

Uniform Directory Task Force Meeting Minutes

Meeting Date | Time: June 5, 2025, | 11:00 am to 12:00 pm

Location: Illinois Departments of Insurance (DOI) conference rooms in Chicago and Springfield

Task Force Members in Attendance:

- Ann Gillespie
- Stephanie Altman
- Shami Goyal
- Lora McDonald
- Kate Morthland
- Jordan Powell
- Maura Quinlan
- Garth Reynolds
- Greta Suss
- Susan Swart
- Anusha Thotakura
- Michael Welton

Absences Recorded

- Blanca Campos
- Mary Garrison
- Lila Valinoti
- Andi Vanderkolk

DOI staff in attendance

- Mariam Hassan
- Adam Flores
- Matt Pickett
- Matt Sebek

1. Call to Order and Introductions

Director Gillespie opened the meeting and welcomed the Task Force members, staff, and guests.

2. Roll Call

Director Gillespie took a roll call of the Task Force Members, and a quorum was established.

3. Approval of Meeting Minutes and Vote

Director Gillespie brought up the Meeting Minutes that were sent to the members in an email. She asked if anyone had any changes, seeing that there were no changes, she asked to vote on the minutes.

Director Gillespie opened a vote on the Meeting Minutes.

Motion: Kate Morthland motioned to approve the minutes and Michael Welton seconded the motion. No opposition or abstentions.

Motion Carried with a 12-0 vote.

4. Presentation

Stephanie Altman and Anusha Thotakura presented on the Uniform Directory from a consumer Advocacy perspective. Some of the challenges that Stephanie and Anusha discussed were issues of:

- Accuracy and Timeliness: Directories should include the last-updated timestamp in addition to having regular updated schedules.
- Mental Health Providers: Secret shopper studies show the greatest inaccuracies in mental health listings.
- Disability Accommodations: There needs to be detailed information on accessibility features (wheelchair access, exam tables, hearing accommodations, transportation options).
 - This idea was supported by other members in the task force.
- Language Access: Directories should include ASL availability, interpreter services, and be searchable by spoken language.
- Reproductive and Gender-Affirming Care:
 - Stephanie and Anusha stressed the importance of transparency about providers offering full-scope reproductive and gender-affirming care.
 - Recognized sensitivity and privacy concerns in explicitly labeling certain services.
 - Suggestions included consultations with NAIC or similar associations for guidance.

Additionally, there was discussion regarding the importance of having product type information on provider intake forms to reduce patient confusion and assist in audits.

Public Comment Period

Director Gillespie opened the public comment period. There were no public comments.

5. Next Meeting

The next meeting will be on June 17th at 1 pm.

6. Adjournment.

Director Gillespie called for a motion to adjourn.

Motion: Kate Morthland made the motion to adjourn the meeting, seconded by Stephanie Altman. No opposition or abstentions.

Motion carried via 12-0 vote.

The meeting adjourned at 11:36 am.