Illinois Health Benefits Exchange Advisory Committee (HBEAC)

Meeting Minutes

Meeting Date | Time: September 9, 2024 | 1:00pm to 2:00pm

Location: Illinois Department of Insurance (DOI) Springfield and Chicago conference rooms

<u>HBEAC Members in Attendance:</u>
Co-Chairs (*)
Scott Baskin, Small Business Advisory Council (Business)
Patrick Besler, Health Care Services Corporation (HCSC)
Paula Campbell, Illinois Primary Health Care Association (IPHCA)
Wendy Epstein, DePaul University College of Law
Ann Gillespie, Illinois Department of Insurance*
Lance Kovacs, Illinois Health & Hospital Association (IHA)
Laura Minzer, Illinois Life & Health Insurance Council (ILHIC)
Kenneth Olson, Horton Group & Independent Insurance Agents of Illinois (Insurance)
Lila Valinoti, Illinois State Medical Society (ISMS)
Lizzie Whitehorn, Illinois Department of Healthcare and Family Services*

<u>Absences Recorded:</u>
Teresa Tudor (DHS)

<u>DOI/HFS Staff in attendance</u>
Adam Flores (DOI)
Dana Kelly (HFS)
Jaime McCoy (DHS)
Shannon McNally (DOI)
Sergio Obregon (HFS)
Jaimy Paulson (HFS)
Laura Pellikan (GCI)
Matthew Pickett (DOI)
Matthew Sebek (DOI)
KC Stralka (DOI)
Brodie Taylor (DOI)
Andi VanderKolk (GCI)
Ezra Watland (GCI)
Morgan Winters (GCI)

<u>Guests in attendance:</u>
Stephanie Altman, Shriver Center
Patrick Briody, Sage Health Strategy
John D'Alessandro, JLD Consulting Group
Taylor Garrison, Centene Corporation
Nadeen Israel, AIDS Foundation of Chicago
Rebecca Kane, Optum Health
Dan Klopfenstein, Carle Health
Heather Korbulic, GetInsured
Chini Krishnan, GetInsured
Mona Martin
Timmy Mogi, Oscar Health
Kate Morthland, ILHIC
Kathy Roe, Health Law Consultancy
Kevin Smith, Health Alliance
Brooke Souders, Molina Healthcare
Christina Stafford, DACRA Tech (?)
Carol Trocinski, UnitedHealthcare
Emily Wright (?)

I. Roll Call

A quorum was established. We had a recent resignation from Julie Sampson and are currently working with the Governor's office to fill her spot representing consumer advocates.

II. Welcome by HBEAC co-chairs and housekeeping

Director Ann Gillespie (DOI) opened the meeting and welcomed HBEAC members, staff, and guests.

Brodie Taylor explained various housekeeping measures and discussed public comments. He noted the meeting minutes and notes protocol and that we will disseminate materials before the next meeting. Brodie explained the new muting policy and submission deadline for agenda items. The next meeting agenda will be posted two (2) weeks prior to the meeting. Late submissions are generally not included.

Brodie and Morgan discussed the updated HBEACH charter statement. DOI & GCI staff utilized ideas and suggestions from the previous meeting and disseminated changes in advance of today's meeting.

Director Gillespie asked for an approval of the minutes. Lance Kovacs made a motion to approve, and Scott Baskin seconded. The minutes were adopted via a vote of 12-0-0.

It is likely that future meetings will be extended to 1 ½ hours to accommodate for all updates.

III. Director's Report (Morgan)

Morgan gave his presentation on the status of the SBM development. There were five (5) sections of slides: milestones & timelines; Marketplace Implementation Program (MIP); IT Platform and Customer Assistance Center (CAC) procurement; CMS blueprint application process; and 2025 navigator program.

During the presentation, the comments/questions below were discussed during each specific topic: Scott Baskin asked what happens to MIP with a change in administration. Morgan noted that APTCs are the biggest concern but that he does not see an existential threat. Morgan also discussed updated our EHB benchmark plan and explained that affordable coverage is the key.

Morgan told the members and guests that GetInsured will be our IT platform and customer service center provider. Ken Olson asked what other state-based marketplaces use them. Morgan rattled off the list: Georgia, Idaho, Minnesota, Nevada, New Jersey, Pennsylvania, Virginia, and Washington (state).

Stephani Becker asked if the contact center will not be based in Illinois and wondered what kind of support will be provided. Morgan stated that the contact center will be based in another state and wanted to know if there were any concerns. Lance Kovacs said there were no concerns. Scott Baskin did ask if Illinois-based substitutes would be allowed, and Morgan said they would be allowed.

Patrick Besler inquired about the testing process and specifically pinpointed IT testing. Morgan assuaged those concerns and explained that is all part of the Marketplace procurement planning.

IV. Public Comment Period

Director Gillespie opened the public comment period. There were no public comments.

V. Other Business

N/A

VI. Next Meeting

The next meeting will take place December 9th at 1:00 p.m. (in-person and virtual).

As noted above, the next meeting will be scheduled for 1 ½ hours instead of 1 hour.

VII. Adjournment

Director Gillespie called for a motion to adjourn. Lance Kovacs made the motion to adjourn the meeting. Patrick Besler Olson second the motion. The motion carried via a vote of 11-0-0.

The meeting adjourned at 2:11 p.m.