



MEETING NOTICE & AGENDA

Illinois Health Benefits Exchange Advisory Committee (HBEAC)

September 8th, 2025: 1:00 p.m. to 2:30 p.m. CST

Locations:

Chicago

115 S. LaSalle St., 13th Floor
Chicago, IL 60603

Springfield

320 W. Washington Street, 4th Floor
Springfield, IL 62767

To register for remote meeting access and other announcements regarding this committee please submit a request at <https://idoi.illinois.gov/aboutus/hbeac.html>.

We are committed to ensuring accessibility to all HBEAC meetings. Should you require any accessibility accommodations, please email DOI.HBEAC@illinois.gov at least two (2) weeks prior to the meeting, using the subject line: *REQUEST FOR HBEAC MEETING ACCOMMODATIONS – Meeting date*.

Meetings of the HBEAC are subject to the Open Meetings Act (5 ILCS 120/1, *et seq*) and are open to the public. Further information, including how to provide public comments, can be found in the [HBEAC Bylaws](#).

AGENDA:

1. Roll Call
2. Welcome by HBEAC Co-Chairs
 - a. Housekeeping
 - b. Approval of Minutes from June Meeting
3. Director's Report
 - a. Implementation Project Updates
 - i. Federal Compliance Activities
 - ii. User Acceptance Testing
 - iii. Hiring
 - b. Open Enrollment Readiness
 - i. Insurer Onboarding
 - ii. Partner Certification (Broker, Navigator & CAC)
 - iii. Public Awareness Campaign
 - iv. New Website Launch
 - v. HC.gov Data Migration
 - vi. Customer Assistance Center Launch
 - vii. Open Enrollment Day One
 - c. Open Enrollment Scenarios
 - i. Current HC.gov Customer
 - ii. New Mixed Eligibility Household Customer
 - iii. New Unsubsidized Customer
 - iv. Broker
 - v. Navigator
4. Public Comment Period
5. Other Matters from Members - Discussion
6. Adjourn