

## **Illinois Department of Insurance**

JB Pritzker Governor Dana Popish Severinghaus Director

June 22, 2022

Ms. Vandana Venkat, President Clearcover Insurance Company 33 West Monroe Street, Suite 500 Chicago, IL. 60603

## Re: Clearcover Insurance Company, NAIC 16524 Market Conduct Examination Verified Report

Dear Ms. Venkat,

A Market Conduct Examination of your company was conducted by an authorized examiner designated by the Director of the Illinois Department of Insurance ("Department") pursuant to Illinois Insurance Code ("Code") Sections 132, 132.5(f), 404(1)(a) and 404(1)(c). This examination covered the period of January 1, 2019, through March 31, 2022. Enclosed with this letter is a copy of the verified examination report.

The examination report is a public document under the Freedom of Information Act ("FOIA") [5 ILCS 140/1 *et seq.*] and will be posted on the Department's website. To the extent that the examination report contains information that your Company deems private, personal, or trade secret pursuant to Sections 7(1)(b), (c), or (g) of FOIA [5 ILCS 140/7(b), (c), and (g)], your Company may request that the Department redact such information from the report prior to making it public. In making a request for confidentiality, your Company must provide a factual basis for its assertion of confidentiality. The Department will consider the request and determine whether such information is exempt from disclosure under Section 7 of FOIA.

No company, corporation, or individual shall use this report or any statement, excerpt, portion, or section thereof for any advertising, marketing or solicitation purpose. Any company, corporation or individual action contrary to the above shall be deemed a violation of Section 149 of the Illinois Insurance Code (215 ILCS 5/149).

Please contact me if you have any questions.

Sincerely,

Euca Weyhenmeyer

Erica Weyhenmeyer Chief Market Conduct Examiner Illinois Department of Insurance 320 West Washington St., 5th Floor Springfield, IL 62767 Phone: 217-782-1790 Erica.Weyhenmeyer@Illinois.gov

320 W. Washington Street Springfield, Illinois 62767 (217) 782-4515 http://insurance.illinois.gov

Company Name: Clearcover Insurance Company	CoCode: 16524		Group Code: n/a										
Private Passenger Auto Liability	Accident Quarter												
Statewide data (Illinois only) as of 3/31/2022 Q		Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021	
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below		0	0	67793	0	0	0	122293	0	0	0	220152	only yearly data available
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend		14766.73	133908.8188	231355.3	293219.6	300232.9	368171.1	401076	458406.3	545318.3	602277.4	705673.5	
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium		0	0	0	0	30122.81	0	0	0	0	0	0	
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	0	0	0	0	0	2575.726	0	0	0	0	0	0	
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses		576	26,046	17,091	9,300	8,762	80,755	91,906	85,780	92,473	204,008	257,368	
(7) Net Ultimate Adjusting & Other		151	6,737	24,587	8,153	3,727	15,555	30,515	34,930	48,801	65,070	319,874	
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)		4	28	49	38	23	75	58	41	67	94	128	
(9) Open Claim Counts	0	0	0	0	2	0	8	10	7	13	32	64	
Post-refund combined ratio (6+7+2+5)/(3-4)		4.9%	24.5%	47.3%	6.0%	5.6%	26.2%	61.0%	26.3%	25.9%	44.7%	113.0%	
Pre-refund combined ratio (6+7+2)/(3)	#DIV/0!	4.9%	24.5%	47.3%	6.0%	4.2%	26.2%	61.0%	26.3%	25.9%	44.7%	113.0%	
Claims severity (6)/(8)	#DIV/0!	144	930	349	245	381	1,077	1,585	2,092	1,380	2,170	2,011	]

Notes:

Data from row (1) will be made available on an all company weighted average frequency basis. Data will not be publicly released on an individual company basis.

All data provided in rows (2)-(9) will be considered public.

"Net" refers to net of reinsurance and salvage & subrogation.

Claim counts should be reported net of quota share reinsurance.

Company Name: Clearcover Insurance Company	CoCode: 1	16524	Group Coo	le: n/a			T
Private Passenger Auto Physical Damage						Acciden	t Qı
Statewide data (Illinois only) as of 3/31/2022	Q1 - 2019	Q2 -2019	Q3 - 2019	Q4 - 2019	Q1 - 2020	Q2 - 2020	Q3
(2) All expenses other than loss adjustment expenses, excluding amounts from item 5 below	C	0	0	31725	0	0	J
(3) Net Earned Premium Before Application of any COVID-19 Related Premium Credit/Refund/Dividend	C	5687.222	59601.23	108431.3	146197.4	152487.7	19
(4) The Amount of any COVID-19 Related Premium Credit/Refund/Dividend accounted for as premium	C	0	0	0	0	15657.21	
(5) The Amount of any COVID-19 Related Credit/Refund/Dividend accounted for as expense	C	0	0	0	0	1337.694	
(6) Net Ultimate Incurred Losses and Defense and Cost Containment Expenses	C	34	4,457	8,747	12,464	20,978	;
(7) Net Ultimate Adjusting & Other	C	43	6,898	14,756	17,561	12,334	
(8) Ultimate Reported Claim Counts (excluding Claims Closed without Payment)	C	8	119	157	238	165	,
(9) Open Claim Counts	C	0	0	0	1	0	Ì
Post-refund combined ratio (6+7+2+5)/(3-4)	#DIV/0!	1.4%	19.1%	50.9%	20.5%	25.3%	,
Pre-refund combined ratio (6+7+2)/(3)	#DIV/0!	1.4%	19.1%	50.9%	20.5%	21.8%	,
Claims severity (6)/(8)	#DIV/0!	4	37	56	52	127	1

Notes:

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All data provided in rows (2)-(9) will be considered public.

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3 - 2020	Q4 - 2020	Q1 - 2021	Q2 - 2021	Q3 - 2021	Q4 - 2021	
0	66799	0	0	0	131775	only yearly data available
93091.4	215914.3	252297.1	308767.8	359185.4	429362.9	
0	0	0	0	0	0	
0	0	0	0	0	0	
37,810	64,054	48,547	156,447	176,891	249,503	
3 <i>,</i> 928	25,096	32,331	45,190	41,848	61,375	
194	247	343	365	470	639	
1	0	5	8	5	37	
21.6%	72.2%	32.1%	65.3%	60.9%	103.1%	
21.6%	72.2%	32.1%	65.3%	60.9%	103.1%	
195	259	142	429	376	390	