



Illinois Department of Insurance

JB Pritzker
Governor

Dana Popish Severinghaus
Director

June 22, 2022

Mr. Thomas A. Bottichio, President
Electric Insurance Company
75 Sam Fonzo Drive
Beverly, MA. 01915

Re: Electric Insurance Company, NAIC 21261
Market Conduct Examination Verified Report

Dear Mr. Bottichio,

A Market Conduct Examination of your company was conducted by an authorized examiner designated by the Director of the Illinois Department of Insurance (“Department”) pursuant to Illinois Insurance Code (“Code”) Sections 132, 132.5(f), 404(1)(a) and 404(1)(c). This examination covered the period of January 1, 2019, through March 31, 2022. Enclosed with this letter is a copy of the verified examination report.

The examination report is a public document under the Freedom of Information Act (“FOIA”) [5 ILCS 140/1 *et seq.*] and will be posted on the Department’s website. To the extent that the examination report contains information that your Company deems private, personal, or trade secret pursuant to Sections 7(1)(b), (c), or (g) of FOIA [5 ILCS 140/7(b), (c), and (g)], your Company may request that the Department redact such information from the report prior to making it public. In making a request for confidentiality, your Company must provide a factual basis for its assertion of confidentiality. The Department will consider the request and determine whether such information is exempt from disclosure under Section 7 of FOIA.

No company, corporation, or individual shall use this report or any statement, excerpt, portion, or section thereof for any advertising, marketing or solicitation purpose. Any company, corporation or individual action contrary to the above shall be deemed a violation of Section 149 of the Illinois Insurance Code (215 ILCS 5/149).

Please contact me if you have any questions.

Sincerely,

Erica Weyhenmeyer
Chief Market Conduct Examiner
Illinois Department of Insurance
320 West Washington St., 5th Floor
Springfield, IL 62767
Phone: 217-782-1790
Erica.Weyhenmeyer@Illinois.gov

Company Name: Electric Insurance Company	CoCode: 21261	Group Code: 350										
Private Passenger Auto Liability	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 - 2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	47,146	51,793	53,876	44,814	47,370	46,598	49,284	40,504	38,909	39,963	41,388	36,697
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	200,362	199,570	199,117	190,036	185,214	181,002	177,241	170,111	157,270	151,204	148,901	143,376
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	27,909	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	75,187	57,399	96,158	122,022	100,295	43,904	61,757	125,320	8,480	70,562	95,539	114,081
(7) Net Ultimate Adjusting & Other	10,415	7,951	13,319	16,902	14,399	6,303	8,866	17,992	1,302	10,831	14,665	17,512
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	16	16	22	12	23	6	8	7	4	6	18	18
(9) Open Claim Counts	0	0	0	0	0	0	0	0	0	1	12	5
Post-refund combined ratio (6+7+2+5)/(3-4)	66.3%	58.7%	82.0%	96.7%	103.0%	53.5%	67.7%	108.1%	31.0%	80.3%	101.8%	117.4%
Pre-refund combined ratio (6+7+2)/(3)	66.3%	58.7%	82.0%	96.7%	87.5%	53.5%	67.7%	108.1%	31.0%	80.3%	101.8%	117.4%
Claims severity (6)/(8)	4,699	3,587	4,371	10,168	4,361	7,317	7,715	17,890	2,120	11,712	5,239	6,188

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

Net refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.

Company Name: Electric Insurance Company	CoCode: 21261	Group Code: 350										
Private Passenger Auto Physical Damage	Accident Quarter											
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	42,011	46,756	50,579	40,557	42,255	42,366	46,397	39,578	38,380	40,120	45,327	39,877
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	177,992	179,260	181,182	175,396	169,335	164,848	161,384	157,070	150,029	149,983	153,120	150,382
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	0	0	0	0	25,447	0	0	0	0	0	0	0
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	0	0	0	0	0	0	0
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	92,129	93,277	60,671	47,349	71,539	54,762	41,428	22,642	42,318	47,779	97,586	139,382
(7) Net Ultimate Adjusting & Other	23,360	23,652	15,384	12,006	25,080	19,198	14,523	7,938	9,015	10,178	20,789	29,692
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	79	60	58	50	57	52	51	37	59	53	52	64
(9) Open Claim Counts	0	0	0	0	0	0	0	1	0	2	7	7
Post-refund combined ratio (6+7+2+5)/(3-4)	88.5%	91.3%	69.9%	57.0%	96.5%	70.6%	63.4%	44.7%	59.8%	65.4%	106.9%	138.9%
Pre-refund combined ratio (6+7+2)/(3)	88.5%	91.3%	69.9%	57.0%	82.0%	70.6%	63.4%	44.7%	59.8%	65.4%	106.9%	138.9%
Claims severity (6)/(8)	1,166	1,555	1,046	947	1,255	1,053	812	611	714	897	1,887	2,172

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

Net refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.