



# Illinois Department of Insurance

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JB Pritzker  
Governor

Dana Popish Severinghaus  
Director

June 23, 2022

Mr. Sean M. Kennedy, President  
IMT Mutual Holding Group  
7825 Mills Civic Parkway  
West Des Moines, IA. 50266

**Re: IMT Insurance Company, NAIC 14257  
Wadena Insurance Company, NAIC 12528  
Market Conduct Examination Verified Report**

Dear Mr. Kennedy,

A Market Conduct Examination of your companies was conducted by an authorized examiner designated by the Director of the Illinois Department of Insurance (“Department”) pursuant to Illinois Insurance Code (“Code”) Sections 132, 132.5(f), 404(1)(a) and 404(1)(c). This examination covered the period of January 1, 2019, through March 31, 2022. Enclosed with this letter is a copy of the verified examination report.

The examination report is a public document under the Freedom of Information Act (“FOIA”) [5 ILCS 140/1 *et seq.*] and will be posted on the Department’s website. To the extent that the examination report contains information that your Company deems private, personal, or trade secret pursuant to Sections 7(1)(b), (c), or (g) of FOIA [5 ILCS 140/7(b), (c), and (g)], your Company may request that the Department redact such information from the report prior to making it public. In making a request for confidentiality, your Company must provide a factual basis for its assertion of confidentiality. The Department will consider the request and determine whether such information is exempt from disclosure under Section 7 of FOIA.

No company, corporation, or individual shall use this report or any statement, excerpt, portion, or section thereof for any advertising, marketing or solicitation purpose. Any company, corporation or individual action contrary to the above shall be deemed a violation of Section 149 of the Illinois Insurance Code (215 ILCS 5/149).

Please contact me if you have any questions.

Sincerely,

Erica Weyhenmeyer  
Chief Market Conduct Examiner  
Illinois Department of Insurance  
320 West Washington St., 5th Floor  
Springfield, IL 62767  
Phone: 217-782-1790  
Erica.Weyhenmeyer@Illinois.gov

Company Name: IMT Insurance Company	CoCode:	14257	Group Code:	3991								
<b>Private Passenger Auto Liability</b>	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 - 2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	39,767	27,022	21,942	17,124	6,385	2,819	244	0	0	0	0	0
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	135,443	92,036	74,732	58,324	22,203	9,803	848	0	0	0	0	0
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	20,159	315,185	97,871	118,939	950	0	0	0	0	0	0	0
(7) Net Ultimate Adjusting & Other	9,896	6,724	5,460	4,261	1,425	629	54	0	0	0	0	0
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	4	12	5	4	1	0	0	0	0	0	0	0
(9) Open Claim Counts	0	1	0	0	0	0	0	0	0	0	0	0
Post-refund combined ratio (6+7+2+5)/(3-4)	51.6%	379.1%	167.6%	240.6%	39.5%	35.2%	35.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-refund combined ratio (6+7+2)/(3)	51.6%	379.1%	167.6%	240.6%	39.5%	35.2%	35.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Claims severity (6)/(8)	5,040	26,265	19,574	29,735	950	0	0	0	0	0	0	0

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

"Net" refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.

Company Name: IMT Insurance Company	CoCode:	14257	Group Code:	3991								
<b>Private Passenger Auto Physical Damage</b>	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 - 2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	51,891	35,261	28,632	22,345	8,354	3,688	319	0	0	0	0	0
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	170,891	116,123	94,291	73,589	28,401	12,540	1,085	0	0	0	0	0
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	48,864	86,943	71,333	35,059	9,725	0	2,737	0	0	0	0	0
(7) Net Ultimate Adjusting & Other	12,439	8,452	6,863	5,356	1,725	761	66	0	0	0	0	0
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	20	42	23	11	5	0	1	0	0	0	0	0
(9) Open Claim Counts	0	0	0	0	0	0	0	0	0	0	0	0
Post-refund combined ratio (6+7+2+5)/(3-4)	66.2%	112.5%	113.3%	85.3%	69.7%	35.5%	287.9%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-refund combined ratio (6+7+2)/(3)	66.2%	112.5%	113.3%	85.3%	69.7%	35.5%	287.9%	0.0%	0.0%	0.0%	0.0%	0.0%
Claims severity (6)/(8)	2,443	2,070	3,101	3,187	1,945	0	2,737	0	0	0	0	0

Notes:

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All data provided in rows (2)-(9) will be considered public.

"Net" refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.

Company Name: Wadena Insurance Company	CoCode:	12528	Group Code:	3991								
<b>Private Passenger Auto Liability</b>	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	386,581	486,172	421,828	382,338	443,775	410,934	438,014	339,974	347,150	342,858	365,099	410,305
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	1,238,647	1,266,258	1,287,197	1,299,138	1,282,417	1,255,458	1,235,341	1,182,100	1,121,429	1,107,565	1,102,854	1,099,398
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	796,985	848,339	845,678	788,874	717,440	759,478	621,618	1,065,833	427,474	370,824	1,403,365	1,261,343
(7) Net Ultimate Adjusting & Other	90,497	92,514	94,044	94,916	82,285	80,555	79,264	75,848	83,458	82,426	82,075	81,818
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	99	96	91	97	76	34	55	60	54	60	59	68
(9) Open Claim Counts	3	3	1	0	3	3	5	1	4	3	13	22
Post-refund combined ratio (6+7+2+5)/(3-4)	102.9%	112.7%	105.8%	97.5%	97.0%	99.6%	92.2%	125.3%	76.5%	71.9%	167.8%	159.5%
Pre-refund combined ratio (6+7+2)/(3)	102.9%	112.7%	105.8%	97.5%	97.0%	99.6%	92.2%	125.3%	76.5%	71.9%	167.8%	159.5%
Claims severity (6)/(8)	8,050	8,837	9,293	8,133	9,440	22,338	11,302	17,764	7,916	6,180	23,786	18,549

Notes:

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Claim counts should be reported net of quota share reinsurance.

Company Name: Wadena Insurance Company	CoCode:	12528	Group Code:	3991								
<b>Private Passenger Auto Physical Damage</b>	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	431,183	442,926	453,744	462,775	448,389	445,219	440,077	419,931	430,861	426,704	427,137	429,874
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	1,420,001	1,458,675	1,494,301	1,524,044	1,524,466	1,513,687	1,496,205	1,427,712	1,338,517	1,325,601	1,326,947	1,335,450
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	0	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	976,540	953,707	928,691	1,173,810	691,056	599,263	707,779	775,560	654,177	717,672	726,543	1,035,050
(7) Net Ultimate Adjusting & Other	103,356	106,171	108,764	110,929	92,573	91,918	90,857	86,698	99,174	98,217	98,317	98,947
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	377	394	352	388	297	246	292	258	281	257	299	280
(9) Open Claim Counts	0	0	0	0	0	0	0	0	0	0	1	5
Post-refund combined ratio (6+7+2+5)/(3-4)	106.4%	103.0%	99.8%	114.7%	80.8%	75.1%	82.8%	89.8%	88.5%	93.7%	94.4%	117.1%
Pre-refund combined ratio (6+7+2)/(3)	106.4%	103.0%	99.8%	114.7%	80.8%	75.1%	82.8%	89.8%	88.5%	93.7%	94.4%	117.1%
Claims severity (6)/(8)	2,590	2,421	2,638	3,025	2,327	2,436	2,424	3,006	2,328	2,792	2,430	3,697

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Claim counts should be reported net of quota share reinsurance.