

## Illinois Department of Insurance

JB Pritzker Governor Dana Popish Severinghaus Director

June 22, 2022

Ms. Kimberly J. Smith, President Indiana Farmers Mutual Insurance Company 10 West 106th Street Indianapolis, IN. 48290

Re: Indiana Farmers Mutual Insurance Company, NAIC 22624

Market Conduct Examination Verified Report

Dear Ms. Smith,

A Market Conduct Examination of your company was conducted by an authorized examiner designated by the Director of the Illinois Department of Insurance ("Department") pursuant to Illinois Insurance Code ("Code") Sections 132, 132.5(f), 404(1)(a) and 404(1)(c). This examination covered the period of January 1, 2019, through March 31, 2022. Enclosed with this letter is a copy of the verified examination report.

The examination report is a public document under the Freedom of Information Act ("FOIA") [5 ILCS 140/1 et seq.] and will be posted on the Department's website. To the extent that the examination report contains information that your Company deems private, personal, or trade secret pursuant to Sections 7(1)(b), (c), or (g) of FOIA [5 ILCS 140/7(b), (c), and (g)], your Company may request that the Department redact such information from the report prior to making it public. In making a request for confidentiality, your Company must provide a factual basis for its assertion of confidentiality. The Department will consider the request and determine whether such information is exempt from disclosure under Section 7 of FOIA.

No company, corporation, or individual shall use this report or any statement, excerpt, portion, or section thereof for any advertising, marketing or solicitation purpose. Any company, corporation or individual action contrary to the above shall be deemed a violation of Section 149 of the Illinois Insurance Code (215 ILCS 5/149).

Please contact me if you have any questions.

Sincerely,

Erica Weyhenmeyer

Chief Market Conduct Examiner Illinois Department of Insurance 320 West Washington St., 5th Floor

Euca Weyhenneyer

Springfield, IL 62767 Phone: 217-782-1790

Erica.Weyhenmeyer@Illinois.gov

Company Name: Indiana Farmers Mutual Insurance Company	CoCode:	22624	Group Code:	n/a								
Private Passenger Auto Liability	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020 (	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	277	277	277	277	1,901	1,901	1,901	1,901	5,482	5,482	5,482	5,482
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	(	515	845	1,227	3,395	4,792	6,926	9,926	12,802	19,521	26,198	32,018
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	(	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	(	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	C	0	0	0	0	0	0	155,000	1,161	0	0	0
(7) Net Ultimate Adjusting & Other	C	0	0	0	0	0	0	0	0	0	0	55
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	C	0	0	0	0	0	0	2	1	0	0	0
(9) Open Claim Counts	C	0	0	0	0	0	0	1	0	0	0	0
Post-refund combined ratio (6+7+2+5)/(3-4)	#DIV/0!	53.8%	32.8%	22.6%	56.0%	39.7%	27.4%	1580.7%	51.9%	28.1%	20.9%	17.3%
Pre-refund combined ratio (6+7+2)/(3)	#DIV/0!	53.8%	32.8%	22.6%	56.0%	39.7%	27.4%	1580.7%	51.9%	28.1%	20.9%	17.3%
Claims severity (6)/(8)	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	77,500	1,161	#DIV/0!	#DIV/0!	#DIV/0!

## Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis. All data provided in rows (2)-(9) will be considered public.

Claim counts should be reported net of quota share reinsurance.

<sup>&</sup>quot;Net" refers to net of reinsurance and salvage & subrogation.

Company Name: Indiana Farmers Mutual Insurance Company	CoCode:	22624	Group Code:	n/a								
Private Passenger Auto Physical Damage	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020 (	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	290	290	290	290	1,881	1,881	1,881	1,881	5,408	5,408	5,408	5,408
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	(	603	590	1,217	2,525	3,892	6,347	9,517	12,175	18,710	25,471	30,388
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	(	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	(	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	C	0	0	0	0	1,354	0	0	11,461	6,320	13,635	9,352
(7) Net Ultimate Adjusting & Other	C	0	0	0	0	0	0	0	0	0	0	0
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	C	0	0	0	0	1	0	0	2	. 5	4	4
(9) Open Claim Counts	(	0	0	0	0	0	0	0	0	0	0	0
Post-refund combined ratio (6+7+2+5)/(3-4)	#DIV/0!	48.0%	49.2%	23.8%	74.5%	83.1%	29.6%	19.8%	138.6%	62.7%	74.8%	48.6%
Pre-refund combined ratio (6+7+2)/(3)	#DIV/0!	48.0%	49.2%	23.8%	74.5%	83.1%	29.6%	19.8%	138.6%	62.7%	74.8%	48.6%
Claims severity (6)/(8)	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1,354	#DIV/0!	#DIV/0!	5,730	1,264	3,409	2,338

## Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis. All data provided in rows (2)-(9) will be considered public.

Claim counts should be reported net of quota share reinsurance.

<sup>&</sup>quot;Net" refers to net of reinsurance and salvage & subrogation.