An adjustment was applied to the claims in the Wisconsin Large Group experience for services that will not be covered under MercyCare's 2025 facility capitation arrangement to incorporate projected costs associated with these benefits.

Adjustment for Changes in Covered Services:

Development of All Product Base Rates (State Act Memo Item 19)

The quantitative development of the Product Base Rates, or Consumer Adjusted Index Rates, for each plan is shown in detail in Appendix B.

Risk Corridor Payments or Recoveries (State Act Memo Item 20)

Not applicable.

Company Financial Position (State Act Memo Item 21)

The following information regarding MercyCare HMO, Inc.'s financial position is based on reported financial annual statement information for calendar year 2023.



Last Five Years' RBC (State Act Memo Item 22)

Per reported financial annual statement information, MercyCare HMO, Inc.'s RBC ratios as of the end of each of the most recent five years were as follows:



Health Insurance Coverage, Affordability, and Transparency Annual Report

Major Service Categories

Please see the section titled Benefit Categories (Section 4.4.2) for a description of major service categories.

Health Care Quality Improvement Initiatives





MISCELLANEOUS INSTRUCTIONS (SECTION 4.7)

Data Reliance (Section 4.7.2) (State Act Memo Item 24)

Reliance on other sources was required for many parts of the rate development process, including use of external studies, as noted throughout this Actuarial Memorandum.

I have relied on data and other information provided by senior staff at MercyCare. The attached reliance letter in Appendix L will serve as affirmation that the information relied upon is consistent with MercyCare's expected claims cost and business plan. I have not audited or verified this data and other information; however, I have reviewed it for reasonableness and consistency and have not found any material defects in the data. A detailed audit of the data was beyond the scope of this engagement and it is possible that if an audit were conducted inaccuracies in the data could be revealed. If the data or other information underlying the development of rates is inaccurate or incomplete, the results of the analysis I performed may also be inaccurate or incomplete.

External sources, such as publicly available reports from CMS, were also relied upon in developing estimates of the landscape of the current Illinois Small Group ACA market and morbidity assumptions.

In addition, various members of Oliver Wyman's staff assisted with the development of many of the factors used in the rate development build-up. I have thoroughly reviewed and discussed with them the aspects of their work upon which I relied and believe it to be reasonable and accurate.

Relationship to Client and Limitations on Distribution

MercyCare has engaged Oliver Wyman to develop rates for its Illinois Small Group ACA product effective January 1, 2025, and to provide the opinion herein. The information included in this actuarial memorandum has been prepared for use by MercyCare and we understand the information may be provided to the Illinois Department of Insurance and potentially any contractor(s) engaged to perform an actuarial review of MercyCare's rates. Oliver Wyman makes no representation or warranty to any third party regarding the content of this actuarial memorandum and no third party may rely on the information included in this actuarial memorandum that would create any legal duty by Oliver Wyman to any third party.

Interpretation of Applicable Laws and Regulations

The analysis underlying the development of the rates included in this actuarial memorandum is based on our interpretation of current State and Federal laws and regulations. Should these laws and/or regulations be modified our results could be subject to change. It should be noted that Oliver Wyman is an actuarial consulting firm and is not engaged in the practice of law. Therefore, nothing in this actuarial memorandum should be interpreted as legal advice.

Variability of Results

The rates developed in this filing reflect estimates of future contingent events, therefore actual results will likely vary. The magnitude of differences between projections in this filing and actual observed experience will depend on the extent to which actual experience in the future conforms to the assumptions made in this analysis. It is certain that actual experience will not conform exactly to the assumptions made in this filing.

Actuarial Certification (Section 4.7.3) (State Act Memo Item 25)

I, am a Fellow of the Society of Actuaries and a member of the American Academy of Actuaries and meet the qualification standards for actuaries issuing statements of actuarial opinion in the United States related to the development of health insurance rates. I have prepared this filing on behalf of MercyCare HMO, Inc. I am of the opinion that this filing is in compliance with all applicable Federal and State Laws and Regulations, including the ACA and corresponding regulations and guidance.

I am an employee of Oliver Wyman Actuarial Consulting, Inc., an independent actuarial consulting firm that is not affiliated with, nor a subsidiary, nor in any way owned or controlled by a health plan, health insurer, or a trade association of health plans or insurers.

As required, the Part I Unified Rate Review Template is being provided. However, it does not demonstrate the rate development process employed in developing the rates herein. Rather, it represents information required by Federal regulation to be provided to the Secretary to monitor rate increases and for certification of qualified health plans for Federally Facilitated Exchanges. I certify that the EHB portion of premium shown in Worksheet 2 of the URRT reflects the essential health benefit package in Illinois.

I certify that the projected Index Rate used in the development of these proposed premium rates is in compliance with all applicable State and Federal Statutes and Regulations, including 45 CFR 156.80 and has been developed in compliance with the applicable Actuarial Standards of Practice. The Index Rate and only the allowable market-wide and plan-level modifiers, as described in 45 CFR 156.80(d)(1) and 45 CFR 156.80(d)(2) respectively, were used to generate the rates. The Index Rate is reasonable in relation to the benefits provided and the population anticipated to be covered and is neither excessive nor deficient. After adjusting the Index Rate on a market-wide basis for anticipated payments and charges under the risk adjustment program, the allowable modifiers that were applied to generate Plan Adjusted Index Rates include:

The actuarial value and cost-sharing design of the plan.

The plan's provider network, delivery system characteristics, and utilization management practices.

The benefits provided under the plan that are in addition to the essential health benefits.

Administrative costs, excluding Exchange User Fees.

I certify that the proposed geographic factors reflect only differences in unit costs and provider practice patterns between geographic regions and do not reflect differences in the anticipated morbidity of the population anticipated to enroll in each rating area.

I certify that the AV Calculator was used to determine the AV Metal Values for all plans.

I certify that this filing has been prepared in accordance with the following Actuarial Standards of Practice:

Actuarial Standard of Practice No. 5, "Incurred Health and Disability Claims,"

Actuarial Standard of Practice No. 8, "Regulatory Filings for Health Benefits, Accident and Health Insurance, and Entities Providing Health Benefits,"

Actuarial Standard of Practice No. 12, "Risk Classification,"

Actuarial Standard of Practice No. 23, "Data Quality,"

Actuarial Standard of Practice No. 25, "Credibility Procedures,"

Actuarial Standard of Practice No. 26, "Compliance with Statutory and Regulatory Requirements for the Actuarial Certification of Small Employer Health Benefit Plans,"

Actuarial Standard of Practice No. 41, "Actuarial Communications," and

Actuarial Standard of Practice No. 50, "Determining Minimum Value and Actuarial Value under the Affordable Care Act."

I certify that I am knowledgeable as to the State of Illinois and Federal laws and regulations that apply to this filing and, to the best of my knowledge and belief, this filing is in compliance with such laws and regulations and provides coverage for all required benefits.

I further certify that the anticipated loss ratio submitted herein is expected to develop over the period for which rates are computed to provide coverage and that the benefits of the policy form affected by the rate filing are reasonable in relation to the net premiums charged for the population anticipated to be covered. It is also my opinion that the proposed premium rates are neither excessive, deficient nor unfairly discriminatory.



Oliver Wyman Actuarial Consulting, Inc.



Oliver Wyman 411 East Wisconsin Avenue, Suite 1300 Milwaukee, WI 53202-4412

Appendix A.1 - Index Rate Development

| ndex Rate Development | Actual Cost Projection | Manual Rate Projection |
|--|------------------------|---------------------------|
| Base Period Allowed Cost | | |
| x Remove Non-EHB Services | | |
| = Base Period Allowed Costs for EHB Services | | |
| x New EHB Benefits | | |
| x Morbidity Adj (excl. demographic) | | |
| x Demographic Adj | | |
| x Geographic Adj | | |
| x Induced Utilization Adj | | |
| x Network Adj | | |
| x Rx Rebate Adj | | |
| x Trend Adj | | |
| x Adjustment for Capitated Claims | | |
| = 1/1/2025 Projected Allowed Claims PMPM for EHB Services | | |
| Credibility of Actual Cost Projection | | |
| = 1/1/2025 Index Rate | | |
| x Trend Adjustment for Calendar Year Basis | | |
| Index Rate for the Projection Period | \$655.35 | |
| + Adjustment to Add non-EHBs from Projection Period | \$0.14 | |
| = Credibility-Weighted CY 2025 Projected Allowed Cost PMPM | \$655.49 | |

Appendix A.2 - Index Rate Development

| Index Rate Development | Actual Cost Projection |
|---|---------------------------|
| Base Period Allowed Cost (non-Capitated claims only) | |
| x Remove Non-EHB Services | |
| = Base Period Allowed Costs for EHB Services | |
| x New EHB Benefits | |
| x Morbidity Adj (excl. demographic) | |
| x Demographic Adj | |
| x Geographic Adj | |
| x Induced Utilization Adj | |
| x Network Adj | |
| x Rx Rebate Adj | |
| x Trend Adj | _ |
| = 1/1/2025 Projected Allowed Claims PMPM for Non-Capitated Services | |
| + Projected Capitation Claim Cost PMPM (allowed basis) | |
| = 1/1/2025 Projected Allowed Claims PMPM for EHB Services | |
| Credibility of Actual Cost Projection | |
| = 1/1/2025 Index Rate | |
| x Trend Adjustment for Calendar Year Basis | |
| Index Rate for the Projection Period | \$655.35 |
| + Adjustment to Add non-EHBs from Projection Period | \$0.14 |
| Credibility-Weighted CY 2025 Projected Allowed Cost PMPM | \$655.49 |

Appendix B - Plan Adjusted Index Rate Development

| Market Adjusted Index Rate (EHB basis) | \$636.84 | | | | | | | |
|--|---------------------|--|--|----------------------------------|--|--|---------------------------------|---|
| | Plan ID | 54322IL0060802 | 54322IL0060803 | 54322IL0060804 | 54322IL0060805 | 54322IL0060808 | 54322IL0060807 | 54322IL0060809 |
| | | | | | | MercyCare HMO CO-100 \$3,40 | | |
| Plan Level Adjustments | Average | | • | • | MercyCare HMO CO-80 \$3,000 Ded. | Ded. H.S.A. | • | . MercyCare HMO CO-70 \$6,000 Ded |
| x Paid-to-Allowed Ratio | | 0.906 | 0.885 | 0.805 | 0.793 | 0.784 | 0.708 | 0.717 |
| x Induced Utilization | | 1.155 | 1.138 | 1.083 | 1.076 | 1.071 | 1.033 | 1.037 |
| x Induced Utilization Norm. | | 0.909 | 0.909 | 0.909 | 0.909 | 0.909 | 0.909 | 0.909 |
| x Network Adjustment | | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 |
| x Adjustment for Non-EHB Benefits | | 1.0002 | 1.0002 | 1.0002 | 1.0002 | 1.0002 | 1.0002 | 1.0002 |
| x Catastrophic Adjustment | | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 | 1.000 |
| = Estimated Average Paid Claims PMPM | \$527.75 | \$605.71 | \$582.87 | \$504.38 | \$493.67 | \$486.15 | \$423.60 | \$430.40 |
| | | | | | | · | | |
| | | | | | Λ. | | no. | |
| Non-Benefit Expenses - Aggregated Amounts | Average | MercyCare HMO CO-90 \$250 Ded. | MercyCare HMO CO-80 \$500 Ded. | MercyCare HMO CO-80 \$2,000 Ded. | | ЛегсуCare HMO CO-100 \$3,40 Ded. H.S.A. | | . MercyCare HMO CO-70 \$6,000 Ded |
| Non-Benefit Expenses - Aggregated Amounts | Average | MercyCare HMO CO-90 \$250 Ded. | MercyCare HMO CO-80 \$500 Ded. | MercyCare HMO CO-80 \$2,000 Ded. | MercyCare HMO CO-80 \$3,000 Ded. | ЛегсуCare HMO CO-100 \$3,40 | | . MercyCare HMO CO-70 \$6,000 Dec |
| Non-Benefit Expenses - Aggregated Amounts | Average | MercyCare HMO CO-90 \$250 Ded. | MercyCare HMO CO-80 \$500 Ded. | MercyCare HMO CO-80 \$2,000 Ded. | | ЛегсуCare HMO CO-100 \$3,40 | | . MercyCare HMO CO-70 \$6,000 Dec |
| Ion-Benefit Expenses - Aggregated Amounts Plan Level Adjusted Index Rate | Average \$602.15 | MercyCare HMO CO-90 \$250 Ded. \$691.03 | MercyCare HMO CO-80 \$500 Ded. \$664.98 | MercyCare HMO CO-80 \$2,000 Ded. | | ЛегсуCare HMO CO-100 \$3,40 | | . MercyCare HMO CO-70 \$6,000 Dec \$491.17 |
| Plan Level Adjusted Index Rate | | \$691.03 | \$664.98 | \$575.51 | MercyCare HMO CO-80 \$3,000 Ded. \$563.30 | MercyCare HMO CO-100 \$3,40 Ded. H.S.A. \$554.73 | MercyCare HMO CO-70 \$4,000 Ded | \$491.17 |
| Plan Level Adjusted Index Rate Age Calibration Adjustment | | \$691.03 0.689 | \$664.98 0.689 | \$575.51 0.689 | MercyCare HMO CO-80 \$3,000 Ded. \$563.30 0.689 | MercyCare HMO CO-100 \$3,40 Ded. H.S.A. \$554.73 | \$483.42 0.689 | \$491.17 0.689 |
| Plan Level Adjusted Index Rate | | \$691.03 | \$664.98 | \$575.51 | MercyCare HMO CO-80 \$3,000 Ded. \$563.30 | MercyCare HMO CO-100 \$3,40 Ded. H.S.A. \$554.73 | MercyCare HMO CO-70 \$4,000 Ded | \$491.17 |
| Age Calibration Adjustment | | \$691.03 0.689 | \$664.98 0.689 | \$575.51 0.689 | MercyCare HMO CO-80 \$3,000 Ded. \$563.30 0.689 | MercyCare HMO CO-100 \$3,40 Ded. H.S.A. \$554.73 | \$483.42 0.689 | 0.689 |

Appendix C - Induced Utilization Factors

| | | 2022 Projected | 2022 Induced |
|--------------------------------------|--------------------|----------------|---------------------------|
| 2022 Plan Name | Metal Level | Membership | Utilization Factor |
| MercyCare HMO Full Pay \$0 Ded | Platinum | 3.1% | 1.174 |
| MercyCare HMO CO-90 \$250 Ded | Platinum | 20.6% | 1.157 |
| MercyCare HMO CO-80 \$500 Ded | Platinum | 21.1% | 1.141 |
| MercyCare HMO CO-80 \$1,500 Ded | Gold | 31.4% | 1.089 |
| MercyCare HMO CO-80 \$2,500 Ded | Gold | 5.2% | 1.086 |
| MercyCare HMO CO-100 \$3,000 HSA Ded | Gold | 0.0% | 1.081 |
| MercyCare HMO CO-80 \$3,500 Ded | Gold | 2.6% | 1.077 |
| MercyCare HMO CO-50 \$5,000 Ded | Silver | 3.1% | 1.048 |
| MercyCare HMO CO-100 \$5,000 HSA Ded | Silver | 9.3% | 1.039 |
| MercyCare HMO CO-60 \$6500 Ded | Bronze | 3.6% | 1.007 |

| | | 2023 Projected | 2023 Induced |
|--------------------------------------|--------------------|----------------|---------------------------|
| 2023 Plan Name | Metal Level | Membership | Utilization Factor |
| MercyCare HMO Full Pay \$0 Ded | Platinum | 3.2% | 1.174 |
| MercyCare HMO CO-90 \$250 Ded | Platinum | 21.0% | 1.154 |
| MercyCare HMO CO-80 \$500 Ded | Platinum | 24.2% | 1.137 |
| MercyCare HMO CO-80 \$2,000 Ded | Gold | 29.3% | 1.080 |
| MercyCare HMO CO-80 \$2,500 Ded | Gold | 6.4% | 1.081 |
| MercyCare HMO CO-100 \$3,000 HSA Ded | Gold | 3.2% | 1.078 |
| MercyCare HMO CO-80 \$3,500 Ded | Gold | 1.3% | 1.072 |
| MercyCare HMO CO-50 \$6,000 Ded | Silver | 0.0% | 1.036 |
| MercyCare HMO CO-100 \$5,000 HSA Ded | Silver | 10.2% | 1.036 |
| MercyCare HMO CO-60 \$6,500 Ded | Bronze | 1.3% | 1.009 |

| | | 2024 Projected | 2024 Induced |
|--|--------------------------------------|----------------|--------------------------------------|
| 2024 Plan Name | Metal Level | Membership | Utilization Factor |
| MercyCare HMO CO-90 \$250 Ded. | Platinum | | 1.151 |
| MercyCare HMO CO-80 \$500 Ded. | Platinum | | 1.133 |
| MercyCare HMO CO-80 \$2,000 Ded. | Gold | | 1.077 |
| MercyCare HMO CO-80 \$3,000 Ded. | Gold | | 1.070 |
| MercyCare HMO CO-100 H.S.A. \$3,200 Ded. | Gold | | 1.070 |
| | | | 2025 Induced |
| 2025 Plan Namo | Metal Level | | |
| 2025 Plan Name | Metal Level | | Utilization Factor |
| | Metal Level Platinum | | |
| 2025 Plan Name MercyCare HMO CO-90 \$250 Ded. MercyCare HMO CO-80 \$500 Ded. | | | Utilization Factor |
| MercyCare HMO CO-90 \$250 Ded. | Platinum | | Utilization Factor |
| MercyCare HMO CO-90 \$250 Ded. MercyCare HMO CO-80 \$500 Ded. | Platinum Platinum | | Utilization Factor 1.155 1.138 |
| MercyCare HMO CO-90 \$250 Ded. MercyCare HMO CO-80 \$500 Ded. MercyCare HMO CO-80 \$2,000 Ded. MercyCare HMO CO-80 \$3,000 Ded. | Platinum Platinum Gold | | 1.155 1.138 1.083 |
| MercyCare HMO CO-90 \$250 Ded. MercyCare HMO CO-80 \$500 Ded. MercyCare HMO CO-80 \$2,000 Ded. | Platinum Platinum Gold Gold | | 1.155 1.138 1.083 1.076 |

| | 2022 Induced | 2023 Induced | 2024 Induced | 2025 Induced |
|-------------|---------------------------|---------------------------|---------------------------|---------------------------|
| Metal Level | Utilization Factor | Utilization Factor | Utilization Factor | Utilization Factor |
| Platinum | 1.1508 | 1.1467 | 1.1419 | 1.1466 |
| Gold | 1.0879 | 1.0796 | 1.0731 | 1.0775 |
| Silver | 1.0413 | 1.0363 | N/A | 1.0352 |
| Bronze | 1.0066 | 1.0088 | N/A | N/A |

Appendix D - Age Curve

| | Premium |
|-----|---------|
| Age | Ratio |
| 0 | 0.765 |
| 1 | 0.765 |
| 2 | 0.765 |
| 3 | 0.765 |
| 4 | 0.765 |
| 5 | 0.765 |
| 6 | 0.765 |
| 7 | 0.765 |
| 8 | 0.765 |
| 9 | 0.765 |
| 10 | 0.765 |
| 11 | 0.765 |
| 12 | 0.765 |
| 13 | 0.765 |
| 14 | 0.765 |
| 15 | 0.833 |
| 16 | 0.859 |
| 17 | 0.885 |
| 18 | 0.913 |
| 19 | 0.941 |
| 20 | 0.970 |
| 21 | 1.000 |
| 22 | 1.000 |
| 23 | 1.000 |
| 24 | 1.000 |
| 25 | 1.004 |
| 26 | 1.024 |
| 27 | 1.048 |
| 28 | 1.087 |
| 29 | 1.119 |
| 30 | 1.135 |
| 31 | 1.159 |
| 32 | 1.183 |

| | Premium |
|-------|---------|
| Age | Ratio |
| 33 | 1.198 |
| 34 | 1.214 |
| 35 | 1.222 |
| 36 | 1.230 |
| 37 | 1.238 |
| 38 | 1.246 |
| 39 | 1.262 |
| 40 | 1.278 |
| | |
| 41 42 | 1.302 |
| | 1.325 |
| 43 | 1.357 |
| 44 | 1.397 |
| 45 | 1.444 |
| 46 | 1.500 |
| 47 | 1.563 |
| 48 | 1.635 |
| 49 | 1.706 |
| 50 | 1.786 |
| 51 | 1.865 |
| 52 | 1.952 |
| 53 | 2.040 |
| 54 | 2.135 |
| 55 | 2.230 |
| 56 | 2.333 |
| 57 | 2.437 |
| 58 | 2.548 |
| 59 | 2.603 |
| 60 | 2.714 |
| 61 | 2.810 |
| 62 | 2.873 |
| 63 | 2.952 |
| 64+ | 3.000 |
| | |

Appendix E - Proposed Rates

| Plan Name | MercyCare HMO CO-90 \$250 Ded. | MercyCare HMO CO-80 \$500 Ded. | MercyCare HMO CO-80 \$2,000 Ded. | | |
|----------------|--------------------------------|--------------------------------|----------------------------------|--|--|
| Plan ID | 54322IL0060802 54322IL0060803 | | 54322IL0060804 | | |
| Metal Level | Platinum | Platinum | Gold | | |
| Tobacco Status | Non-User User | Non-User User | Non-User User | | |
| 0 | _ | | | | |
| 2 | _ | | | | |
| 3 | - | | | | |
| 4 | - | | | | |
| 5 | - | | | | |
| 6 | _ | | | | |
| <u>7</u> 8 | | | | | |
| 9 | | | | | |
| 10 | - | | | | |
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| 24 | - | | | | |
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| 64+ | | | | | |

Appendix E - Proposed Rates

| Rating Areas 2 & 5 - Quar | rl | | | | | | | |
|---------------------------|----------|----------------------|----------|---------------------|----------|--------------------|-----------------|------|
| | | | | | | | | |
| | | | | CO-100 \$3,400 Ded. | | | | |
| Plan Name | | O CO-80 \$3,000 Ded. | | .S.A. | | CO-70 \$4,000 Ded. | MercyCare HMO C | |
| Plan ID | | 21L0060805 | | L0060808 | | .0060807 | 54322IL0 | |
| Metal Level | | Gold | | Gold | | ver | Silv | |
| Tobacco Status | Non-User | User | Non-User | User | Non-User | User | Non-User | User |
| 0 | - | | | | | | | |
| 1 | - | | | | | | | |
| 3 | | | | | | | | |
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| 64+ | | | | | | | | |
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Appendix F - Age Calibration Development

Age Calibration: 0.6886

| Age C | urve | Dem | ographic Distribution |
|--------------------|---------------|--------------|-----------------------|
| Ages | Rating Factor | Ages | Non-Tobacco Tobacco |
| No Premium | 0.000 | No Premium | |
| 0 | 0.765 | 0 | |
| 1 | 0.765 | 1 | |
| 2 | 0.765 | 2 | |
| 3 | 0.765 | 3 | |
| 4 | 0.765 | 4 | |
| 5 | 0.765 | 5 | |
| 6 | 0.765 | 6 | |
| 7 | 0.765 | 7 | |
| 8 | 0.765 | 8 | |
| 9 | 0.765 | 9 | |
| 10 | 0.765 | 10 | |
| 11 | 0.765 | 11 | |
| 12 | 0.765 | 12 | |
| 13 | 0.765 | 13 | |
| 14 | 0.765 | 14 | |
| 15 | 0.833 | 15 | |
| 16 | 0.859 | 16 | |
| 17 | 0.885 | 17 | |
| 18 | 0.913 | 18 | |
| 19 | 0.941 | 19 | |
| 20 | 0.970 | 20 | |
| 21 | 1.000 | 21 | |
| 22 | 1.000 | 22 | |
| 23 | 1.000 | 23 | |
| 24 | 1.000 | 24 | |
| 25 | 1.004 | 25 | |
| 26 | 1.024 | 26 | |
| 27 | 1.048 | 27 | |
| 28 | 1.087 | 28 | |
| 29 | 1.119 | 29 | |
| 30 | 1.135 | 30 | |
| 31 | 1.159 | 31 | |
| 32 | 1.183 | 32 | |
| 33 | 1.198 | 33 | |
| 34 | 1.214 | 34 | |
| 35 | 1.222 | 35 | |
| 36 | 1.230 | 36 | |
| 37 | 1.238 | 37 | |
| 38 | 1.246 | 38 | |
| 39 | 1.262 | 39 | |
| 40 | 1.278 | 40 | |
| 41 | 1.302 | 41 | |
| 42 | 1.325 | 42 | |
| 43 | 1.357 | 43 | |
| 44 | 1.397 | 44 | |
| 45 | 1.444 | 45 | |
| 46 | 1.500 | 46 | |
| 47 | 1.563 | 47 | |
| 48 | 1.635 | 48 | |
| 49 | 1.706 | 49 | |
| 50 | 1.786 | 50 | |
| 51 | 1.865 | 51 | |
| 52 | 1.952 | 52 | |
| 53 | 2.040 | 53 | |
| 54 | 2.135 | 54 | |
| 55 | 2.230 | 55 | |
| 56 | 2.333 | 56 | |
| 57 | 2.437 | 57 | |
| 58 | 2.548 | 58 | |
| 59 | 2.603 | 59 | |
| 60 | 2.714 | 60 | |
| 61 | 2.810 | 61 | |
| 62 | 2.873 | 62 | |
| | 2.952 | 63 | |
| 63 64 and Older | 3.000 | 64 and Older | |

Appendix G - Membership Projections by Plan Projected Members:

| | | | Expanded | | |
|----------------|--|-------------|----------|---------|------------|
| HIOS Plan ID | HIOS Plan Name | Metal Level | Bronze | Members | Enrollment |
| 54322IL0060802 | MercyCare HMO CO-90 \$250 Ded. | Platinum | No | | |
| 54322IL0060803 | MercyCare HMO CO-80 \$500 Ded. | Platinum | No | | |
| 54322IL0060804 | MercyCare HMO CO-80 \$2,000 Ded. | Gold | No | | |
| 54322IL0060805 | MercyCare HMO CO-80 \$3,000 Ded. | Gold | No | | |
| 54322IL0060808 | MercyCare HMO CO-100 \$3,400 Ded. H.S.A. | Gold | No | | |
| 54322IL0060807 | MercyCare HMO CO-70 \$4,000 Ded. | Silver | No | | |
| 54322IL0060809 | MercyCare HMO CO-70 \$6,000 Ded. | Silver | No | | |

Appendix H - Membership Projections by Age

Projected Members:

| Age | Members | Proj Dist |
|-----------|---------|-----------|
| Unratable | | |
| 0 | | |
| 1 | - | |
| 2 | - | |
| 3 | | |
| 4 | | |
| 5 | | |
| 6 | | |
| 7 | | |
| 8 | | |
| 9 | | |
| 10 | | |
| 11 | | |
| 12 | | |
| 13 | | |
| 14 | | |
| 15 | | |
| 16 | - | |
| 17 | - | |
| 18 | - | |
| 19 | - | |
| 20 | - | |
| 21 | - | |
| 22 | - | |
| 23 | - | |
| 24 | - | |
| 25 | - | |
| 26 | - | |
| 27 | - | |
| 28 | - | |
| 29 | | |
| 30 | | |
| 31 | | |

| Age | Members | Proj Dist |
|-----|---------|-----------|
| 32 | | |
| 33 | | |
| 34 | | |
| 35 | | |
| 36 | | |
| 37 | | |
| 38 | | |
| 39 | | |
| 40 | | |
| 41 | | |
| 42 | | |
| 43 | | |
| 44 | | |
| 45 | | |
| 46 | | |
| 47 | | |
| 48 | | |
| 49 | _ | |
| 50 | | |
| 51 | _ | |
| 52 | | |
| 53 | | |
| 54 | _ | |
| 55 | | |
| 56 | | |
| 57 | | |
| 58 | | |
| 59 | | |
| 60 | _ | |
| 61 | | |
| 62 | | |
| 63 | | |
| 64+ | | |
| | | |

Appendix I - Plan Map

| 2024 HIOS ID | 2025 Plan Status | Mapped 2025 HIOS ID |
|----------------|------------------|---------------------|
| 54322IL0060702 | Renewing | 54322IL0060802 |
| 54322IL0060703 | Renewing | 54322IL0060803 |
| 54322IL0060704 | Renewing | 54322IL0060804 |
| 54322IL0060705 | Renewing | 54322IL0060805 |
| 54322IL0060708 | Renewing | 54322IL0060808 |
| | New | 54322IL0060807 |
| | New | 54322IL0060809 |

Appendix J - EHB Costs Not Covered by the Manual Rate







MercyCare Health Plans

PO Box 559 Janesville, WI 53547 (608) 752-3431 • (800) 895-2421 MercyCareHealthPl. ans.com

MercyCare HMO, Inc.

Statement Regarding Accuracy of Data and Reliance on Assumptions Provided 2025 Illinois Commercial Small Group Market Pricing

I, Director of Actuarial and Underwriting for MercyCare HMO, Inc., (MercyCare) hereby affirm that to the best of my knowledge and belief, the underlying data sources, information, and assumptions relied upon by Oliver Wyman Actuarial Consulting, Inc. (Oliver Wyman) for use in preparing MercyCare's 2025 commercial Small Group market pricing are accurate and complete.

I acknowledge that should any of this information be incorrect or any of these assumptions not be realized, the resulting financial experience in 2025 could differ significantly from that which is projected by Oliver Wyman.

- January, 2023 through December, 2023 claims, premium, and membership for MercyCare's Illinois Small Group and Wisconsin Large Group business used in development of the rates;
- Incurred but not paid completion estimates for January, 2023 through December, 2023 incurred claims, with payments through March, 2024;
- 3. Membership data as of April 2024;
- 2025 proposed benefit plan designs, including covered services and cost sharing parameters;
- Confirmation the 2025 proposed benefit plans are in compliance with their respective Metal AV requirements and pass the financial test for the Mental Health Parity and Addiction Equity Act;
- 6. Projected 2025 membership volumes and distribution by plan and rating area;
- Information on MercyCare's provider network and expected contract changes, including:
 - a. Projected capitation amounts for calendar year 2025 and 2026;
 - The projected annual change in average charges between 2023 and 2025 for professional services;

- 8. Information on 2023 and 2025 pharmacy reimbursement arrangements, including formulary and rebates, as well as guidance related to the average difference in expected pharmacy costs between the Wisconsin Large Group and Illinois Small Group products due to differences in pharmacy networks;
- 9. Product names, product IDs, plan names, and plan IDs as entered in HIOS for each benefit plan;
- A crosswalk from MercyCare's current plans offered in the Small Group market to those plans that will be offered in 2025;
- 11. Projected administrative expenses, taxes, fees, and target profit;
- 12. The counties in which MercyCare intends to offer Small Group products in 2025;
- 2023 risk adjustment program information, including February 2024 RATEE files for the Wisconsin and Illinois Small Group markets and MercyCare's projected risk transfer payment amounts for 2023;
- 14. Confirmation that the 2025 proposed provider network meets network adequacy requirements;
- Guidance on the expected demographic and morbidity make-up of the 2025 MercyCare Small Group block;
- 16. Any other information provided in support of the 2025 MercyCare Small Group commercial rate development that was relied on by Oliver Wyman.

I confirm that the assumptions outlined above, as documented in the pricing results presentations provided to me are consistent with the assumptions I have provided to Oliver Wyman for use in MercyCare's 2025 Illinois Small Group pricing.

<u>Director of Actuarial and Underwriting</u>
Title

<u>5/16/2024</u> Date





ILLINOIS ACTUARIAL MEMORANDUM COVER LETTER

MERCYCARE HMO, INC.

SMALL GROUP RATE FILING

JANUARY 1, 2025

The rates presented in the attached memorandum represent a filing for an existing product for Small Group HMO plans in Illinois, effective January 1, 2025.

The following table lists each HIOS Plan ID covered by this filing:

| HIOS Plan ID | HIOS Plan Name | Metal Level |
|----------------|--|-------------|
| 54322IL0060802 | MercyCare HMO CO-90 \$250 Deductible | Platinum |
| 54322IL0060803 | MercyCare HMO CO-80 \$500 Deductible | Platinum |
| 54322IL0060804 | MercyCare HMO CO-80 \$2,000 Deductible | Gold |
| 54322IL0060805 | MercyCare HMO CO-80 \$3,000 Deductible | Gold |
| 54322IL0060808 | MercyCare HMO H.S.A. CO-100 \$3,400 Deductible | Gold |
| 54322IL0060807 | MercyCare HMO CO-70 \$4,000 Deductible | Silver |
| 54322IL0060809 | MercyCare HMO CO-70 \$6,000 Deductible | Silver |

The SERFF tracking number for this filing is MCIN-133973654.

The purpose of this actuarial memorandum is to demonstrate that the proposed rates included in this filing are reasonable in relationship to the benefits provided and meet all rating requirements of the applicable laws and regulations in the State of Illinois, as well as comply with the applicable requirements of the Affordable Care Act and all related regulations. All assumptions and methods used to calculate the proposed rates are presented within this memorandum.

The intended audience for this document is the Illinois Department of Insurance (the Department). This document is not intended for any other purpose.

Corryn Brown, FSA, MAAA

Com Brown

Oliver Wyman Actuarial Consulting, Inc.

SERFF Tracking #: MCIN-133973654 State Tracking #: Company Tracking #:

State: Illinois Filing Company: MercyCare HMO, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only - HMO

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

Supporting Document Schedules

| Satisfied - Item: | Daview Degwigement Chaptelist |
|-------------------|---|
| | Review Requirement Checklist |
| Comments: | |
| Attachment(s): | IL SG Rate Checklist.pdf |
| Item Status: | |
| Status Date: | |
| Satisfied - Item: | Contification of Convoluence |
| | Certification of Compliance |
| Comments: | |
| Attachment(s): | IL Certificate of Compliance v.SIGNED.pdf |
| Item Status: | |
| Status Date: | |
| Ostisfied House | Data Data Oallandan Farra |
| Satisfied - Item: | Rate Data Collection Form |
| Comments: | |
| Attachment(s): | IL SG 2025 - Rate Data Collection Form.pdf IL SG 2025 - Rate Data Collection Form.xls |
| Item Status: | |
| Status Date: | |
| Satisfied - Item: | Duainaga Dulag Tamplata |
| | Business Rules Template |
| Comments: | |
| Attachment(s): | PY2025BusinessRulesTemplate_54322.xls.xml |
| Item Status: | |
| Status Date: | |
| Satisfied - Item: | Public Rate Filing Summary |
| Comments: | . and that I mily culturely |
| Attachment(s): | ILSGCB202411publicratefilingsummary.xlsx |
| Item Status: | |
| Status Date: | |
| | |

SERFF Tracking #: MCIN-133973654 State Tracking #: Company Tracking #: Company Tracking #:

State: Illinois Filing Company: MercyCare HMO, Inc.

TOI/Sub-TOI: HOrg02G Group Health Organizations - Health Maintenance (HMO)/HOrg02G.004F Small Group Only - HMO

Product Name: MercyCare 2025 IL SG HMO Rates

Project Name/Number: /

Attachment IL SG 2025 - Rate Data Collection Form.xls is not a PDF document and cannot be reproduced here.

Attachment PY2025BusinessRulesTemplate_54322.xls.xml is not a PDF document and cannot be reproduced here.

Attachment ILSGCB202411publicratefilingsummary.xlsx is not a PDF document and cannot be reproduced here.

Plan Year 2025 Public Rate Filing Summary for Individual and Small Group ACA-Compliant Plans 215 ILCS 5/355(d) and (e) MercyHealthCare Company Name: MCIN-133973654 SERFF Filing ID: Small Group Individual or Small Group: 1/1/2025 Effective Date: Exchange Information: Off-Exchange Only (On-Exchange or Off-Exchange Only) Product Type(s) Offered: (HMO, PPO, and/or POS) НМО Platinum, Gold, Silver Metal Tiers Offered: (please list which metal tiers are offered) Ν **Tobacco Rating Factors Used?** (y/n) Description of Service Areas: Rating Area 2 (McHenry County only) Rating Area 5 (Boone & Winnebago Counties only) **Rate Change Summary:** 6.52% Average Rate Change: Maximum Rate Change: 7.08% Minimum Rate Change: 5.36% 165 Expected Number of People Affected: Company Justification for Rate Change: Rate changes reflect changes in medical and pharmacy benefit cost, both price changes and changes in utilization. They also reflect the cost of CMS risk adjustment transfer payments borne by the plan, along with changes in administrative expenses. **Expected Medical Loss Ratio:** 87.6% **Expected Annual Medical Trend:** 4.9% 11.5% **Expected Administrative Cost Ratio:** Any Other Relevant Comments: (optional)

Comments from the public are welcome at DOI.HealthRateReview@illinois.gov through July 12, 2024

Contact Person: **Illinois Division of Insurance** 320 West Washington Street Springfield, IL 62767-0001

Review Requirements Checklist

Effective 05/01/2022

Health Actuarial Unit

DOI.HealthActuarial@Illinois.gov

Line(s) of Business For Policies issued after 01/01/2014

Line(s) of Insurance **Health Premium Rates**

Individual/Small Group Major Medical Surgical/Medical/Hospital PPO and Non PPO and HMO

| Illinois Insurance Code Link | Illinois Compiled Statutes Online | | |
|--------------------------------------|---|--|--|
| Illinois Administrative Code Link | Administrative Regulations Online | | |
| Product Coding Matrix | Product Coding Matrix | | |
| REVIEW REQUIREMENTS | REFERENCE | DESCRIPTION OF REVIEW | LOCATION OF STANDARD IN FILING |
| | | STANDARDS REQUIREMENTS | |
| | | NOTE: These brief summaries do not include all requirements of all laws, regulations, bulletins, or requirements, so review actual law, regulation, bulletin, or requirement for details to ensure that forms are fully compliant before filing with the Department of Insurance. | |
| COMPANY REQUIREMENTS | REFERENCE | DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS | LOCATION OF STANDARD IN FILING |
| Cover Letter | 50 IL Adm. Code 916.40 (b) | Cover Letters must generally describe the intent of the rate filing and whether the filing is a new rate, rate revision or justification of an existing rate. It is necessary to provide a listing of the policy form filing company tracking number(s) and company form number(s) to show the association between the rate being filed and those forms affected by the rate change. ** The Filing Description field in the General Information Tab in SERFF may be used in place of a cover letter. | Filing Description in the General Information Tab of MCIN-133973654. |

| COMPANY REQUIREMENTS | REFERENCE | DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS | LOCATION OF STANDARD IN FILING |
|--|-------------------|---|---|
| Grandfathered Status | | Not Grandfathered- This rate filing is not being made in support of a grandfathered plan. Grandfathered Plan- This rate filing is being made in support of a grandfathered plan. None of the changes that have been made to this plan since the last rate filing have caused the plan to lose its grandfathered status. Formerly a Grandfathered Plan- This rate filing is being made in support of a formerly grandfathered plan. The following SERFF filing(s) contained changes that caused the plan to lose its grandfathered status: | Not grandfathered plan, status is noted in the General Information tab of MCIN-133973654. |
| Implementation Date | | The proposed effective date of rate revision implementation. | 1/1/2025 |
| Rate Filing Requirements | 215 ILCS 5/355 | The Federal Patient Protection and Affordable Care Act (PPACA) has established premium reporting and review processes for all health insurance issuers. The Rate Data Collection Form is available on the Department's web site. The revised Actuarial Memorandum requirements are found in the "Actuarial Memorandum" section of this checklist. Rates must be submitted in a separate SERFF filing from policy forms. | Included under the Supporting Documentation tab of MCIN-133973654. |
| Rate Filing Submission | | Rate Filings must be submitted in their entirety into both SERFF and the Web Portal for review. | Affirmed |
| TOI (Type of Insurance) | | A health insurance issuer offering any group or individual health insurance coverage, including managed care and HMO plans (regardless of whether the plans are grandfathered or nongrandfathered) must submit all new rate filings and rate revisions for review. Inserted directly below is a link to SERFF's Website for the TOI's required. http://www.serff.com/documents/index_ppaca_tois.pdf | Affirmed |
| Federal Unified Rate Review Templates | | Parts I and III must be submitted with each filing. Parts I and III are required to be completed and Submitted for all rate increases the issuer has in a state. Link to the Rate Review Templates: https://www.qhpcertification.cms.gov/s/Unified%20Rate%20Review | Included under the Supporting Documentation tab of MCIN-133973654. |
| Rate Data Collection Form | | The filing must contain an Excel spreadsheet (.xls or .xlsx format), along with a PDF version of the spreadsheet, according to format found at http://www2.illinois.gov/sites/Insurance/Companies/Documents/Experience.xlsx | Included under the Supporting Documentation tab of MCIN-133973654. |

| COMPANY REQUIREMENTS | REFERENCE | DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS | LOCATION OF STANDARD IN FILING |
|--|-------------------|--|--|
| Actuarial Memorandum | | The Actuarial Memorandum is required and is to contain the complete justification for the submitted rates, including background information and an explanation of the rationale for the requested rate action, as well as other relevant information. The small group or individual Actuarial Memorandum requirements checklist must be completed for each filing. Small Group Checklist: http://www2.illinois.gov/sites/Insurance/Companies/documents/RateReviewChecklistSmallGroup.pdf | Included under the Supporting Documentation tab of MCIN-133973654. |
| | | Individual Checklist: http://www2.illinois.gov/sites/Insurance/Companies/documents/RateReviewChecklistIndividual.pdf | |
| Actuarial Certification | | The Actuarial Certification must be completed for all filings. http://www2.illinois.gov/sites/Insurance/Companies/documents/ActuarialCertificationForRateFilings.pdf | Included under the Supporting Documentation tab. |
| Rate Schedules/Manuals | | Shall be attached in SERFF as separate attachments from other documents required in SERFF. | Included in the Rate/ Rule Schedule tab. |
| HHS Rate Data Requirements | | Data required to be entered in the Rate Review Detail tab in SERF must be complete and accurate. DOI does not require all of this data for rate review but HHS reviews the data contained in this section for accuracy. | Included in the Rate/ Rule Schedule tab. |
| Public Access | 215 ILCS 5/404 | In order to maintain confidentiality, the Actuarial Memorandum should be attached in the Supporting Documentations Tab. It should be attached separately from any other attachments. Also, it is necessary to name them as Actuarial Memorandums to assist DOI in recognizing the type of document that is being attached. | Included in the Supporting Documentation tab. |
| Have you included the following forms? | | Federal Unified Rate Review Template Rate Data Collection Form Actuarial Memorandum Actuarial Certification | Affirmed |



MercyCare HMO, Inc.

PO Box 550 Janesville, WI 53547-0550 (877) 908-6027 mercycarehealthplans.com

| CERTIFICATE OF COMPLIANCE |
|--|
| MercyCare HMO Inc. |
| By: E Patrick Cranley Title: Vice President/COO |
| certifies that the policy forms submitted or referenced in this filing do comply: |
| a) with all provisions of the Illinois Insurance Code applicable to the policy forms; and |
| b) with all provisions of 50 Ill. Adm. Code applicable to policy forms; and does further certify to the best of our knowledge and belief that: |
| 1) the forms do not contain any inconsistent, ambiguous or misleading clauses; |
| the forms do not contain specifications or conditions that unreasonably or deceptively affect the risk purported to be assumed in the general coverage of the policy forms; |
| the only variation from the usual provisions of the policy forms are clearly marked or otherwise indicated; |
| 4) the language of the policy form, as submitted or approved, shall be exactly as it has been or will be offered for issuance or delivery in the State of Illinois as approved by the Director, except for hypothetical data and other appropriate variable material; and |
| the policy forms do not contain any provision or clause currently being disapproved by the Director. |
| In utilizing the procedure for policy form filing and approval set forth in 50 Ill. Adm. Code 916, MercyCare HMO, Inc. hereby expressly agrees and consents to a review, by the Director, to be made at any time, and further hereby expressly agrees and consents to the discontinuance by the company of future use of the approved policy forms, 30 days from the date of mailing an order of withdrawal issued by the Director pursuant to Section 143(1) of the Illinois Insurance Code. The order shall set forth the reasons why the previously approved policy forms are violative of or contrary to the provisions of the Illinois Insurance Code or all provisions of 50 Ill. Adm. Code applicable to policy forms. Each company shall have the right to request a hearing within that 30 day period. The request shall be made in writing to the Director. The order of withdrawal shall be stayed and the company shall be given a hearing under the provisions of Sections 143(1), 401(c), 401.1, 402(2), 426 and 429 of the Illinois Insurance Code [215 ILCS 5/143(1), 401(c), 401.1, 402(2), 426 and 429] and 50 Ill. Adm. Code 2402, as may be applicable, to determine: |
| a) whether the policy form shall be disapproved; and |
| b) whether further orders of the Director may be appropriate. |
| By: MercyCare HMO, Inc. |
| (Signature) |

Title: Vice President/Chief Operating Officer Date: 5/30/24/
(Source: Amended at 39 Ill. Reg. 16152, effective December 3, 2015)

Appendix E - Proposed Rates

| | ter 1 | | | | | |
|-------------------|-----------------------------|--|-----------------------------|-------------------------|-----------------------------|-------------------------|
| | | | | | | |
| Plan Name | • | MercyCare HMO CO-90 \$250 Ded. 54322IL0060802 | | CO-80 \$500 Ded. | MercyCare HMO (| |
| Plan ID | | | | 0060803 | 54322IL0 | |
| Metal Level | Plati | | | inum Lican | Go Non Hear | |
| Fobacco Status 0 | Non-User \$358.45 | User \$358.45 | Non-User \$344.94 | User \$344.94 | Non-User \$298.53 | User \$298.53 |
| 1 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 2 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 3 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 4 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 5 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 6 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 7 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 8 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 9 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 10 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 11 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 12 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 13 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 14 | \$358.45 | \$358.45 | \$344.94 | \$344.94 | \$298.53 | \$298.53 |
| 15 | \$390.32 | \$390.32 | \$375.60 | \$375.60 | \$325.07 | \$325.07 |
| 16 | \$402.50 | \$402.50 | \$387.33 | \$387.33 | \$335.21 | \$335.21 |
| 17 | \$414.68 | \$414.68 | \$399.05 | \$399.05 | \$345.36 | \$345.36 |
| 18 | \$427.80 | \$427.80 | \$411.67 | \$411.67 | \$356.29 | \$356.29 |
| 19 | \$440.92 | \$440.92 | \$424.30 | \$424.30 | \$367.21 | \$367.21 |
| 20 | \$454.51 | \$454.51 | \$437.38 | \$437.38 | \$378.53 | \$378.53 |
| 21 | \$468.57 | \$468.57 | \$450.90 | \$450.90 | \$390.24 | \$390.24 |
| 22 | \$468.57 | \$468.57 | \$450.90 | \$450.90 | \$390.24 | \$390.24 |
| 23 | \$468.57 | \$468.57 | \$450.90 | \$450.90 | \$390.24 | \$390.24 |
| 24 | \$468.57 | \$468.57 | \$450.90 | \$450.90 | \$390.24 | \$390.24 |
| 25 | \$470.44 | \$470.44 | \$452.71 | \$452.71 | \$391.80 | \$391.80 |
| 26 | \$479.81 | \$479.81 | \$461.72 | \$461.72 | \$399.60 | \$399.60 |
| 27 | \$491.06 | \$491.06 | \$472.55 | \$472.55 | \$408.97 | \$408.97 |
| 28 | \$509.33 | \$509.33 | \$490.13 | \$490.13 | \$424.19 | \$424.19 |
| 29 | \$524.32 | \$524.32 | \$504.56 | \$504.56 | \$436.67 | \$436.67 |
| 30 | \$531.82 | \$531.82 | \$511.77 | \$511.77 | \$442.92 | \$442.92 |
| 31 | \$543.07 | \$543.07 | \$522.59 | \$522.59 | \$452.28 | \$452.28 |
| 32 33 | \$554.31 | \$554.31 | \$533.42 | \$533.42 | \$461.65 | \$461.65 |
| 34 | \$561.34 | \$561.34 \$568.84 | \$540.18 \$547.39 | \$540.18 \$547.39 | \$467.50 | \$467.50 \$473.75 |
| 35 | \$568.84 \$572.59 | \$572.59 | \$551.00 | \$551.00 | \$473.75 \$476.87 | \$476.87 |
| 36 | \$576.33 | \$576.33 | \$554.61 | \$554.61 | \$479.99 | \$479.99 |
| 37 | \$580.08 | \$580.08 | \$558.22 | \$558.22 | \$483.11 | \$483.11 |
| 38 | \$583.83 | \$583.83 | \$561.82 | \$561.82 | \$486.23 | \$486.23 |
| 39 | \$591.33 | \$591.33 | \$569.04 | \$569.04 | \$492.48 | \$492.48 |
| 40 | \$598.83 | \$598.83 | \$576.25 | \$576.25 | \$498.72 | \$498.72 |
| 41 | \$610.07 | \$610.07 | \$587.07 | \$587.07 | \$508.09 | \$508.09 |
| 42 | \$620.85 | \$620.85 | \$597.44 | \$597.44 | \$517.06 | \$517.06 |
| 43 | \$635.84 | \$635.84 | \$611.87 | \$611.87 | \$529.55 | \$529.55 |
| 44 | \$654.58 | \$654.58 | \$629.91 | \$629.91 | \$545.16 | \$545.16 |
| 45 | \$676.61 | \$676.61 | \$651.10 | \$651.10 | \$563.50 | \$563.50 |
| 46 | \$702.85 | \$702.85 | \$676.35 | \$676.35 | \$585.35 | \$585.35 |
| 47 | \$732.37 | \$732.37 | \$704.76 | \$704.76 | \$609.94 | \$609.94 |
| 48 | \$766.10 | \$766.10 | \$737.22 | \$737.22 | \$638.03 | \$638.03 |
| 49 | \$799.37 | \$799.37 | \$769.24 | \$769.24 | \$665.74 | \$665.74 |
| 50 | \$836.85 | \$836.85 | \$805.31 | \$805.31 | \$696.96 | \$696.96 |
| 51 | \$873.87 | \$873.87 | \$840.93 | \$840.93 | \$727.79 | \$727.79 |
| 52 | \$914.64 | \$914.64 | \$880.16 | \$880.16 | \$761.74 | \$761.74 |
| 53 | \$955.87 | \$955.87 | \$919.84 | \$919.84 | \$796.08 | \$796.08 |
| 54 | \$1,000.38 | \$1,000.38 | \$962.67 | \$962.67 | \$833.15 | \$833.15 |
| 55 | \$1,044.90 | \$1,044.90 | \$1,005.51 | \$1,005.51 | \$870.22 | \$870.22 |
| 56 | \$1,093.16 | \$1,093.16 | \$1,051.95 | \$1,051.95 | \$910.41 | \$910.41 |
| 57 | \$1,141.89 | \$1,141.89 | \$1,098.84 | \$1,098.84 | \$951.00 | \$951.00 |
| 58 | \$1,193.90 | \$1,193.90 | \$1,148.89 | \$1,148.89 | \$994.31 | \$994.31 |
| 59 | \$1,219.67 | \$1,219.67 | \$1,173.69 | \$1,173.69 | \$1,015.78 | \$1,015.78 |
| 60 | \$1,271.68 | \$1,271.68 | \$1,223.74 | \$1,223.74 | \$1,059.09 | \$1,059.09 |
| 61 | \$1,316.66 | \$1,316.66 | \$1,267.03 | \$1,267.03 | \$1,096.55 | \$1,096.55 |
| 62 | \$1,346.18 | \$1,346.18 | \$1,295.43 | \$1,295.43 | \$1,121.14 | \$1,121.14 |
| 63 | \$1,383.20 | \$1,383.20 | \$1,331.05 | \$1,331.05 | \$1,151.97 | \$1,151.97 |

Appendix E - Proposed Rates

| Plan Name Plan ID Metal Level Tobacco Status | MercyCare HMO CO-80 \$3,000 Ded. 54322IL0060805 Gold | | MercyCare HMO CO-100 \$3,400 Ded. H.S.A. 54322IL0060808 Gold | | MercyCare HMO CO-70 \$4,000 Ded. 54322IL0060807 Silver | | MercyCare HMO CO-70 \$6,000 De 543221L0060809 Silver | |
|---|--|------------|---|------------|--|----------|--|---------------------------------------|
| | | | | | | | | |
| | 0 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 |
| 1 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 2 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 3 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 4 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 5 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 6 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 7 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 8 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 9 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| | · | | · | | · | | | - |
| 10 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 11 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 12 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 13 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 14 | \$292.20 | \$292.20 | \$287.75 | \$287.75 | \$250.76 | \$250.76 | \$254.78 | \$254.78 |
| 15 | \$318.17 | \$318.17 | \$313.33 | \$313.33 | \$273.05 | \$273.05 | \$277.43 | \$277.43 |
| 16 | \$328.10 | \$328.10 | \$323.11 | \$323.11 | \$281.58 | \$281.58 | \$286.09 | \$286.09 |
| 17 | \$338.03 | \$338.03 | \$332.89 | \$332.89 | \$290.10 | \$290.10 | \$294.75 | \$294.75 |
| 18 | \$348.73 | \$348.73 | \$343.42 | \$343.42 | \$299.28 | \$299.28 | \$304.07 | \$304.07 |
| 19 | \$359.42 | \$359.42 | \$353.95 | \$353.95 | \$308.45 | \$308.45 | \$313.40 | \$313.40 |
| 20 | \$370.50 | \$370.50 | \$364.86 | \$364.86 | \$317.96 | \$317.96 | \$323.06 | \$323.06 |
| 21 | \$381.96 | \$381.96 | \$376.15 | \$376.15 | \$327.79 | \$327.79 | \$333.05 | \$333.05 |
| 22 | \$381.96 | \$381.96 | \$376.15 | \$376.15 | \$327.79 | \$327.79 | \$333.05 | \$333.05 |
| 23 | | · | · | · | · | · | | |
| | \$381.96 | \$381.96 | \$376.15 | \$376.15 | \$327.79 | \$327.79 | \$333.05 | \$333.05 |
| 24 | \$381.96 | \$381.96 | \$376.15 | \$376.15 | \$327.79 | \$327.79 | \$333.05 | \$333.05 |
| 25 | \$383.48 | \$383.48 | \$377.65 | \$377.65 | \$329.10 | \$329.10 | \$334.38 | \$334.38 |
| 26 | \$391.12 | \$391.12 | \$385.17 | \$385.17 | \$335.66 | \$335.66 | \$341.04 | \$341.04 |
| 27 | \$400.29 | \$400.29 | \$394.20 | \$394.20 | \$343.53 | \$343.53 | \$349.03 | \$349.03 |
| 28 | \$415.19 | \$415.19 | \$408.87 | \$408.87 | \$356.31 | \$356.31 | \$362.02 | \$362.02 |
| 29 | \$427.41 | \$427.41 | \$420.91 | \$420.91 | \$366.80 | \$366.80 | \$372.68 | \$372.68 |
| 30 | \$433.52 | \$433.52 | \$426.92 | \$426.92 | \$372.04 | \$372.04 | \$378.01 | \$378.01 |
| 31 | \$442.69 | \$442.69 | \$435.95 | \$435.95 | \$379.91 | \$379.91 | \$386.00 | \$386.00 |
| 32 | \$451.85 | \$451.85 | \$444.98 | \$444.98 | \$387.78 | \$387.78 | \$394.00 | \$394.00 |
| 33 | \$457.58 | \$457.58 | \$450.62 | \$450.62 | \$392.70 | \$392.70 | \$398.99 | \$398.99 |
| 34 | \$463.69 | \$463.69 | \$456.64 | \$456.64 | \$397.94 | \$397.94 | \$404.32 | \$404.32 |
| 35 | \$466.75 | \$466.75 | \$459.65 | \$459.65 | \$400.56 | \$400.56 | \$406.98 | \$406.98 |
| 36 | \$469.81 | \$469.81 | \$462.66 | \$462.66 | \$403.18 | \$403.18 | \$409.65 | \$409.65 |
| | · · | · | · | · · | · | · | | |
| 37 | \$472.86 | \$472.86 | \$465.67 | \$465.67 | \$405.81 | \$405.81 | \$412.31 | \$412.31 |
| 38 | \$475.92 | \$475.92 | \$468.68 | \$468.68 | \$408.43 | \$408.43 | \$414.98 | \$414.98 |
| 39 | \$482.03 | \$482.03 | \$474.69 | \$474.69 | \$413.67 | \$413.67 | \$420.31 | \$420.31 |
| 40 | \$488.14 | \$488.14 | \$480.71 | \$480.71 | \$418.92 | \$418.92 | \$425.63 | \$425.63 |
| 41 | \$497.31 | \$497.31 | \$489.74 | \$489.74 | \$426.79 | \$426.79 | \$433.63 | \$433.63 |
| 42 | \$506.09 | \$506.09 | \$498.39 | \$498.39 | \$434.32 | \$434.32 | \$441.29 | \$441.29 |
| 43 | \$518.31 | \$518.31 | \$510.43 | \$510.43 | \$444.81 | \$444.81 | \$451.94 | \$451.94 |
| 44 | \$533.59 | \$533.59 | \$525.47 | \$525.47 | \$457.93 | \$457.93 | \$465.27 | \$465.27 |
| 45 | \$551.54 | \$551.54 | \$543.15 | \$543.15 | \$473.33 | \$473.33 | \$480.92 | \$480.92 |
| 46 | \$572.93 | \$572.93 | \$564.22 | \$564.22 | \$491.69 | \$491.69 | \$499.57 | \$499.57 |
| 47 | \$597.00 | \$597.00 | \$587.91 | \$587.91 | \$512.34 | \$512.34 | \$520.55 | \$520.55 |
| 48 | \$624.50 | \$624.50 | \$615.00 | \$615.00 | \$535.94 | \$535.94 | \$544.53 | \$544.53 |
| 49 | \$651.61 | \$651.61 | \$641.70 | \$641.70 | \$559.21 | \$559.21 | \$568.18 | \$568.18 |
| 50 | \$682.17 | \$682.17 | \$671.79 | \$671.79 | \$585.43 | \$585.43 | \$594.82 | \$594.82 |
| | · | · | · | · | · | · | | · · · · · · · · · · · · · · · · · · · |
| 51 | \$712.35 | \$712.35 | \$701.51 | \$701.51 | \$611.33 | \$611.33 | \$621.13 | \$621.13 |
| 52 | \$745.57 | \$745.57 | \$734.23 | \$734.23 | \$639.85 | \$639.85 | \$650.11 | \$650.11 |
| 53 | \$779.19 | \$779.19 | \$767.33 | \$767.33 | \$668.69 | \$668.69 | \$679.41 | \$679.41 |
| 54 | \$815.47 | \$815.47 | \$803.07 | \$803.07 | \$699.83 | \$699.83 | \$711.05 | \$711.05 |
| 55 | \$851.76 | \$851.76 | \$838.80 | \$838.80 | \$730.97 | \$730.97 | \$742.69 | \$742.69 |
| 56 | \$891.10 | \$891.10 | \$877.54 | \$877.54 | \$764.74 | \$764.74 | \$776.99 | \$776.99 |
| 57 | \$930.82 | \$930.82 | \$916.66 | \$916.66 | \$798.83 | \$798.83 | \$811.63 | \$811.63 |
| 58 | \$973.22 | \$973.22 | \$958.41 | \$958.41 | \$835.21 | \$835.21 | \$848.60 | \$848.60 |
| 59 | \$994.23 | \$994.23 | \$979.10 | \$979.10 | \$853.24 | \$853.24 | \$866.92 | \$866.92 |
| 60 | \$1,036.62 | \$1,036.62 | \$1,020.85 | \$1,020.85 | \$889.62 | \$889.62 | \$903.88 | \$903.88 |
| 61 | \$1,073.29 | \$1,030.02 | \$1,056.96 | \$1,056.96 | \$921.09 | \$921.09 | \$935.86 | \$935.86 |
| 62 | | | | | | | | - |
| | \$1,097.35 | \$1,097.35 | \$1,080.66 | \$1,080.66 | \$941.74 | \$941.74 | \$956.84 | \$956.84 |
| 63 | \$1,127.53 | \$1,127.53 | \$1,110.37 | \$1,110.37 | \$967.64 | \$967.64 | \$983.15 | \$983.15 |