



Illinois Department of Insurance

JB Pritzker
Governor

Dana Popish Severinghaus
Director

June 22, 2022

Ms. Carol Parrillo, President
Safeway Insurance Company
790 Pasquinelli Drive
Westmont, IL. 60559

Re: Safeway Insurance Company, NAIC 12521
Market Conduct Examination Verified Report

Dear Ms. Parrillo,

A Market Conduct Examination of your company was conducted by an authorized examiner designated by the Director of the Illinois Department of Insurance (“Department”) pursuant to Illinois Insurance Code (“Code”) Sections 132, 132.5(f), 404(1)(a) and 404(1)(c). This examination covered the period of January 1, 2019, through March 31, 2022. Enclosed with this letter is a copy of the verified examination report.

The examination report is a public document under the Freedom of Information Act (“FOIA”) [5 ILCS 140/1 *et seq.*] and will be posted on the Department’s website. To the extent that the examination report contains information that your Company deems private, personal, or trade secret pursuant to Sections 7(1)(b), (c), or (g) of FOIA [5 ILCS 140/7(b), (c), and (g)], your Company may request that the Department redact such information from the report prior to making it public. In making a request for confidentiality, your Company must provide a factual basis for its assertion of confidentiality. The Department will consider the request and determine whether such information is exempt from disclosure under Section 7 of FOIA.

No company, corporation, or individual shall use this report or any statement, excerpt, portion, or section thereof for any advertising, marketing or solicitation purpose. Any company, corporation or individual action contrary to the above shall be deemed a violation of Section 149 of the Illinois Insurance Code (215 ILCS 5/149).

Please contact me if you have any questions.

Sincerely,

Erica Weyhenmeyer
Chief Market Conduct Examiner
Illinois Department of Insurance
320 West Washington St., 5th Floor
Springfield, IL 62767
Phone: 217-782-1790
Erica.Weyhenmeyer@Illinois.gov

Company Name: Safeway Insurance Company	CoCode:	12521	Group Code:	257								
Private Passenger Auto Liability	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	914,793	821,673	785,522	773,586	789,342	699,516	696,052	642,166	767,981	701,790	693,730	681,680
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	3,268,946	3,384,741	3,330,764	3,176,436	3,048,767	2,904,603	2,875,304	2,755,950	2,599,041	2,669,770	2,668,567	2,714,184
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	2,573,900	2,596,017	2,677,755	2,257,955	1,728,272	1,376,793	1,911,440	1,545,207	1,472,708	1,514,968	1,577,252	1,631,689
(7) Net Ultimate Adjusting & Other	739,399	678,866	637,929	491,314	592,054	544,597	666,689	649,621	651,894	653,928	659,761	617,188
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	480	486	483	472	321	267	338	292	302	327	379	393
(9) Open Claim Counts	75	69	91	77	60	78	117	103	90	140	174	232
Post-refund combined ratio (6+7+2+5)/(3-4)	129.3%	121.0%	123.1%	110.9%	102.0%	90.2%	113.9%	102.9%	111.3%	107.5%	109.8%	108.0%
Pre-refund combined ratio (6+7+2)/(3)	129.3%	121.0%	123.1%	110.9%	102.0%	90.2%	113.9%	102.9%	111.3%	107.5%	109.8%	108.0%
Claims severity (6)/(8)	5,362	5,342	5,544	4,784	5,384	5,157	5,655	5,292	4,877	4,633	4,162	4,152

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

"Net" refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.

Company Name: Safeway Insurance Company	CoCode:	12521	Group Code:	257								
Private Passenger Auto Physical Damage	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	718,892	624,213	611,615	592,968	583,108	535,050	501,870	471,146	547,868	524,689	469,022	496,927
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	2,617,800	2,667,388	2,586,961	2,449,737	2,309,230	2,187,393	2,153,662	2,019,818	1,869,068	1,929,512	1,900,670	1,901,714
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	1,756,864	1,536,741	1,688,005	1,556,779	1,244,132	1,143,665	1,326,401	1,244,483	1,204,902	1,268,371	1,287,845	1,592,886
(7) Net Ultimate Adjusting & Other	581,058	515,724	496,697	376,601	437,366	416,555	480,699	476,615	465,052	488,905	446,056	449,914
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	443	441	427	403	310	320	341	309	335	289	307	366
(9) Open Claim Counts	0	1	0	0	0	2	2	3	5	9	10	46
Post-refund combined ratio (6+7+2+5)/(3-4)	116.8%	100.3%	108.1%	103.1%	98.1%	95.8%	107.2%	108.5%	118.7%	118.3%	115.9%	133.5%
Pre-refund combined ratio (6+7+2)/(3)	116.8%	100.3%	108.1%	103.1%	98.1%	95.8%	107.2%	108.5%	118.7%	118.3%	115.9%	133.5%
Claims severity (6)/(8)	3,966	3,485	3,953	3,863	4,013	3,574	3,890	4,027	3,597	4,389	4,195	4,352

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

"Net" refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.