Review Requirements Checklist

Home Owners

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Line(s) of Insurance/Business:

- Home Owners; filing code(s) 4.0000
- Earthquake; filing code 12.0000*
- Earthquake Personal; filing code 12.0002*
- Flood; filing code 2.3000*
- Flood Personal; filing code 2.3000*
- Condos; filing code 4.0001
- Mobile Home; filing code 4.0002
- Owner Occupied; filing code 4.0003
- Tenants; filing code 4.0004
- Other; filing code 4.0005

Links:

- Illinois Compiled Statutes Online
- Administrative Regulations Online
- Product Coding Matrix

All filings are public record in accordance with 215 ILCS 5/404 except where another provision of the Insurance Code says otherwise. The only code section that allows for a filing to be a trade secret or confidential is 215 ILCS 157/40 Use of Credit Information in Personal Insurance Act.

The Department's checklists include summaries that do not provide detailed information about all laws, regulations, and bulletins. Therefore, the insurers should review the actual laws, regulations, and bulletins to ensure the forms are fully compliant before filing with the Department.

A Form Filing Fee is required pursuant to 215 ILCS 5/408 (1)(jj).

^{*}This checklist applies to earthquake and flood when written as endorsements to a homeowners policy.

LINE OF AUTHORITY	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Must have proper Class and	215 ILCS 5/4	To write homeowners insurance in Illinois,
Clause authority to conduct this		companies must be licensed to write:
line of business in Illinois.	<u>List of</u>	
	Classes/Clauses	1. Class 2, Clauses (c), (e), (f), (h), (i), (j), and
		2. Class 3, Clauses (a), (b), (c), (d), (e), (f),
		(g), (h)
SERFF FILING	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
The SERFF filing must contain	50 IL Adm. Code	All companies must file using the System for
specified information.	<u>753</u>	Electronic Rate and Form Filing (SERFF):
"Me too" filings are not allowed.		 Copies of all policy forms for mutual companies, a separate proxy signature line for the insured to sign, if applicable; Copies of generally used endorsement forms on these kinds of business; Copies of all application forms used on these kinds of business, including a separate proxy signature line for the insured to sign if applicable; A copy of the declaration page, in non-individualized, template form, absent personal policyholder information; and A copy of the policy jacket, if used by the company. All filings must be accompanied by a forms submission letter that includes: The name of the advisory organization or company making the filing; Title, form number, and edition identification of the forms; Information as to what Class and Clause coverage is written under: Identification of all applicable endorsements and applications as to the

		maliary formers for visited the and amount of
		policy forms for which the endorsements
		and applications are used;
		5. Notification as to whether the filing is new
		or supersedes a present filing. Identification
		of all changes in all superseding filings, as
		well as identification of all superseded
		forms, is required; and
		6. Effective date of use.
		Companies under the same ownership or general
		management are required to make separate
		individual company filings.
		Company Group ("Me too") filings are
		unacceptable.
FILING SUBMISSION	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
When forms must be filed.	50 IL Adm. Code	The Department must receive forms no later than
	<u>753</u>	their effective date of use.
Final forms must be filed.	50 IL Adm. Code	Typed or printer's proof copies may be submitted
	<u>753</u>	for review, but must be re-filed in printed form.
		Statements, provisions, or endorsements may not
		be typed or superimposed on a policy or
		endorsement.
Requirements for company FEIN	50 IL Adm. Code	Company must include all Federal Employer
numbers.	<u>753</u>	Identification Numbers (FEINs) for companies
		making the filing.
All forms submitted under the	50 IL. Adm. Code	All forms under an assigned SERFF tracking
same SERFF tracking_number		number must have a common coverage
must have common coverage	1755	relationship. (e.g., all forms in an auto filing must
relationship.		pertain only to auto, etc.)
NO FILE OR FILING	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
EXEMPTIONS		REQUIREMENTS
Manuscript endorsements are not	215 ILCS	Insurers are not required to file riders or
required to be filed.	5/143(3)	endorsements prepared to meet special, unusual,
		peculiar, or extraordinary conditions applying to an individual risk.

		Because Section 143(3) exempts only riders or
		endorsements, policy forms applying to an
		individual risk must still be filed. In addition,
		because Section 143(3) exempts only endorsements
		applying to an individual risk, if a company uses
		the same endorsement on more than one risk, such
		form no longer qualifies for the filing exemption
		and must be filed.
SIDE BY SIDE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
COMPARISON		REQUIREMENTS
Form changes must be	50 IL Adm. Code	Changes from currently filed forms must be
highlighted.		highlighted.
THIRD PARTY FILERS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
AUTHORITY		REQUIREMENTS
Insurer may authorize an	50 IL Adm. Code	Insurer may authorize an advisory organization, of
advisory organization to make a	<u>753</u>	which it is a member or subscriber, to file forms on
form filing on its behalf.		its behalf, as long as the insurer has on file with the
		Department a forms authorization letter, in
Insurer may change or delay the		duplicate, which includes:
effective date of an advisory		1) the name of the authorized advisory
organization form filing by		organization.
properly notifying the		2) the kinds of business for which filings will be
Department.		made.
		3) authorization clause or language.
Insurer may authorize attorneys,		4) effective date of authorization.
consulting firms, etc. to submit		
form filings to the Department,		Insurer may change or delay the effective date of
as long as the filing includes		an advisory organization form filing by notifying
proper authorization.		the Department. The notice shall include the insurer
		name, FEIN number, line of insurance, advisory
		organization name and filing number, and effective
		date desired.
		Insurer may authorize attorneys, consulting firms,
		etc. to submit form filings to the Department, as
		long as the filing includes a notice, signed by an
		authorized company officer, giving authority for
		the entity to act on the insurer's behalf on any
		issues related to the filing.

AMBIGUOUS &	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
MISLEADING		REQUIREMENTS
The Director may disapprove a	215 ILCS	Director may disapprove any form that contains
form filing if it contains	<u>5/143(2)</u>	inconsistent, ambiguous, or misleading clauses.
inconsistent, ambiguous, or		
misleading clauses.		
APPLICATIONS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Applications must be filed.		Applications must be filed including online
	<u>753</u>	electronic applications.
	215 ILCS	
1000 1101 1	5/143(2)	
APPRAISALS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
D :	015 H GG 5/207	REQUIREMENTS
Requirements for appraisal		Policy must contain an appraisal provision that
provisions.		conforms to the Standard Fire Policy. Any forms
		that contain provisions to the contrary conflict with
	2301	the Standard Fire Policy minimum language, and are deemed to contain exceptions and conditions
	215 ILCS	that unreasonably or deceptively affect the risks
	5/207.05	that are purported to be assumed by the policy, in
		violation of Section 143(2) and will be disapproved
	215 ILCS	accordingly.
	5/143.13(b)	accordingly.
		When an insured requests an appraisal under a
	215 ILCS	policy of fire and extended coverage insurance as
	<u>5/143(2)</u>	defined in Section 143.13(b), and the insured's full
		amount of appraised loss is upheld by agreement of
		the appraisers or the umpire, then the insured's
		appraisal fee and umpire's appraisal fee must be
		paid by the insurer.
ARBITRATION	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Requirements for arbitration		Any controversy or claim arising out of or relating
provisions.		to the contract, or the breach thereof, may be
		settled within a reasonable time limit by arbitration
	<u>2301</u>	administered by the American Arbitration

	710 ILCS 5/1	Association in accordance with the Uniform
		Arbitration Act 710 ILCS 5/1.
	215 ILCS	
	5/143(2)	The arbitration may be binding on both parties, or
		non-binding upon the insured, but in all instances
		must be entered into on a voluntary basis, as the
		insured must have the option of filing a lawsuit per
		Lines 157-161 of the Standard Fire Policy. Any
		forms that contain provisions to the contrary
		conflict with the Standard Fire Policy minimum
		language, and are deemed to contain exceptions
		and conditions that unreasonably or deceptively
		affect the risks that are purported to be assumed by
		the policy, in violation of Section 143(2) and will
		be disapproved accordingly.
BANKRUPTCY	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
PROVISIONS		REQUIREMENTS
Policies that contain liability	215 ILCS 5/388	All policies containing liability coverage must
coverage must include a		include a provision stating that insolvency or
bankruptcy provision.		bankruptcy of the insured shall not release the
		company from its duties to pay under the policy.
BLANK ENDORSEMENTS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Blank endorsements are	215 ILCS	REQUIREMENTS Blank endorsements may be filed, but may not be
Blank endorsements are acceptable for filing, with	215 ILCS 5/143(2)	
		Blank endorsements may be filed, but may not be
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be
acceptable for filing, with		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section
acceptable for filing, with exceptions.	5/143(2)	Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
acceptable for filing, with exceptions. CANCELLATION & NON-		Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly. DESCRIPTION OF REVIEW STANDARDS
acceptable for filing, with exceptions. CANCELLATION & NON-RENEWAL	5/143(2)	Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly. DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
CANCELLATION & NON-RENEWAL May not refuse to issue a policy	REFERENCE 215 ILCS	Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly. DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS No company shall refuse to issue a policy on the
CANCELLATION & NON-RENEWAL May not refuse to issue a policy on sole basis of previous refusal,	REFERENCE 215 ILCS	Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly. DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS No company shall refuse to issue a policy on the sole basis that the insured or applicant for such
CANCELLATION & NON-RENEWAL May not refuse to issue a policy	REFERENCE 215 ILCS	Blank endorsements may be filed, but may not be used to decrease coverage, increase rates or deductibles, or negatively alter any terms or conditions of coverage, unless such change is at the sole request of the insured. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly. DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS No company shall refuse to issue a policy on the

	<u> </u>	of a policy by an insurer, or such insured's policy
		was cancelled on a prior date by any insurer.
May not refuse to issue a policy	215 ILCS	Insurers may not refuse to issue a policy solely
because of space heaters.	5/143.10c	because a space heater is being used inside the
because of space fleaters.	<u>3/143.100</u>	_
D 1:	21 % H. CC	dwelling.
Policy must contain cancellation		Policy must include a cancellation provision setting
provision.	<u>5/143.11</u>	out the manner in which the policy may be
		cancelled.
May not refuse to issue certain	215 ILCS	Insurers may not refuse to issue a policy solely on
policies solely due to hate	<u>5/143.24c</u>	the basis that one or more claims have been made
crimes.		against any policy during the preceding 60 months,
	Title 26 U.S.C.	for a loss that is the result of a hate crime, if the
	<u>Sections</u>	insured provides evidence to the insurer that the act
	170(b)(1)(A)(i),	causing the loss is identified as a hate crime on a
	<u>(ii), and (vi).</u>	police report.
Rating or underwriting decisions	215 ILCS	Applies to policies issued to an individual, a religious organization described in Section 170(b)(1)(A)(i) of Title 26 of the United States Code, or an educational organization described in Section 170(b)(1)(A)(ii) of Title 26 of the United States Code, or any other nonprofit organization described in Section 170(b)(1)(A)(vi) of Title 26 of the United States Code that is organized and operated for religious, charitable, or educational purposes. No insurer that issues a property and casualty
based solely on domestic	5/155.22b	policy may use the fact that an applicant or insured
violence.	<u>5/155.220</u>	incurred bodily injury as a result of a battery
violence.		committed against him/her by a spouse or person in
		the same household as a sole reason for a rating or
		underwriting decision.
CDEDIT	DEFEDENCE	
CREDIT	REFERENCE	DESCRIPTION OF REVIEW STANDARDS DECLUDEMENTS
Paguiromants for use of aredit	215 ILCS 157/	REQUIREMENTS Public Act 02 0114 regarding use of gradit
Requirements for use of credit information in connection with	<u> </u>	Public Act 93-0114 regarding use of credit
	Company	information for personal lines insurance became
personal lines policieseffective	Bulletin 2003-03	effective October 1, 2003.
October 1, 2003	<u>Dunciii 2003-03</u>	Please see the specific Public Act for details. In

		addition, please refer to Company Bulletin 2003-03
		for specific information and guidance.
Initial notification	215 ILCS 157/30	215 ILCS 157/30
		If credit information is used to underwrite or rate a
		risk, the insurer or the agent must disclose on the
		application or at the time the application is taken,
		that credit information may be used in connection
		with the application. The disclosure may be
		written or provided in the same medium as the
		application for insurance.
Reunderwrite/Rerate based on	215 ILCS 157/20	215 ILCS /157/20
credit		An insurer shall at annual renewal, upon the
		request of an insured or the insured's agent, re-
		underwrite and rerate the insured's policy based
		upon an updated credit report.
Extraordinary life events	215 ILCS 157/30	215 ILCS 157/22 requires insurers to
		review/consider an exception to the risk score
		based upon extraordinary life events after receiving
		a written and signed notification from the applicant
		or insured explaining how the applicant or insured
		believes the extraordinary life event adversely
		impacts the applicant's or insured's insurance risk
		score. (Effective July 1, 2006)
CONDITIONAL RENEWAL	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Assignment or transfer of	215 ILCS	Assignment or transfer of policies among or
policies among or between	<u>5/143.11b</u>	between insurers within an insurance holding
insurers within an insurance		company system or insurers under common
holding company system or		management or control, or as a result of a merger,
insurers under common		acquisition, or restructuring of an insurance
management or control, or as a		company, is not a nonrenewal for purposes of the
result of a merger, acquisition, or		notification requirements.
restructuring of an insurance		
company, is not a nonrenewal for		A company making an assignment or transfer of a
purposes of the notification		policy among or between insurers as stated above,
requirements.		must deliver to the named insured notice of such
		assignment or transfer at least 60 days prior to the
		renewal date. An exact and unaltered copy of the

		notice shall also be sent to the insured's producer, if
		known, and agent of record
60 days advance notice of	215 ILCS	If, at renewal, the insurer is imposing changes in
renewal with changes in	<u>5/143.17</u>	deductibles or coverage for any policy forms
deductibles or coverages		applicable to an entire line of business, then written
applicable to an entire line of		notice of the changes must be mailed 60 days prior
business.		to the renewal or anniversary date.
		Notification shall also be sent to the insured's
		broker, if known, or the agent of record, if known,
		and to the last known mortgagee or lien holder.
MINIMUM RETAINED	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
PREMIUM		REQUIREMENTS
Minimum earned premium	215 ILCS 5/397	The Standard Fire Policy provides for pro rata
provisions are prohibited.		return of premium if the insurer cancels the policy.
	215 ILCS	Any forms that contain provisions to the contrary
	5/143(2)	conflict with the Standard Fire Policy minimum
		language, and are deemed to contain exceptions
		and conditions that unreasonably or deceptively
		affect the risks that are purported to be assumed by
		the policy, in violation of Section 143(2) and will
		be disapproved accordingly.
NOTICE OF	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
CANCELLATION		REQUIREMENTS
Cancellation notice mailing	215 ILCS	Insurer must mail cancellation notice to the named
requirements and requirements	<u>5/143.14</u>	insured at the last mailing address known by
for canceling premium financed		insurer. Insurer must maintain proof of mailing on
insurance contracts.		a form acceptable to U.S. Post Office or other
		commercial mail delivery service. Notification
		must also be mailed to the insured's broker, if
		known, or the agent of record and to the mortgage
		or lien holder listed on the policy.
		Section 143.14 also contains requirements for
		canceling premium financed insurance contracts
		and procedures for returning unearned premium.
		See law for specific details of requirements.

Number of days notice required	215 ILCS	Insurers must mail cancellation notice to the named
for cancellation of policies and	5/143.15	insured and mortgagee or lien holder, if known, at
notice requirements.		the last known mailing address, at least: 10 days
		prior to the effective date of cancellation for non-
		payment of premium; and 30 days prior to the
		effective date of cancellation for any other reason.
		All notices shall include a specific explanation of
		the reason(s) for cancellation.
Insurer must advise insured of	215 ILCS	When a policy containing fire and extended
eligibility for the Illinois FAIR	<u>5/143.22</u>	coverage insurance is cancelled, other than for
Plan Association.		nonpayment of premium or evidence of
		incendiarism, and if the location of the insured
		property is within the State of Illinois, insurers
		must notify named insureds of their eligibility for
		the FAIR Plan and explain the procedure to make
		application. Such notice must accompany or be
		included in the cancellation notice.
Cancellation notice must advise	215 ILCS	If an insurer cancels a policy mid-term, for any
insured of right to request a	<u>5/143.23</u>	reason except non-payment of premium, the
hearing.		cancellation notice must advise the named insured
		of the right to request a hearing to appeal such
		decision, and the procedure to follow for such
		appeal.
NOTICE OF NON-	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
RENEWAL		REQUIREMENTS
Requirements for non-renewal of	215 ILCS	Insurers must mail non-renewal notice to the
a policy.	<u>5/143.17</u>	named insured at least 30 days in advance of the
		effective date. Insurer shall maintain proof of
		mailing on a recognized U.S. Post office form or
		other commercial mail delivery service. The notice
		of non-renewal and proof of mailing shall be
		effected on the same date.
		Notification shall also be sent to the insured's
		broker, if known, or the agent of record, if known,
		and to the last known mortgagee or lien holder. All
		notices shall provide a specific explanation of the
		reason(s) for nonrenewal.

Insurer must advise insured of	215 ILCS	When a policy containing fire and extended
	5/143.22	coverage insurance is non-renewed, other than for
eligibility for the Illinois FAIR	<u>3/143.22</u>	1
Plan Association.		evidence of incendiarism, and if the location of the
		insured property is within the State of Illinois,
		insurers must notify named insureds of their
		eligibility for the FAIR Plan and explain the
		procedure to make application. Such notice must
		accompany or be included in the cancellation
		notice.
Non-renewal notice must advise	215 ILCS	If an insurer non-renews a policy, the non-renewal
insured of right to request a	<u>5/143.23</u>	notice must advise the named insured of the right to
hearing.		request a hearing to appeal such decision, and the
		procedure to follow for such appeal.
PERMISSIBLE REASONS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
FOR CANCELLATION		REQUIREMENTS
May not cancel because agent's	215 ILCS	Insurers may not cancel any policy on the ground
contract with insurer was	<u>5/141.01</u>	that the company's contract with the agent through
terminated.		whom the policy was obtained has been terminated.
May not cancel a policy on sole	215 ILCS	Insurers may not cancel a policy on the sole basis
basis of previous refusal,	<u>5/143.10</u>	that the insured or applicant for such policy was
cancellation or nonrenewal by		previously refused issuance or renewal of a policy
any insurer.		by an insurer, or such insured's policy was
		cancelled on a prior date by any insurer.
Permissible reasons for	215 ILCS	After a policy has been in effect for 60 days, or if a
cancellation after policy has been	5/143.21	policy is a renewal policy, insurers may only cancel
effective for 60 days or is a		for one or more of the following reasons: a)
renewal policy.		nonpayment of premium; b) if a policy was
		obtained by misrepresentation or fraud; or c) for
		any act which measurably increases the risk
		originally accepted.
Payment of claim is not grounds	215 ILCS	Insurers may not cancel a policy when the sole
for cancellation.	5/143.21b	basis for such cancellation is the payment by the
		insurance company of a claim or claims against
		such policy.
May not cancel certain policies	215 ILCS	Insurers may not cancel a policy solely on the basis
solely due to hate crimes.	5/143.24c	that one or more claims have been made against
		any policy during the preceding 60 months, for a
	Title 26 U.S.C.	loss that is the result of a hate crime, if the insured
	Sections	provides evidence to the insurer that the act causing
		provides to the modern that the act causing

	170(b)(1)(A)(i),	the loss is identified as a hate crime on a police
	(ii), and (vi).	report.
		Applies to policies issued to an individual, a
		religious organization described in Section
		170(b)(1)(A)(i) of Title 26 of the United States
		Code, or an educational organization described in
		Section 170(b)(1)(A)(ii) of Title 26 of the United
		States Code, or any other nonprofit organization
		described in Section 170(b)(1)(A)(vi) of Title 26 of
		the United States Code that is organized and
		operated for religious, charitable, or educational
		purposes.
Named insured must be given	215 ILCS	Insurers may not cancel property which is capable
reasonable time to repair defects.	5/143.27	of being rehabilitated, without allowing a
		reasonable period of time (not to exceed 90 days)
		in which to repair defects in the insured property.
Rating or underwriting decisions	215 ILCS	No insurer that issues a property and casualty
based solely on domestic	5/155.22b	policy may use the fact that an applicant or insured
violence.		incurred bodily injury as a result of a battery
		committed against him/her by a spouse or person in
		the same household as a sole reason for a rating or
		underwriting decision.
May not cancel solely because of	215 ILCS	Insurers may not cancel an insurance policy on a
licensed day care homes or group	<u>5/155.31</u>	day care home or group day care home solely on
day cares.		the basis that an insured operates a duly licensed
		day care home or group day care home on the
		insured premises.
PERMISSIBLE REASONS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
FOR NON-RENEWAL		REQUIREMENTS
May not refuse to renew because	215 ILCS	Insurers may not refuse to renew any policy on the
agent's contract with insurer was	<u>5/141.01</u>	ground that the company's contract with the agent
terminated.		through whom the policy was obtained has been
		terminated.
May not refuse to renew a policy	215 ILCS	Insurers may not refuse to renew a policy on the
on sole basis of previous refusal,	<u>5/143.10</u>	sole basis that the insured or applicant for such
cancellation or nonrenewal by		policy was previously refused issuance or renewal
any insurer.		of a policy by an insurer, or such insured's policy
		was cancelled on a prior date by any insurer.

May not refuse to renew a policy	<u>215 ILCS</u>	Insurers may not refuse to renew a policy solely
because of space heaters.	<u>5/143.10c</u>	because a space heater is being used inside the dwelling.
Requirements for nonrenewal of	215 ILCS	After a policy has been effective for over 5 years,
a policy that has been effective	5/143.21.1	insurers may nonrenew the policy only if: a) the
for over 5 years.		policy was obtained by misrepresentation or fraud;
•		b) the risk originally accepted has measurably
		increased; or c) the insured was given 60 days
		notice of nonrenewal.
Prohibited reasons for	215ILCS	Insurers may not nonrenew a policy for any of the
nonrenewal.	5/143.21a	following reasons: a) age of property, b) location of
		property, c) age, sex, race, color, ancestry, marital
		status or occupation of occupants.
May not refuse to renew certain	215 ILCS	Insurers may not refuse to renew a policy solely on
policies solely due to hate	<u>5/143.24c</u>	the basis that one or more claims have been made
crimes.		against any policy during the preceding 60 months,
	Title 26 U.S.C.	for a loss that is the result of a hate crime, if the
	<u>Sections</u>	insured provides evidence to the insurer that the act
	170(b)(1)(A)(i),	causing the loss is identified as a hate crime on a
	(ii), and (vi).	police report.
		Applies to policies issued to an individual, a
		religious organization described in Section
		170(b)(1)(A)(i) of Title 26 of the United States
		Code, or an educational organization described in
		Section 170(b)(1)(A)(ii) of Title 26 of the United
		States Code, or any other nonprofit organization
		described in Section 170(b)(1)(A)(vi) of Title 26 of
		the United States Code that is organized and
		operated for religious, charitable, or educational
		purposes.
Named insured must be given	215 ILCS	Insurers may not nonrenew property which is
reasonable time to repair defects.	<u>5/143.27</u>	capable of being rehabilitated, without allowing a
		reasonable period of time (not to exceed 90 days)
		in which to repair defects in the insured property.
Rating or underwriting decisions	215 ILCS	No insurer that issues a property and casualty
based solely on domestic	<u>5/155.22b</u>	policy may use the fact that an applicant or insured
violence.		incurred bodily injury as a result of a battery
		committed against him/her by a spouse or person in

		the same household as a sole reason for a rating or
		underwriting decision.
May not non-renew solely	215 ILCS	Insurers may not non-renew an insurance policy on
because of licensed day care	<u>5/155.31</u>	a day care home or group day care home solely on
homes or group day cares.		the basis that an insured operates a duly licensed
		day care home or group day care home on the
		insured premises.
CONSUMER	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
INFORMATION		REQUIREMENTS
Earthquake coverage notice of	215 ILCS	In response to all applications for fire and extended
availability.	<u>5/143.21c</u>	coverage insurance as defined in Section 143.13(b),
		for any property located in the New Madrid
	215 ILCS	Seismic Zone susceptible to Modified Mercalli
	5/143.13(b)	Intensity VII or greater damage, insurers shall
		provide information to the applicant regarding
	Counties in New	availability of earthquake insurance.
	Madrid Seismic	
	Zone	
Insurer must advise insured of	215 ILCS	When a policy containing fire and extended
eligibility for the Illinois FAIR	<u>5/143.22</u>	coverage insurance is cancelled, other than for
Plan Association.		nonpayment of premium or evidence of
		incendiarism, or nonrenewed, and if the location of
		the insured property is within the State of Illinois,
		insurers must notify named insureds of their
		eligibility for the FAIR Plan and explain the
		procedure to make application. Such notice must
		accompany or be included in the cancellation or
		nonrenewal notice.
Written notice of company's	215 ILCS 5/143c	No policy may be delivered unless the policyholder
complaint Department and		or certificate holder is provided written notice of
Department of Insurance Public	50 IL Adm. Code	the address of the complaint Department of the
Service Department.	<u>931</u>	insurance company, and the address of the Public
		Service Department of the Department of Insurance
		or its successor.
		Rule 931 provides more specific guidance that:
		a) such notice shall accompany any newly issued
		policy or binder;

b) "written notice" shall be s	atisfied by: any printed
notice delivered with a polic	, , ,
adhering label attached to a	-
any computerized notice issu	•
computer issued policy or ce	=
form of individual written no	•
similar to the above.	stice substantially
Notice of Availability of the	Department of
Insurance shall be no less in	formative than the
following: Illinois Departme	ent of Insurance,
Consumer Division, 122 S. M	Michigan Ave., 19th
Floor, Chicago, Illinois 6060	=
Department of Insurance 320	
Street, Springfield, Illinois 6	_
The address to be used for the	•
office that can service all typ	pes of complaints. If
one office cannot service all	types of complaints,
then the additional addresses	s of each appropriate
service office must be given.	
In addition to providing the	required addresses, the
notification should set forth	the minimum amount
of information included in the	ne following suggested
wording: "This notice is to a	dvise you that should
any complaints arise regarding	ng this insurance, you
may contact the following."	
CONTENT OF POLICIES REFERENCE DESCRIPTION OF REV	/IEW STANDARDS
REQUIREM	
Reasons for which the Director 215 ILCS The Director may disapprove	
may disapprove a form filing. $\frac{5/143(2)}{}$ violates any provision of the	
Code, (ii) contains inconsiste	=
misleading clauses, or (iii) co	=
conditions that will unreason	
affect the risks that are purpo	orted to be assumed by
the policy.	
Other language provision. 215 ILCS Insurers may provide insurar	-
<u>5/155.32</u> endorsements, riders, and an	y explanatory or
advertising material in a lang	guage other than

	215 ILCS 5/143.13(b)	English. In the event of a dispute or complaint, the English language version shall control the resolution.
		Applies to policies of fire and extended coverage as defined in Section 143.13(b).
Requirements for form content and readability.	<u>753</u>	There must be printed at the head of the policy the name of the insurer or insurers issuing the policy, the location of the Home Office thereof; a statement of whether the insurer is a stock, mutual, reciprocal, Lloyds, alien insurer, or an insurer operating under a charter by Special Act of the Legislature of any state. There may be added thereto such devices, emblems or designs and dates as are appropriate for the insurer issuing the policy. All forms must be identified by a descriptive title, form number and edition identification. All forms must be printed in not less than eightpoint type.
DEFENSE WITHIN LIMITS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
D 0	215 W GG	REQUIREMENTS
Defense costs may not be included in limits of liability.		Defense costs must be paid as supplement to the limits of liability. Defense costs may not be included in the limits of liability. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
DEFINITIONS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Definition of "policy of fire and	215 ILCS	Definition of "policy of fire and extended coverage
extended coverage insurance."	5/143.13(b)	insurance" means a policy that includes but is not limited to, the perils of fire and extended coverage, and covers real property used principally for residential purposes up to and including a 4 family dwelling or any household or personal property that

		is usual or incidental to the occupancy to any
		premises used for residential purposes.
Definition of "renewal" or "to	215 ILCS	Definition of "renewal" or "to renew."
renew."	5/143.13(d)	
Definition of "nonpayment of	215 ILCS	Definition of "nonpayment of premium."
premium."	5/143.13(e)	
Definition of "policy delivered or	215 ILCS	Definition of "A policy delivered or issued for
issued for delivery in this State."	5/143.13(f)	delivery in this State."
Definition of "cancellation" or	215 ILCS	Definition of "cancellation" or "cancelled."
"cancelled."	5/143.13(g)	
Definitions included in	215 ILCS 157/	Public Act 93-0114 regarding use of credit
requirements for use of credit		information for personal lines insurance became
information in connection with	<u>Company</u>	effective October 1, 2003.
personal lines policies	Bulletin 2003-03	
effective October 1, 2003.		Please see the specific Public Act for details. In
		addition, please refer to Company Bulletin 2003-03
		for specific information and guidance.
		215 H CG 157/22
		215 ILCS 157/22 requires insurers to
		review/consider an exception to the risk score
		based upon extraordinary life events after receiving
		a written and signed notification from the applicant
		or insured explaining how the applicant or insured
		believes the extraordinary life event adversely
		impacts the applicant's or insured's insurance risk
		score. (Effective July 1, 2006)
DISCRIMINATION	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
May not cancel certain policies,	215 ILCS	Insurers may not cancel a policy, or refuse to issue
or refuse to issue or renew	<u>5/143.24c</u>	or renew a policy solely on the basis that one or
certain policies solely due to hate		more claims have been made against any policy
crimes.	Title 26 U.S.C.	during the preceding 60 months, for a loss that is
		the result of a hate crime, if the insured provides
	170(b)(1)(A)(i),	evidence to the insurer that the act causing the loss
	(ii), and (vi).	is identified as a hate crime on a police report.
		Applies to policies issued to an individual, a
		religious organization described in Section

		Code, or an educational organization described in
		Section 170(b)(1)(A)(ii) of Title 26 of the United
		States Code, or any other nonprofit organization
		described in Section 170(b)(1)(A)(vi) of Title 26 of
		the United States Code that is organized and
		operated for religious, charitable, or educational
		purposes.
Redlining When geographic	215 ILCS	Insurer may not refuse to provide insurance solely
location of risk may be grounds	<u>5/155.22</u>	on the basis of the specific geographic location of
for refusing to insure.		the risk unless such refusal is for a business
		purpose which is not a mere pretext for unfair
		discrimination.
Rating, claims handling, and	215 ILCS	No insurer may that issues a property and casualty
underwriting decisions based	5/155.22b	policy may use the fact that an applicant or insured
solely on domestic violence.		incurred bodily injury as a result of a battery
		committed against him/her by a spouse or person in
		the same household as a sole reason for a rating,
		underwriting, or claims handling decision.
Intentional acts exclusion	215 ILCS	If a policy excludes property damage coverage for
exception for innocent co-	5/155.22b	intentional acts, the insurers may not deny payment
insured.		to an innocent co-insured who did not cooperate in
		or contribute to the creation of the loss if the loss
		arose out of a pattern of criminal domestic violence
		and the perpetrator of the loss is criminally
		prosecuted for the act causing the loss.
Unfair methods of competition	215 ILCS	It is an unfair method of competition or unfair and
or unfair or deceptive acts or	5/424(3)	deceptive act or practice if a company makes or
practices defined.	(=)	permits any unfair discrimination between
Ī		individuals or risks of the same class or of
		essentially the same hazard and expense element
		because of the race, color, religion, or national
		origin of such insurance risks or applicants.
Procedure as to unfair methods	215 ILCS 5/429	Outlines the procedures the Director follows when
of competition or unfair or	2: 122	he has reason to believe that a company is engaging
deceptive acts or practices not		in unfair methods of competition or unfair or
defined.		deceptive acts or practices.
Civil Union Partnerships-	750 ILCS 75/1	The Religious Freedom Protection and Civil Union
effective June 1, 2011	TO ILCO TOTA	Act (Public Act 96-1513) will allow both same-sex
1, 2011		and different-sex couples to enter into a civil union
		and annorone-sex couples to enter into a civil union

	Civil Union Fact	with all of the obligations, protections, and legal
		rights that Illinois provides to married heterosexual
		couples.
		1
		Please note that whenever a policy form,
		application, or rating rule includes the terms
		"spouse," "married," or "immediate family
		member" it is required that parties to a civil union
		be included in these definitions.
DOMESTIC ABUSE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Rating, claims handling, and	215 ILCS	No insurer may that issues a property and casualty
underwriting decisions based	5/155.22b	policy may use the fact that an applicant or insured
solely on domestic violence.		incurred bodily injury as a result of a battery
		committed against him/her by a spouse or person in
		the same household as a sole reason for a rating,
		underwriting, or claims handling decision.
Intentional acts exclusion	215 ILCS	If a policy excludes property damage coverage for
exception for innocent co-	5/155.22b	intentional acts, the insurers may not deny payment
insured.		to an innocent co-insured who did not cooperate in
		or contribute to the creation of the loss if the loss
		arose out of a pattern of criminal domestic violence
		and the perpetrator of the loss is criminally
		prosecuted for the act causing the loss.
EXCLUSIONS &	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
LIMITATIONS		REQUIREMENTS
Blank endorsements are	215 ILCS	Blank endorsements may be filed, but may not be
acceptable for filing, with	5/143(2)	used to decrease coverage, increase rates or
exceptions.		deductibles, or negatively alter any terms or
		conditions of coverage, unless such change is at the
		sole request of the insured. Any forms that contain
		provisions to the contrary are deemed to contain
		exceptions and conditions that unreasonably or
		deceptively affect the risks that are purported to be
		assumed by the policy, in violation of Section
		143(2) and will be disapproved accordingly.
Certain restrictive endorsements	215 ILCS	Animal bite exclusions, roof exclusions, shed
must be signed and dated by	5/143(2)	exclusions, swimming pool exclusions, and
insured.	I	trampoline exclusions will be acceptable for filing

		only if they contain a provision for the insured to sign and date the endorsement, indicating acknowledgement and acceptance that there is no coverage provided. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
Communicable disease	215 ILCS	Form may not exclude broad categories of
exclusions must be specific.	5/143(2)	communicable disease. Form may exclude only specific diseases, such as AIDS, or specific classes of diseases, such as sexually transmitted diseases. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
Dog Breed Insurance Underwriting Protection Act – Prohibits companies from discriminating based on dog breed. (Applies to Homeowners and Renters Insurance)	215 ILCS 5/143.10e	No Insurer shall refuse to issue or renew, cancel, charge, or impose an increased premium or rate for a policy, or exclude, limit, restrict or reduce coverage under a policy or contract based solely upon harboring or owning any dog or a specific breed or mixture of breeds.
Electromagnetic exclusions are prohibited.	215 ILCS 5/143(2)	Electromagnetic exclusions are prohibited. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
Host liquor liability exclusions are prohibited.	215 ILCS 5/143(2)	Insurers may not exclude coverage for Host Liquor Liability. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the

		policy, in violation of Section 143(2) and will be disapproved accordingly.
Intoxicant or narcotic exclusions	215 ILCS	Intoxicant or narcotic exclusions are prohibited
are prohibited unless specific	5/143(2)	unless they include the following: 1) a standard set
language is included.		forth with regard to what is considered an
		intoxicant or narcotic; 2) a standard set forth as to
		what levels of consumption defines intoxication; 3)
		a standard of proof set forth; and 4) language that
		distinguishes the intent or motivation. Any forms
		that contain provisions to the contrary are deemed
		to contain exceptions and conditions that
		unreasonably or deceptively affect the risks that are
		purported to be assumed by the policy, in violation
		of Section 143(2) and will be disapproved
		accordingly.
Pollution exclusion	215 ILCS	Pollution exclusions may not apply to damage
requirements.	5/143(2)	caused by heat, smoke or fumes from a hostile fire,
		and excluded items may not include ordinary
		products found in the household, which are used
		for the cleaning and maintenance of the premises.
		Any forms that contain provisions to the contrary
		are deemed to contain exceptions and conditions
		that unreasonably or deceptively affect the risks
		that are purported to be assumed by the policy, in
		violation of Section 143(2) and will be disapproved
		accordingly.
Intentional acts exclusion	215 ILCS	If a policy excludes property coverage for
exception for innocent co-	<u>5/155.22b</u>	intentional acts, the insurer may not deny payment
insured.		to an innocent co-insured who did not cooperate in
		or contribute to the creation of the loss if the loss
		arose out of a pattern of criminal domestic violence
		and the perpetrator of the loss is criminally
		prosecuted for the act causing the loss.
Dog Breed Insurance	215 ILCS	No Insurer shall refuse to issue or renew, cancel,
Underwriting Protection Act –	<u>5/143.10e</u>	charge, or impose an increased premium or rate for
Prohibits companies from		a policy, or exclude, limit, restrict or reduce
discriminating based on dog		coverage under a policy or contract based solely
breed.		upon harboring or owning any dog or a specific
		breed or mixture of breeds.

(Applies to Homeowners and Renters Insurance)		Animal Control Act: 510 ILCS 5
Vandalism and Malicious Mischief provisions must conform to the Standard Fire Policy.	215 ILCS 5/397 50 IL Adm. Code 2301 215 ILCS 5/143(2) David and Kathryn Lundquist v. Allstate Insurance Company	Vandalism and Malicious Mischief exclusions should reflect the provision found in the Standard Fire Policy regarding vacant or unoccupied buildings. Specifically, ensuing loss to a described building, as a result of fire, that is vacant or unoccupied must be covered until the building is vacant or unoccupied for 60 consecutive days. Any forms that contain provisions to the contrary conflict with the Standard Fire Policy minimum language, and are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
PRIVATE PRIMARY	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
RESIDENTIAL FLOOD		REQUIREMENTS
INSURANCE ACT		-
Purpose: To provide	215 ILCS 205	
protection from the peril of		
flood, this Act is designed to		
encourage a robust private		
primary residential flood		
insurance market to provide		
consumer choices and		
alternatives to the existing		
National Flood Insurance		
Program		
"Primary residential flood	215 ILCS 205/05	"Primary residential flood insurance" means an
insurance" definition		insurance policy covering losses from flood to
		residential property, other than commercial
		property insurance, written in this State by any
		insurer authorized to do business that is not written
		to apply coverage in excess of the coverage
		provided under another flood insurance policy,
		whether issued by a private insurer or the National
		Flood Insurance Program.
		i 1000 ilisurance i rogram.

E	01 5 TT CC 00 5/10	
Forms		The coverage for residential properties required to
		have flood insurance that are in a special flood
		hazard area designated by the Federal Emergency
		Management Agency shall meet the private flood
		insurance requirements specified in subsection (b)
		of 42 U.S.C. 4012a and applicable federal
		regulations.
Regulatory notice of intent	215 ILCS 205/15	Companies must notify the Department of plans to
		sell primary residential flood insurance in
		accordance with the State's rate filing laws at least
		30 days before writing primary residential flood
		insurance in this State; and obtain the approval of
		the Director of Insurance for a plan of operation or
		material revisions to such plan, including plans to
		sell primary residential flood insurance. Plan of
		operations questions should be directed to Marcy
		Savage at marcy.savage@illinois.gov.
Notify Consumer of National	215 H CS 205/20	Companies must notify consumers of National
Flood Program		Flood Program. The notification must inform the
1 Tood I Togram		consumer of the existence of the National Flood
		Insurance Program. The consumer must be
		informed of the subsidized rate program.
		Notification should also include the "full rate risk"
		if the consumer seeks reinstatement. This Section
		only applies if the applicant lives in a special flood
		hazard area. This Section is inoperative if federal
		legislation is enacted allowing the insured to switch
		between private flood insurance and National Flood
		Insurance Program coverage without risk of
		penalty.
Other Provisions	215 ILCS 205/25	Section Supersedes any other Illinois Insurance
		Code. The insurer shall certify that the insurance
		policy meets the definition of "private flood
		insurance."
MOLD	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Filing procedures and	Company	Please refer to Company Bulletin 2002-7 for
requirements for exclusions and	= -	specific information and guidance.
limitations related to mold.		

TERRORISM	REFERENCE	DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Terrorism Risk Insurance	Company	Please refer to Company Bulletin 2015-03 for
Program Reauthorization Act of	Bulletin 2015-03	specific information and guidance.
2015 and Filing Procedures and		
Requirements for Terrorism-		
Related Forms, Rules and Rates.		
GROUP POLICIES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Group homeowners policies are	215 ILCS	There are no enabling statutes in Illinois that
not specifically allowed by	5/388a-388g	authorize the writing of group fire, casualty, inland
statute.		marine, or surety insurance. The effect is to require
	<u>215 ILCS</u>	that all fire, casualty, inland marine, or surety
	5/393a-393g	insureds of the same class be treated alike. These
		provisions are not applicable where the Illinois
	215 ILCS	Insurance Code specifically authorizes the
	<u>5/400.1</u>	grouping of risks. The only coverages that are
		currently authorized on a group basis are: a) group
	IL Adm. Code	vehicle; b) group professional liability; c) group
	<u>2302</u>	inland marine; d) group legal.
	215 ILCS 5/900-	
	906	
ACTION AGAINST	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
COMPANY	REFERENCE	REQUIREMENTS
Periods of limitation tolled.	215 ILCS	If the form contains a provision limiting the period
	5/143.1	of time within which the insured may bring suit, the
	<u>5/115.1</u>	provision must state that the running of such period
		is tolled from the date proof of loss is filed until the
		date the claim is denied in whole or in part.
Insured must commence suit or	215 ILCS 5/397	Per the Standard Fire Policy, no suit or action for
action against the company		the recovery of any claim shall be sustainable in
within 12 months after inception	215 ILCS	any court of law or equity unless the all the
of the loss.	5/143(2)	requirements of the policy have been complied
		with, and unless commenced within 12 months
		after inception of the loss. Any forms that contain
		provisions that provide less than 12 months conflict
		with the Standard Fire Policy minimum language,
		and are deemed to contain exceptions and
	<u> </u>	and the seemed to contain exceptions and

		conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the
		policy, in violation of Section 143(2) and will be
		disapproved accordingly.
DEFENSE COSTS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Defense costs may not be	215 ILCS	Defense costs must be paid as supplement to the
included in limits of liability.	5/143(2)	limits of liability. Defense costs may not be
		included in the limits of liability. Any forms that
		contain provisions to the contrary are deemed to
		contain exceptions and conditions that
		unreasonably or deceptively affect the risks that are
		purported to be assumed by the policy, in violation
		of Section 143(2) and will be disapproved
		accordingly.
PAYMENT OF LOSS TIME	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
PERIOD		REQUIREMENTS
		If the form contains a provision stating when a
be paid, the language must		claim shall be paid, the provision must comply with
conform to this Rule.		this Rule that states that the company shall affirm
		or deny liability on claims within a reasonable time
		and shall offer payment within 30 days of
		affirmation of liability if the amount of the claim is
		determined and not in dispute. For those portions of
		the claim which are not in dispute and the payee is
		known, the company shall tender payment within
		said 30 days.
MINIMUM STANDARDS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
FOR CONTENT (POLICIES		REQUIREMENTS
AND STANDARD FORMS)		
Coverage must conform to	215 ILCS 5/397	All policies or contracts covering fire and lightning
Standard Fire Policy.		issued or delivered by an insurer subject to the
	215 ILCS	provisions of the Illinois Insurance Code, or by any
		agent or representative thereof on any property in
		this State must conform to the Standard Fire Policy,
	50 IL Adm. Code	and no provision shall be more restrictive than
	<u>2301</u>	those contained in the Standard Fire Policy.
	Standard Fire	
	Policy Form	
	2 3110 / 1 01111	

NOTICE REQUIREMENTS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Earthquake coverage notice of	215 ILCS	In response to all applications for fire and extended
availability.	<u>5/143.21c</u>	coverage insurance as defined in Section 143.13(b),
		for any property located in the New Madrid
	215 ILCS	Seismic Zone susceptible to Modified Mercalli
	5/143.13(b)	Intensity VII or greater damage, insurers shall
		provide information to the applicant regarding
		availability of earthquake insurance.
Insurer must advise insured of	215 ILCS	When a policy containing fire and extended
eligibility for the Illinois FAIR	5/143.22	coverage insurance is cancelled, other than for
Plan Association.		nonpayment of premium or evidence of
		incendiarism, or nonrenewed, and if the location of
		the insured property is within the State of Illinois,
		insurers must notify named insureds of their
		eligibility for the FAIR Plan and explain the
		procedure to make application. Such notice must
		accompany or be included in the cancellation or
		nonrenewal notice.
Cancellation or nonrenewal	215 ILCS	If an insurer cancels a policy mid-term, for any
notice must advise insured of	<u>5/143.23</u>	reason except non-payment of premium, or non-
right to request a hearing.		renews a policy, the cancellation or nonrenewal
		notice must advise the named insured of the right to
		request a hearing to appeal such decision, and the
		procedure to follow for such appeal.
Written notice of company's	215 ILCS 5/143c	No policy may be delivered unless the policyholder
complaint Department and		or certificate holder is provided written notice of
Department of Insurance Public	50 IL Adm. Code	the address of the complaint Department of the
Service Department.	<u>931</u>	insurance company, and the address of the Public
		Service Department of the Department of Insurance
		or its successor.
		Rule 931 provides more specific guidance that:
		a) such notice shall accompany any newly issued policy or binder;
		b) "written notice" shall be satisfied by: any printed notice delivered with a policy or certificate; any adhering label attached to a policy or certificate;

		any computerized notice issued concurrently with a computer issued policy or certificate; or any other form of individual written notice substantially similar to the above. Notice of Availability of the Department of Insurance shall be no less informative than the following: Illinois Department of Insurance, Consumer Division, 122 S. Michigan Ave., 19th Floor, Chicago, Illinois 60603, and Illinois Department of Insurance 320 West Washington Street, Springfield, Illinois 62767. The address to be used for the company shall be an office that can service all types of complaints. If one office cannot service all types of complaints, then the additional addresses of each appropriate service office must be given. In addition to providing the required addresses, the notification should set forth the minimum amount of information included in the following suggested wording: "This notice is to advise you that should
		any complaints arise regarding this insurance, you may contact the following."
OTHER INSURANCE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Requirements for "Other	215 ILCS 5/397	"Other Insurance" provisions must state that
Insurance" provisions.		coverage under the policy will share
	- /- /- /->	proportionately with other similar coverages the
		insured may have. Any forms that contain
		provisions to the contrary conflict with the
		Standard Fire Policy minimum language, and are deemed to contain exceptions and conditions that
		unreasonably or deceptively affect the risks that are
		purported to be assumed by the policy, in violation
		of Section 143(2) and will be disapproved
		accordingly.
PREMIUM REFUND	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS

Minimayor comed manaiyor	215 ILCS 5/397	The Standard Eine Delievy marridge for my moto
Minimum earned premium	213 ILCS 3/397	The Standard Fire Policy provides for pro rata
provisions are prohibited.	215 H CC	return of premium if the insurer cancels the policy.
	215 ILCS	Any forms that contain provisions to the contrary
	5/143(2)	conflict with the Standard Fire Policy minimum
		language, and are deemed to contain exceptions
		and conditions that unreasonably or deceptively
		affect the risks that are purported to be assumed by
		the policy, in violation of Section 143(2) and will
		be disapproved accordingly.
PUNITIVE DAMAGES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Punitive damages.	95 IL. App. 34	An insurer may not reimburse an insured for
	<u>3d 1122</u>	punitive damages assessed as a result of the
		insured's own misconduct. If a form excludes
	215 ILCS	coverage for punitive damages, the form must state
	5/143(2)	that it provides a defense for claims involving both
		compensatory and punitive damages. Any forms
		that contain provisions to the contrary are deemed
		to contain exceptions and conditions that
		unreasonably or deceptively affect the risks that are
		purported to be assumed by the policy, in violation
		of Section 143(2) and will be disapproved
		accordingly.
READABILITY	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Requirements for form content	50 IL Adm. Code	There must be printed at the head of the policy the
and readability.	<u>753</u>	name of the insurer or insurers issuing the policy,
		the location of the Home Office thereof; a
		statement of whether the insurer is a stock, mutual,
		reciprocal, Lloyds, alien insurer, or an insurer
		operating under a charter by Special Act of the
		Legislature of any state. There may be added
		thereto such devices, emblems or designs and dates
		as are appropriate for the insurer issuing the policy.
		as are appropriate for the month issuing the policy.
		All forms must be identified by a descriptive title,
		form number and edition identification.
		All forms must be printed in not less than eight-
		point type.

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Other language provision.	215 ILCS	Insurers may provide insurance policies,
	<u>5/155.32</u>	endorsements, riders, and any explanatory or
		advertising material in a language other than
	215 ILCS	English. In the event of a dispute or complaint, the
	5/143.13(b)	English language version shall control the
		resolution.
		Applies to policies of fire and extended coverage as
		defined in Section 143.13(b).
REBATES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Payments or acceptance of	215 ILCS 5/151	No insurer, agent or broker shall offer, give, etc.,
rebates prohibited.		any rebate of premium, agent's commission, profits,
	215 ILCS 5/152	dividends, or any special advantage in date of
Rebates penalties		policy or age of issue, or any other valuable
		consideration or inducement, upon issuance or
		renewal, which is not specified in the policy
		contract of insurance.
		However, insurers may pay a bonus to
		policyholders or abate their premiums, in whole or
		in part, out of surplus accumulated from
		nonparticipating insurance.
		nonparticipating insurance.
		Insurers may also offer a child passenger restraint
		system, or a discount from the purchase price of a
		child passenger restraining system to policyholders,
		when the purpose of such system is the safety of a
		child and compliance with the "Child Passenger
		Protection Act."
		rocction rec.
		No insured or applicant shall directly or indirectly
		receive or accept any rebate of premium or agent's
		or broker's commission, or any favor or advantage,
		or any valuable consideration or inducement, other
		than such as is specified in the policy.
		man such as is specified in the policy.
		Any company or person violating any provision of
		Section 151 shall be guilty of a Class B
		misdemeanor.
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STANDARD FIRE POLICY	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Coverage must conform to	215 ILCS 5/397	All policies or contracts covering fire and lightning
Standard Fire Policy.		issued or delivered by an insurer subject to the
	215 ILCS	provisions of the Illinois Insurance Code, or by any
	<u>5/397.05</u>	agent or representative thereof on any property in
		this State must conform to the Standard Fire Policy,
	50 IL Adm. Code	and no provision shall be more restrictive than
	<u>2301</u>	those contained in the Standard Fire Policy.
	Ctandand Fina	
	Standard Fire	
WALTED DOLLGIES	Policy Form	
VALUED POLICIES	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
77.1 1 1 1 1	01 5 H GG 5/205	REQUIREMENTS
Valued policies are not allowed	215 ILCS 5/397	Valued policies are not allowed in Illinois. The
in Illinois.		minimum contents requirement is the Standard Fire
		Policy, which requires, at minimum, Actual Cash
		Value coverage.
VOIDANCE	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
Requirements to rescind a policy	215 ILCS 5/154	A policy may not be rescinded, defeated or avoided
for misrepresentation or false		unless the misrepresentation is stated in policy,
warranty.		endorsement or rider attached thereto, or in the
		written application therefore, and was made with
		the actual intent to deceive, or materially affected
		either the acceptance of the risk or the hazard
		assumed by the company.
		No personal lines policy may be rescinded after the
		policy has been in effect for one year, or one policy
		period, whichever is less.
MISCELLANEOUS	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
	TET ETET (OE	REQUIREMENTS
Prejudgment interest.	215 ILCS	Illinois courts do not award prejudgment interest.
	5/143(2)	However, if a form references payment of
		prejudgment interest, then such payment must be a
		supplementary coverage and not paid within the
		policy limits. Any forms that contain provisions to
		the contrary are deemed to contain exceptions and
		conditions that unreasonably or deceptively affect
		, <u>r</u>

		the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
Post-judgment interest.	215 ILCS 5/143(2)	If a form references payment of post-judgment interest, then such payment must be a supplementary coverage and not paid within the policy limits. Any forms that contain provisions to the contrary are deemed to contain exceptions and conditions that unreasonably or deceptively affect the risks that are purported to be assumed by the policy, in violation of Section 143(2) and will be disapproved accordingly.
Endorsements that amend another endorsement are prohibited.	215 ILCS 5/143(2)	An endorsement may not be used to amend another endorsement. Such endorsements are deemed to result in inconsistent, ambiguous, or misleading clauses, in violation of Section 143(2) and will be disapproved accordingly.
Requirements for termination of line of business.	215 ILCS 5/143.11a	Insurers must notify the Director of the termination of a line of insurance, as well as the reasons for the action, 90 days before termination of any policy is effective.
Negative response roll-ons are prohibited.	215 ILCS 5/429	Form changes that are optional may not be applied "automatically unless the insured rejects." Insurers must offer the option and the insured must respond affirmatively for the change to be added. To apply the option automatically constitutes a negative rollon and is considered to be an unfair or deceptive act or practice in violation of Section 429.
be automatically included on policies in 34 Illinois counties. In	215 ILCS 5/805.1 215 ILCS 5/807.1 List of 34 counties	In the 34 Illinois counties that have been determined to have a significant mine subsidence exposure, every policy issued or renewed insuring a residential building on a direct basis, shall include mine subsidence coverage at a separately stated premium, unless waived in writing by the insured. In all other Illinois counties, insurers must provide mine subsidence insurance coverage if the insured requests it.

RATE, RULE, RATING	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
PLAN, CLASSIFICATION,		REQUIREMENTS
AND TERRITORY FILING		
REQUIREMENTS		
Homeowners rates and rules,	50 IL Adm. Code	Company Rate Information shall be completed for
including owner occupied,	<u>754</u>	each company when a filing is being submitted that
condo, tenant, mobile		includes:
homeowners, etc. must be filed		
no later than 10 days after the		1. Overall % Indicated Change
effective date.		2. Overall % Rate Impact — This is the
		statewide average percentage change to the
Company rate information must		accepted rates for the coverages included
be completed on SERFF for each		for each company
company for which a filing is		3. Written premium change for this program
being submitted		— This is the statewide change in written
		premium based on the proposed overall
"Me too" filings are not allowed.		percentage rate impact for each company
		4. Number of policyholders affected for this
Insurers may authorize attorneys,		program — This is the number of
consulting firms, etc. to submit		policyholders affected by the overall
rate filings to the Department, as		percentage rate impact for each company
long as the filing includes proper		5. Written premium for this program — This
authorization.		is the statewide written premium for each
		company
		6. Maximum % Change
		7. Minimum % Change
		All filings required under subsection (b)(1) must be
		submitted using the System for Electronic Rate and
		Form Filing (SERFF) and must include
		1 The many of the advisory anappiration on
		1. The name of the advisory organization or
		company making the filing;
		2. Identification of the rule with the manual or
		kind of insurance to which it applies;
		3. Notification as to whether the filing is new
		or supersedes a present filing. Identification
		of all changes in all superseding filings, as
		well as identification of all superseded
		filings, is required. The preferred format is

		to underline the new wording and overstrike
		the deleted or changed language and give an
		explanation for the changes being made, but
		alternative methods of indicating changes
		will also be accepted; and
		4. The effective date of use.
		1220 122002 10 00000 01 0000
		Insurers are prohibited from continuing to use the
		new rate or rule, or rate level if the rate/rul has not
		been received by the Department within 10 days
		after the effective dates of us.
		Insurers may authorize attorneys, consulting firms,
		etc. to submit rate filings to the Department, as
		long as the filing includes a notice, signed by an
		authorized company officer, giving authority for
		the entity to act on the insurer's behalf on any
		issues related to the filing.
INDIVIDUAL RISK RATING	REFERENCE	DESCRIPTION OF REVIEW STANDARDS
		REQUIREMENTS
A company is not required to file	50 IL Adm. Code	A company is not required to file rates for
rates for individual Illinois risks	<u>754</u>	individual Illinois risks which cannot be rated in
which cannot be rated in the		the normal course of business rating because of
normal course of business rating		special or unusual characteristics and must be rated
because of special or unusual		on the basis of underwriting judgment.
characteristics and must be rated		
on the basis of underwriting		Company must maintain documentary information
judgment.		regarding such individual risk rates for review by
		the Department's Property & Casualty Compliance
Company must maintain		Unit.
documentary information		
regarding such individual risk		A company is not required to file rates on
rates for review by the		individual risks where the development of the rate
Department's Property &		for the individual risk is dependent on an inspection
Casualty Compliance Unit.		of improvements on real property and an
		application of a schedule, the elements of which
		include loss ratio, hazard analysis, risk analysis and
		classification of municipal fire defenses.

OTHER	REFERENCE	However, the company must maintain documentary information and records in its offices, which will be available for review by the Property & Casualty Compliance Unit. DESCRIPTION OF REVIEW STANDARDS REQUIREMENTS
Rating decisions based solely on domestic violence.	215 ILCS 5/155.22b	No insurer may that issues a property and casualty policy may use the fact that an applicant or insured incurred bodily injury as a result of a battery committed against him/her by a spouse or person in the same household as a sole reason for a rating decision.
Rating requirements for child placed in the household by the IL Dept of Children & Family Services or private welfare agency.	215 ILCS 5/155.30	For purposes of determining premium rates for personal multi-peril property insurance policies covering real property used principally for residential purposes or any household or personal property that is usual or incidental to the occupancy of any premises used for residential purposes, an insurer shall not treat a child placed in the household by the IL Dept of Children and Family Services or a private child welfare agency differently from a natural or adopted child of the policy owner. Insurers shall not consider a policy owner's acceptance of the placement of a foster child in his/her household as a use of the family dwelling for a business purpose.
Unfair methods of competition or unfair or deceptive acts or practices defined.	215 ILCS 5/424(3)	It is an unfair method of competition or unfair and deceptive act or practice if a company makes or permits any unfair discrimination between individuals or risks of the same class or of essentially the same hazard and expense element because of the race, color, religion, or national origin of such insurance risks or applicants.
Procedure as to unfair methods of competition or unfair or deceptive acts or practices not defined.	215 ILCS 5/429	Outlines the procedures the Director follows when he has reason to believe that a company is engaging in unfair methods of competition or unfair or deceptive acts or practices.