

Uniform Directory Task Force Meeting Minutes

Meeting Date | Time: June 17, 2025, | 1:00 pm to 2:00 pm

Location: Illinois Departments of Insurance (DOI) conference rooms in Chicago and Springfield

Task Force Members in Attendance:

- Ann Gillespie
- Stephanie Altman
- Lora McDonald
- Kate Morthland
- Maura Quinlan
- Garth Reynolds
- Anusha Thotakura
- Lila Valinoti
- Andi Vanderkolk
- Michael Welton

Absences Recorded

- Blanca Campos
- Mary Garrison
- Shami Goyal
- Jordan Powell
- Greta Suss – Patrick Besler filled in for Greta
- Susan Swart

DOI staff in attendance

- Mariam Hassan
- Adam Flores
- Matt Pickett
- Matt Sebek

1. Call to Order and Introductions

Director Gillespie opened the meeting and welcomed the Task Force members, staff, and guests.

2. Roll Call

Director Gillespie took a roll call of the Task Force Members, and a quorum was established. Director Gillespie introduced Kate Morthland from ILHIC to present.

3. Presentation

Kate Morthland from ILHIC presented. There were 12 key recommendations from ILHIC members that supported a functional, efficient provider directory. The key recommendations were:

- Transition Flexibility
 - Recommend a phased implementation for a centralized portal
 - Allow multiple submission formats to minimize disruption – rural providers often rely on mailed forms. A sudden switch to digital-only submission could delay updates and create gaps.
- Flexibility in Digitization
 - Ensure that the new system supports existing workflows and allows gradual transition to electronic formats
- Enhancing Data Quality
 - Improve address reporting
- Supporting Telehealth Transparency
 - Include clear indicators of provider offering telehealth services
- Including Tax Identification Numbers (TIN)
- Encouraging Tech Innovation
- Aligning with Issuer Data
- Credentialing Clarity
- Group vs. Solo Provider Guidance
 - Clarify credentialing for solo and group practices
- Attestation and Feedback Loops
 - Require providers to regularly attest to directory accuracy
 - Implement a system for reporting and correcting errors efficiently

After the presentation there was a discussion where members acknowledged the goal of increasing accuracy and accessibility in provider directories. Additionally, there was concern raised about balancing standardization with provider operational challenges.

Public Comment Period

Director Gillespie opened the public comment period. There were no public comments.

4. Next Meeting

The next meeting will be on July 24th at 1 pm.

5. Adjournment.

Director Gillespie called for a motion to adjourn.

Motion: Kate Morthland made the motion to adjourn the meeting, seconded by Garth Reynolds. No opposition or abstentions.

Motion carried via 12-0 vote.

The meeting adjourned at 1:27 pm.